TUM

INSTITUT FÜR INFORMATIK

Enabling a Living Software Development Process with Process Patterns

Michael Gnatz, Frank Marschall, Gerhard Popp, Andreas Rausch, Wolfgang Schwerin



TUM-I0310 Juli 03

TECHNISCHE UNIVERSITÄT MÜNCHEN

TUM-INFO-07-I0310-0/1.-FI Alle Rechte vorbehalten Nachdruck auch auszugsweise verboten

©2003

Druck: Institut für Informatik der Technischen Universität München

Enabling a Living Software Development Process with Process Patterns

Michael Gnatz, Frank Marschall, Gerhard Popp, Andreas Rausch, Wolfgang Schwerin

Institut für Informatik Technische Universität München Boltzmannstraße 3 85748 Garching, Germany (gnatzm|marschal|popp|rausch|schwerin)@in.tum.de

Abstract: Today's software development projects are confronted with a frequently changing environment like rapidly altering business domains and processes, a fast technology evolution and a great variety of evolving methods and development processes. Therefore highly flexible and adaptable software development processes are required, which allow projects to react on changes quickly and to adopt existing development methods to comply with the projects' actual needs. Such a process, which allows static and dynamic tailoring and evolutionary improvements, is called a *living software development process*. This article introduces a common process framework for the living software development process based on the concepts of *process patterns* and *work artefacts*. The proposed framework enables software engineers to define, evolve and apply a flexible development process with respect to the daily needs of their software development project. A running example guides the reader through the article.

Keywords: Software Development Process, Process Modelling, Process Tailoring, Process Improvement, Process Patterns

CONTENTS

1	INTRODUCTION	5
2	THE LIVING SOFTWARE DEVELOPMENT PROCESS APPLIED	7
3	PROCESS MODELS AND META-MODELS	10
4	A META-MODEL FOR SOFTWARE DEVELOPMENT PROCESSES	12
5	THE META-MODEL IN DETAIL	14
5.1	The Work Artefact Package	14
5.2	The Process Artefact Package	17
5.3	The Context Package	20
6	RELATED WORK	23
7	CONCLUSION	24
ACKNOWLEDGMENTS		25
REFERENCES		26
APENDIX		28

1 Introduction

Software engineering focuses on producing high quality software products in a given time and money budget. Empirical studies and research results have shown that applying a well defined, organization-wide, standardized software development process has profound influence on the magic triangle of time, costs, and quality. The CHAOS Ten software project success factor number eight is "formal project management methodology", which results in steps and procedures the project team can reproduce and reuse (Standish 2001). Following a standardized, repeatable development process increases software quality and makes the software development more predictable and economic (Cugola 1998).

However, industrial software producers work in a highly dynamic market: Organizational and structural aspects of projects and customers alter, customer requirements have an inevitable tendency to change, and new technologies have to be adopted. To produce competitively high quality products you have to manage the change. This implies that you must be able to quickly adapt your development processes with respect to upcoming changes (Weinberg 1997).

For example, assume a perfect customer providing a well elaborated requirements document for your project – developing an insurance policy management system. During analysis and design phase it turns out that the management of the insurance company had a clear understanding of the system functionality, which was harmonized with the in-house accounting clerks but not with the independent insurance policy brokers selling and maintaining the insurance policies of the company's customers. To develop a high quality and accepted system you have to involve these additional stakeholders into requirements analysis. In this case it might be advantageous to change the development process. All design and analyse activities are stopped. A new requirements elicitation phase involving all system's stakeholder based on a rapid prototyping approach is started.

As one can see, a software development process must not constrain a project leader and his software engineers to follow a predefined sequence of activities, contrariwise it should provide support and space for their creative tasks. Therefore it must be highly flexible and, in addition, adaptable with respect to the frequent changes of system's requirements and the environment in which it is applied.

Existing process models, like the V-Model (Dröschel 1999) or the Rational Unified Process (Kruchten 2000), contain the concept of static tailoring to allow more flexibility. This concept comprises the selection of process building blocks at the beginning of a software development project. *Dynamic tailoring* on the other hand supports the reassembly during the project, not only at the beginning. Thus, it can manage the change more successfully.

Hence, an organization-wide standardized development process model is needed that provides approved and established process building blocks as a toolkit for enabling static as well as dynamic tailoring. Such a standard development process should include

- a well defined process model outline comprising building blocks a project can start working with, and
- process (re-)configuration techniques allowing the project manager to react to unpredictable changes of the project's environment.

Furthermore, a development process requires permanent rectification. Process engineers have to add new process building blocks, as well as improve or delete existing ones. A standard software development process must also be able to incorporate the assets and benefits of existing process models as well as the specific process knowledge of a certain company. It must offer

• a platform for a learning organization and for recording the evolution steps of a company's software development processes.

Thus, different techniques of existing development processes, such as the Objectory Process (Jackobson 1992), the Unified Software Development Process (Jacobson 1999), the Catalysis Approach (D'Souza 1998), the V-Model 97 (Dröschel 1999), or eXtreme Programming (Beck 1999), could be integrated into an organization-wide standardized development process.

This article presents a process meta-model that builds an infrastructure, providing the right balance between flexibility and control in process models. We introduce our vision of a *living software development process*, which allows us to perform evolutionary process improvement together with static and dynamic tailoring of process models.

In Section 2 we introduce the different roles that are involved when applying the living software development process, namely the process engineer, the project leader and the software engineer. In Section 3 we draw the big picture of process models and meta-models. We give an overview of our proposed process meta-model, which provides basic notions and concepts for the living process in Section 4. The detailed descriptions of the process meta-model's elements are presented in the subsequent Section 5. Related work and a short conclusion are given in Section 0 and 7 at the end of this article.

2 The Living Software Development Process Applied

Developing and maintaining software is a challenging task. Thus, a well-defined software engineering process promises guidance for the whole project team. A *living software development process* comprises a set of predefined building blocks for software processes, which serve as an organization-wide standardized process model outline adaptable to various project situations. Additionally, it offers the ability to incorporate new process knowledge. Therefore, a living software development process has to support three different kinds of adaptation, namely *static tailoring, dynamic tailoring* and *evolutionary process improvement*. In this section we introduce these kinds of process adaptation. We discuss the according roles performing these adaptations as shown in Figure 1, namely the *project leader*, the *software engineer*, and the *process engineer*.

The *project leader* is responsible for selection and tailoring of a suitable development process that fits to the specific needs of his project. The *process knowledge cabinet* provides the set of organization's approved and standardized *work artefact descriptions*, i.e. descriptions of all kinds of documents that are produced or needed throughout the development process. Further it provides a set of *process artefact descriptions*, i.e. descriptions of development activities and guidelines to perform these activities. Thus the process knowledge cabinet contains the building blocks that form the organization's standardized process model.

When setting up a project the project leader can use these building blocks. Thereby, the project leader defines *what* the expected results (the *work artefacts*) of the project will be and *how* the project team will create these work artefacts following the guidelines provided by process artefact descriptions. As depicted in Figure 1 every process artefact description contains the definition of the set of work artefacts, which are a prerequisite for the application (*initial work artefacts*) as well as the set of work artefacts. For example, a process artefact description that explains how to find test cases might require a "Use Case Document" as initial work artefact and create a "Test Case Document" as a result work artefact.

The activity of composing an individual process for a new project at the beginning of the project is called *static tailoring*. Whenever the project's environment or requirements change, the project leader has to reconsider the assembled development process. This may result in a reconfiguration of the process, although the project is already running and some results may have been created. Enabling such a *dynamic tailoring* is one the most important features of a living process. It enables the project leader to take unplanned and incalculable changes of the project environment into account. For instance, the project leader has the ability to choose among several alternative strategies for performing a certain development activity. Thus, the project team may be guided by some coarse-grained process artefact descriptions while details of the development process complying with the actual project situation can still be adopted.

Imagine a project that starts up with some kind of waterfall process and later on it is discovered that external forces or changing customer requirements caused such big changes that the chosen process is not practicable any more. In our living process the execution of a certain process artefact does not depend on the successful execution of any preceding process artefacts but only on the existence of the necessary work artefacts in the appropriate state.

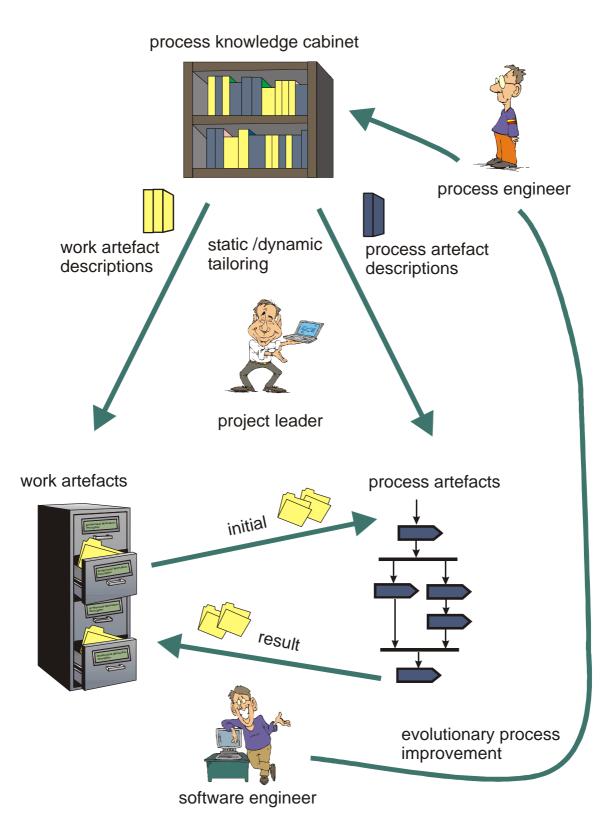


Figure 1: The living software development process

Thus, a project team is not obliged to follow the waterfall process gradually up to the end. Instead it can reconfigure the entire process by selecting an appropriate course grained process artefact like the spiral model (Boehm, 1986) for example and enter the new process at the stage determined by the state of the work artefacts produced so far.

Once the project leader has defined the development process, the *software engineers* apply this process. They follow the scheduled flow of development activities represented by the selected process artefact descriptions. For each application of a process artefact description the software engineer requires a set of initial work artefacts and produces several result work artefacts as shown in Figure 1. Consequently an organization's best practices are documented as process artefact descriptions.

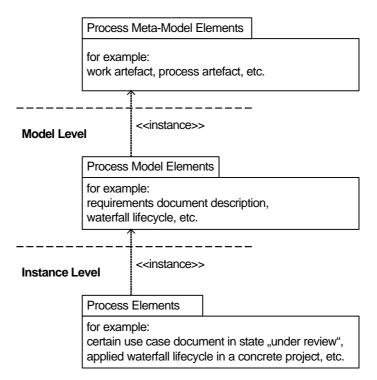
The experiences gained by the software engineers as well as the project leaders' are valuable feedback for the *process engineer*. He is concerned with the definition and maintenance of the entire process model represented in the process knowledge cabinet. The living software development process model facilitates a continuous improvement of an organization's standard development process. We call this practice *evolutionary process improvement*.

The task of maintaining a process knowledge cabinet is one of the most critical ones for the long-term success of an organization. A process engineer has to ensure that adding, changing or removing process elements does verifiably improve the process. Therefore two major criteria have to be considered: First it has to be ensured that a new or modified process fragment does bring benefit in a certain situation. Secondly the process engineer has to classify the new artefact in a way that a project leader does apply it only in situations where it is appropriate.

The first issue is usually ensured by the fact that changes of the process model generally result from feedback that software engineers provide. Since the software engineers are the people that actually apply the process fragments, their experience is the most valuable. Further a project leader might likewise provide feedback on process artefacts by measuring their efficiency using well-defined metrics and evaluation techniques. Such software process quality metrics are not in the focus of this work, but there exist a huge number of publications and approaches to measure the efficiency of a development process. Examples for process quality measurement approaches can be found in (Rout 1998) and (Schramke 2002).

The second issue of classifying process fragments is at least as important as the first one. So introducing a brilliant new approach for testing information systems could be extremely disadvantageous when it is applied in an inappropriate project context, like the development of an embedded system. Therefore a process engineer has to provide a profile for every process artefact that allows project leaders to compare their projects' characteristics with the given profile and thereby deduce weather the artefact is applicable in their situation or not. The authors applied an approach where a project evaluation sheet is filled in by project leaders. Further, every process fragment comes with a project evaluation profile that can be automatically compared with the project evaluation to rate the process fragments applicability in the given situation. The applied project evaluation, which is not a major topic of this paper, is based on the work presented in (Schramke 2002) and (Wildemann 2001). Again the software engineers' experience is a valuable source of information for a process engineer to determine sensible profiles for process fragments.

3 Process Models and Meta-Models



Meta-Model Level

Figure 2: Overall model of the living software development process

According to (Finkenstein 1994) and (Conradi 1992) a software development process can be divided into a production process performed by software engineers, comprising the development and maintenance of work artefacts, and a meta process performed by process engineers, that deals with the maintenance and evolution of the software development process itself. Since we developed a language to express the concepts of this meta process, our proposed model consists of three levels as illustrated in Figure 2. This layered model integrates the different views on the software development process according to the different roles identified in the previous section.

We use this meta-model structure according to the guidelines provided by the Meta Object Facility (MOF) specification (OMG, 1999). These levels are not levels of abstraction but meta-layers. Every layer is described in terms of the language defined in the level above. The top level layer is described using a common accepted language, like UML class diagrams (OMG, 2001).

The lowest level, the *instance level*, captures the elements belonging to a concrete project, such as an analysis document in a certain state or a currently applied waterfall process. Software engineers operate on this level since they are concerned with concrete work artefacts and perform the required processes and activities.

The *model level* provides model elements to assemble a tailored and customized development process. Therefore project leaders use their organization's process knowledge cabinet (see Figure 1), which is located on the model level. For example, the model level may contain a description of the purpose and structure of an analysis document, a description of the water-fall lifecycle model and a description of a method for testing. Thus, project leaders use the model level to define how software engineers should perform their tasks and what kind of work product instances have to be produced.

The *meta-model level* provides the basic notions and concepts of the living software development process. It offers clear definitions for terms like "Work Artefact Description" or "Process Artefact Description". Process engineers use these notations and concepts to describe the elements of their organization's process knowledge cabinet, which are located on the model level. Thus process engineers use the meta-model level to specify a standardized development process as required on level three of the Capability Maturity Model (CMM) (Paulk, 1993).

4 A Meta-Model for Software Development Processes

In this section we introduce the essential concepts and elements of the proposed meta-model, imposing the structure and abilities of the underlying model and instance levels. According to Figure 1 we distinguish between two types of process model artefacts: work artefacts and process artefacts.

Work artefacts are all kinds of documents that are produced or needed throughout the development process. An example of a work artefact is a system specification document. It might itself be composed out of several other work artefacts, e.g. a set of use case documents and test cases. A system specification can be considered as a first order work artefact. Another kind of work artefacts are relationships between themselves. For example a test case specification may be related to a use case document proving the use cases' correct implementation. To document a development process we have to describe all these different types of development documents as well as their relationships using *work artefact descriptions*.

Process artefacts on the other hand are development tasks of any granularity which are performed during software development to produce new or to modify existing work artefacts. Usually existing work artefacts are needed to perform certain tasks. Testing is an example of a process artefact that requires a component implementation and a test specification document as input and generates a test report as output. Analogous to work artefacts, we describe process artefacts in terms of *process artefact descriptions*.

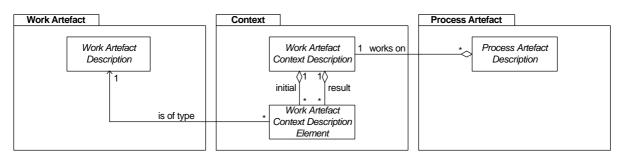


Figure 3: Conceptual overview over the process meta-model

to which situation this Accordingly, process artefact descriptions and work artefact descriptions are the key elements of the proposed meta-model. Figure 3 shows an UML class diagram which captures an overview of the proposed meta-model. The *Work Artefact* package contains the class *Work Artefact Description*. An instance of this class represents a description or a template of a certain work artefact type.

Work artefacts can be seen as the static part of a development, whereas process artefacts cover the dynamic aspects. The *Process Artefact* package in Figure 3 contains the class *Process Artefact Description*. Process artefact descriptions define all types of process artefacts, e.g. whole development processes, sub-processes or even atomic development activities. A process artefact description explains how a process is applied.

Static and dynamic tailoring means (re-)composition of work and process artefacts. Modularity and clear, well-defined interfaces between work and process artefacts are required in order to support the two tailoring concepts. Therefore a process artefact's interface must state in which project situation this artefact is a suitable "next step" and step leads us. The *Context* package contains the concepts to define the required interfaces by relating process artefacts with work artefacts. With the concept of context we can describe how a set of work artefacts is affected by the application of a process artefact. Each process artefact description refers to exactly one *Work Artefact Context Description* which relates an *initial* context with a *result* context. A work artefact context description – context description for short – determines which work artefacts are required, changed or produced when a given process artefact is executed. For example, a process artefact description "Validate Use Cases" might require work artefacts of the types "Use Case Document" and "Test Specification Document" as input. The result of the application might be a new work artefact description "Test Report".

Context descriptions enable the project leader to reconfigure the development process by choosing different process artefacts based on already elaborated work artefacts during project execution. It is possible to capture complex context descriptions by modelling dependencies between required, produced, and modified work artefacts. For instance, one can express changes of the status of work artefacts or how newly created work artefacts of the result context are related with work artefacts of the initial context.

5 The Meta-Model in Detail

The process meta-model introduced in the previous section comprises three basic concepts - process artefacts, work artefacts, and contexts. In the following sections we will have a closer look into each package and refine our meta-model to a degree that enables us to apply the proposed concepts.

As shown in Figure 4 we have specialized the rather general umbrella terms of Figure 3 into a set of concrete meta-model elements and as you may have noticed the "is of type" association has now been refined into concrete associations between classes that inherit from the abstract classes with the original association.

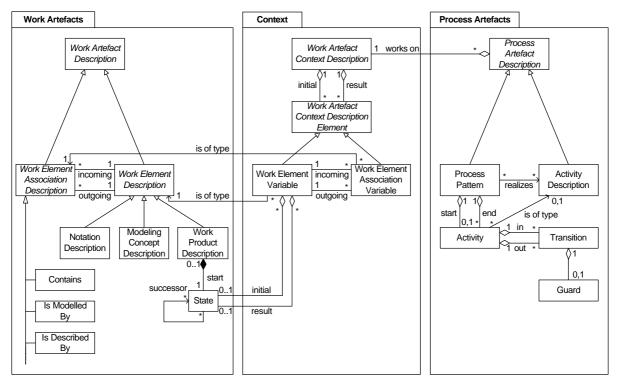


Figure 4: The process meta-model in detail

5.1 The Work Artefact Package

Work Artefact Description is the most general concept of the *Work Artefact* package shown in Figure 4. Based on this concept, process engineers should be able to describe the whole product model of their organization's software development process. Consequently, a process engineer must be able to describe the work artefacts themselves and the relationships between them. For those reasons we distinguish between two kinds of work artefact descriptions: The *Work Element Description* represents the definition of product model elements and the *Work Element Association Description* represents different kinds of associations that may exist between work elements. This could be a hierarchical structure of the product model itself but also other relationships like for instance logical dependencies between single work artefacts.

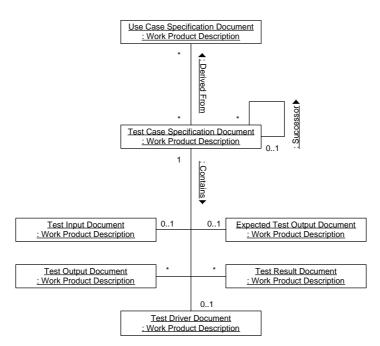


Figure 5: Sample product model definition for test specification

Furthermore, we classify the work element descriptions into *Work Product Description*, *Modeling Concept Description* and *Notation Description*. The work element association descriptions between the different types of work artefact descriptions are categorized in *Contains*, *Is Modelled By*, *Is Described By*, *Derived From*, or *Successor*. Note more classifications may exist. They can be easily added by sub-classing as illustrated in Figure 4.

Work Product Descriptions record the purpose and appearance of work products, which are the documents produced by a development project. Such a description may also contain some examples and templates for the kind of document it specifies. An instance "Test Case Specification Document" of a *Work Product Description* may for example determine the structure and intent of test case specifications and provide an empty template for test case specifications.

As shown in the instance diagram in Figure 5, a set of "Use Case Specification Documents", which is again an instance of the class *Work Product Description*, may be the source for a set of "Test Case Specification Documents". This *n-to-m* relationship between "Use Case Specification Documents" and "Test Case Specification Documents" is an instance of the class *Derived From*. For instances of association classes we use the short notation in form of association lines and an associated text referencing the class name of this instance (cf. Figure 5).

Furthermore, an association of the type *Successor* indicates that a set of "Test Case Specification Documents" may be ordered in a certain manner. A "Test Case Specification Document" has to contain a "Test Input Document" and an "Expected Test Output Document", as shown with the association type *Contains*. The test case execution procedure itself is determined in the "Test Driver Document". For each test case execution a "Test Output Document" and a "Test Result Document" are assigned to the "Test Case Specification Document". The "Test Result Document" contains a comparison between the "Expected Test Output Document" and the produced "Test Output Document".

For each work product description the process engineer can explicitly determine what kind of modeling concepts may be used to describe an instance of this work product. As an example, the work product "Test Input Document" shown in Figure 5 must contain a complete start state description of the system under test. The work product "Expected Test Output Document" contains a complete expected end state description of the system under test. Finally, the work product "Test Output Document" contains a complete expected end state description of the system under test. Finally, the work product "Test Output Document" contains a complete end state description as a result of a system test execution. Hence, all three work products contain different information, but the description of this information can be modeled using identical modeling concepts.

As shown in Figure 6, these three work products can be modeled by either using the modeling concept "Object Instance Modeling" or using the modeling concept "Entity/Relation Instance Modeling". For each modeling concept we can further determine the notations one may use. The modeling concept "Object Instance Modeling", for example, may be described using the notation "UML Instance Diagram". The modeling concept "Entity/Relation Instance Modeling" may be described using the notation "Table Instance" or again the notation "UML Instance Diagram". Hence, different work product descriptions can make use of the same modeling concepts and in some situations different modeling concepts can even make use of the same notations (cf. Figure 6).

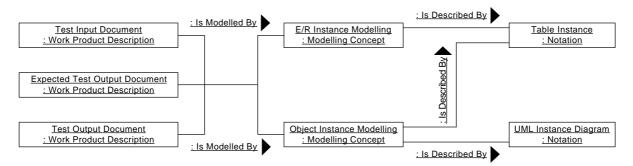


Figure 6: Example with different modeling concepts and notations for test input descriptions

As shown in Figure 4 every work product description comprises a *State*. This is the initial state the work product has when it is created. The state of a work product instance may change by the application of process artefacts. The association *successor* indicates that for every state a set of reachable successor states may exist. Thus we use a non-deterministic finite automate that determines the lifecycle of the work product instances in terms of their possible states, like shown in Figure 7.

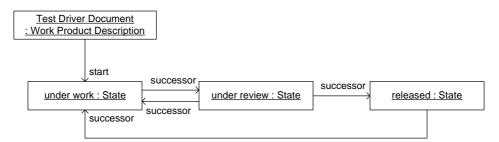


Figure 7: Example of a state model associated to test case specifications

In this example the work product description "Test Driver Document" determines that every test case specification initially has the state "under work". There is one possible successor state "under review" that can be reached when the specification is reviewed. If the specification passes the review its state alters to "released", otherwise it is set to "under work" again. Whenever a released specification is changed, its state is set to "under work" again until it has passed another review process.

To sum up, the meta-model in Figure 4 provides all the necessary building blocks to entirely describe a product model for a development process. Having a clearly defined product model is an essential prerequisite for the integration of different process artefacts during static and dynamic tailoring as we will see in the following sections.

5.2 The Process Artefact Package

A software development process and the corresponding activities are described in terms of the *Process Artefact* package (cf. Figure 4). We distinguish between two types of process artefact descriptions, namely *Process Patterns* and *Activity Descriptions*.

Instances of *Process Patterns* describe fragments of a software development process and, to be particular, they describe the causal ordering of single *Activities*. To assure software quality, for example, a regression capable test suite for the software system under development might be a good idea. Therefore a software engineer has to create test case specifications following the appropriate product model definition in Figure 5. For each test case he has to specify the test input and the expected test output. All these specifications must contain the complete status of the system under test. In the case of a business information system, the status is given through the data in the corresponding database.

In Figure 8 (a) we see an example of a process fragment for the incremental automatic creation of test input and expected output data in form of an UML activity diagram. The basic idea is to use the produced test output data as input for a subsequent test (cf. Bonfig, 2000).

In the example it is assumed that one has already specified a sequence of "Test Case Specification Documents", where each test case can consume its predecessors output as test input data. The process starts with performing the activity "Perform Test Driver" that obviously produces a work artefact "Test Output Document" (cf. Figure 5). This test output description has to be validated manually and either a discovered bug has to be fixed ("Fix Bugs") or the test output data is recorded in an "Expected Test Output Document". If a successor for the test case exists, the "Expected Test Output Document" serves as "Test Input Document" for this test, otherwise the application of the process fragment is completed and a complete regression ready test suite is available.

In Figure 8 (b) this process is described in terms of our meta-model with the process pattern "Create Incremental Test Suite". As defined in Figure 4 a process pattern comprises a number of *Activities* that are to be executed during its application. The sequential ordering of these activities is expressed by connecting them with *Transitions*. Alternative paths can be specified by annotating *Transitions* with *Guards* expressing certain conditions. Like the guard in Figure 8 (b), which specifies that the *Activity* "Record Expected Test Output" will only be executed if the result of the *Activity* "Validate Test Output" is "Test OK"?

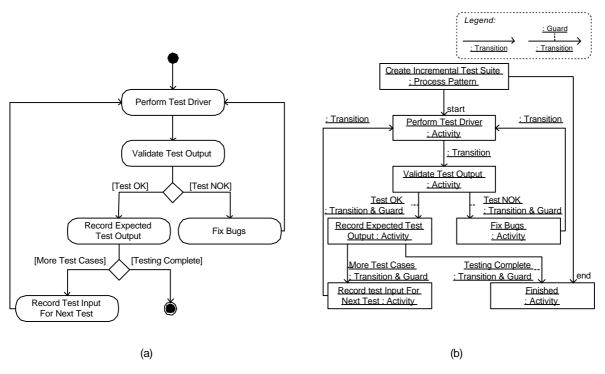


Figure 8: A sample process fragment

Please note that Figure 8 (b) only depicts instances of the *Activity* class from our metamodel. Instances of *Transition* and *Guard* are shown as association instances to keep the diagram readable. Since the meta-model in Figure 4 allows us to specify multiple transitions that lead in and out of an activity, forks and joins can also be expressed. However, UML activity diagrams are a good and sufficiently powerful notation to graphically depict the flow of activities within a process pattern.

Such an activity diagram is usually part of a process pattern's description. It depicts all activities that have to be performed and their causal dependencies. In addition a process pattern contains a textual description for every activity that explains the process step in detail. Whenever a process engineer does not want to determine *how* a certain *Activity*, like testing, is performed but wants to ensure *that* it is performed, he might refer to an *Activity Description* "Testing" instead of providing a textual description of the activity. In this case a project leader is free to choose an appropriate process pattern that *realizes* the activity description to be executed within the project (cf. Figure 4).

Thus, *Activity Description* serves as a placeholder or common term for an activity that is well-known by all users of the knowledge base. It determines only *what* kind of activity has to be performed. The description of *how* an activity is performed is defined as a process pattern.

In Figure 9 an example for a so called pattern activity map is given to illustrate the relations among process patterns and activity descriptions. Corresponding to Figure 4 Activity Descriptions are realized by one or more Process Patterns, while Process Patterns may execute an arbitrary set of Activity Descriptions. This executes relation is determined by the *is of* type relation of the Activities, which are contained in the Process Pattern (cf. Figure 4). Those Activities can be applied by performing any Process Pattern realizing the Activity Description.

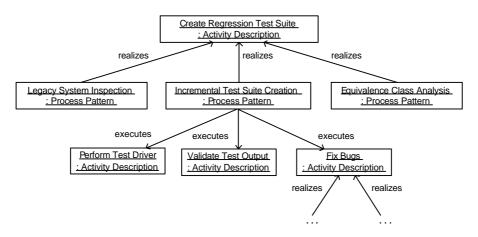


Figure 9: A pattern activity map sample

In this example the *realizes* association between the process pattern "Incremental Test Suite Creation" and the activity description "Create Regression Test Suite" determines that this pattern can be used to fulfill the corresponding activity. Of course there may exist alternative patterns to create regression test suites, e.g. "Legacy System Inspection" that uses existing legacy software to generate valid test data.

This kind of indirection may seem confusing at the first glance. However, it provides a very powerful and flexible mechanism. Wherever there is more than one alternative method to achieve a certain development goal one can now set an activity description as a place holder to tell a developer that he may choose among a set of alternative practices. This allows a project leader to use coarse grained patterns at the beginning of a project to sketch a rough process outline. Later on a project team may choose among more detailed patterns to perform smaller tasks adequately to the actual situation.

So far we have not stated when a process pattern may realize an activity description without violating consistency constraints. For example, we would expect from every pattern that realizes the activity description "Incremental Test Suite Creation" that it does produce a set of "Test Input Documents".

Furthermore we would like to provide guidelines when a certain process artefact is applicable in a running project and when not. Applying a certain pattern always has benefits and drawbacks. A detailed discussion of the problem domain, the context and the pros and cons in the consequences part of a process pattern are essential elements of a pattern. For that reasons a process pattern comprises a set of attributes that are not shown in Figure 4.

These attributes define a common template for process patterns that intentionally has similarities to the templates used to describe patterns in (Gamma, 1994) or (Buschmann, 1996). The basic elements of such a pattern template are shown in the appendix in Section 0. A process pattern description based on this template provides the needed information for less experienced project leaders to elaborate the best possible development process for their project by static and dynamic process tailoring of the process knowledge cabinet (cf. Section 2).

5.3 The Context Package

While process artefact descriptions define how development tasks are performed, work artefact descriptions determine the structure of the work product model that is modified by performing these development tasks. The *Context* package in Figure 4 provides a clear and expressive interface between these two concepts organizing their complex dependencies.

Consider the product model definition for test specifications in Figure 5 and the corresponding process pattern "Incremental Test Suite Creation" in Figure 8. We assume that three of these work products have already been created in a fictitious development project. As shown in Figure 10 the test case specification document with the name "TestCase1003 massdata import" has been elaborated containing the two documents "TestData1003.xml" and "TestDriver1003.java". These work products are instances of the corresponding classes of the work product model defined on the model level (see also Figure 5).

As discussed in the previous section, the execution of a process pattern's activity may require necessary work products as input. To perform the first activity description "Perform Test Driver" of the sample process pattern (cf. Figure 8), for example, we have to ensure that instances of the work element descriptions "Test Case Specification Document", "Test Input Document", and "Test Driver Document" exist. Furthermore, we have to make sure that these instances are associated forming a consistent test case specification document. Hence, the documents for the test case specification shown in Figure 10 on the instance level as well as in Figure 11 (a) provide the required work products to perform the activity description "Perform Test Driver".

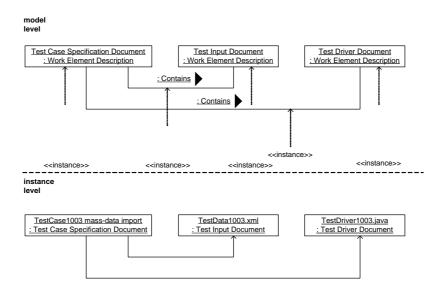


Figure 10: Sample test case specification in a fictitious development project

Executing this activity description will cause an update of the overall development products and produce some new work products. Figure 11 (b) indicates the new or modified work products as shaded gray boxes. Further, newly created work product associations are depicted by dashed lines: The work product "TestOutput1003_20020814.log" has been created while performing the test driver. This work product has been associated to the document "TestCase1003 mass-data import" that servers as folder for all work products related to the corresponding test case. Hence the folder document itself has also been marked as modified.

To sum up, necessary input work products have to be available to perform an activity description contained in a process pattern or to execute a process pattern itself. After performing an activity description or a process pattern, work products have been created and modified. To provide a clear and precise interface between work artefacts and process artefacts the proposed process meta-model must be capable of describing required input and produced output work products. The union of required input and produced output is the *Work Artefact Context Description* (cf. Figure 4). It describes the prerequisites and the effect of activity description and process pattern application. The prerequisites are contained in the initial subset of the class *Work Artefact Context Description Element*. The effects are contained in the result subset.

The inherited classes *Work Element Variable* and *Work Element Association Variable* are the essential elements to describe initial and result work artefact sets. These variables allow defining a product model pattern that consists of typed place holders. This pattern may match a concrete product model of a development project or not and thereby indicate if the corresponding process artefacts can be applied on the product model of this development project.

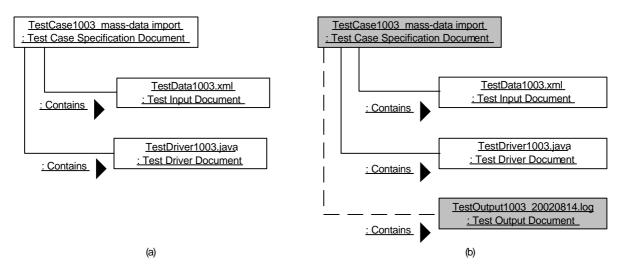
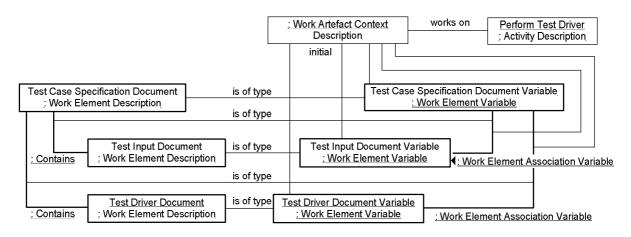


Figure 11: Work artefacts before and after the application of an activity

Figure 12 shows the initial work artefact context description of the discussed activity "Perform Test Driver" based on work element variables. Three work element variables with the corresponding work element association variables are shown with bold lines on the right side. Each variable is typed, i.e. it is related to the corresponding work element description or work element association description pictured with bold lines on the left side of Figure 12.

Based on this work artifact context description it can be decided if the activity "Perform Test Driver" can be performed on the products of a concrete development project. As an example, the product model shown on the instance level of Figure 10 matches the work artefact context description in Figure 12: first, each variable in the context specification can be bound to a corresponding work product with the same type and, secondly, the structure of these work products matches to the structure of the context description. Hence, the activity is applicable on this product model instance. Additionally, every work variable may further con-

strain the application of activities and process patterns by specifying the initial and result state of the required work elements (cf. Figure 4).



In summary, the concept of work artefact context descriptions is one of the major advantages of the proposed meta-model in comparison to existing process meta-models. It allows us to explicitly determine if a process artefact is applicable and what its effects on the work product model are. Moreover, it specifies whether a process pattern is capable to realize an activity description or not. A process pattern can only realize an activity description if the pattern's initial work artefact context description is a subset of the activity description's initial work artefact context description and the pattern's result work artefact context forms a superset of the activity description's work artefact context.

6 Related Work

Our approach is based on the concept of process patterns (Bergner 1998a, Bergner 1998b), as its basic idea of integrating different process fragments obviously seems to correlate with the requirements of a living software development process.

Important contributions in the area of patterns, as for example process and organizational patterns, have also been made by Ambler, Coplien and Cockburn (Ambler 1998, Ambler 1999, Coplien 1994, Cockburn 1997). These approaches are lacking a formally defined process meta-model enabling dynamic reconfiguration of the process and providing a common language for process engineers for process improvements.

Our approach differs from existing process models, such as the Objectory Process (Jackobson 1992), the Unified Software Development Process (Jacobson 1999), the Catalysis Approach (D'Souza 1998), the V-Model 97 (Dröschel 1999), or eXtreme Programming (Beck 1999), as process patterns are modular building blocks. This enables a process model based on process patterns to be scalable, adaptable, changeable and extensible as required by the living software development process.

Recent approaches like the Software Process Engineering Meta-Model (SPEM 2002) are trying to provide a vehicle to process engineers for establishing a living process by defining a UML-based meta-model. As compared to our work, SPEM is suffering from several deficiencies. Alternative paths in the process model can't be modelled explicitly on different granularities as for example life-cycle or phase. Thus SPEM is sufficient to model exactly one process, which seems to be conflicting with the idea of continuous process improvement. Furthermore regarding work product descriptions, SPEM is lacking the concept of states and contexts which are defined over work products and associations between them.

7 Conclusion

Following a standardized, repeatable development process increases software quality and makes the software development more predictable and economic. Additionally, to survive in today's highly dynamic markets a development process must be highly flexible and adaptable with respect to the frequent changes of system's requirements and the environment in which it is applied.

While existing process models do support static tailoring there is usually no support for dynamic tailoring, the procedure of adopting and reconfiguring a development process while it is actually running. In order to overcome the methodical lack and to support static and dynamic tailoring, similar to software systems, modularity and clear, well-defined interfaces between work and process artefacts are required. Therefore the presented meta-model provides the concept of work artefact context descriptions, a mechanism to define clear interfaces between work and process artefacts.

Furthermore, the presented approach supports evolutionary process improvement of an organization's process knowledge cabinet. The concept of alternative process patterns that realize development activities promotes this feature in a very comfortable way. Without changing any existing process artefact of our knowledge cabinet we can seamlessly integrate new process patterns. When needed we can also refine existing process patterns by introducing new development activity descriptions for existing activities to allow additional alternative sub-processes.

However, further work is still necessary. We need to provide methodical guidelines for process engineers when a process should be changed and how much. Process engineers can integrate new process patterns into our current process cabinet. Dynamic tailoring enables project leaders to immediately use new process patterns. If the new process pattern hasn't showed the desired success, you can roll-back your modifications and keep on going with the original development process. This enables us to test small improvement steps minimizing the risk of introducing new processes. Thereby we can define how much we will change in the process cabinet, and as important benefit, the old process parts still exist in the cabinet.

Moreover methodical guidance for the development and the application of the presented pattern based approach is still needed. Finding the correct granularity and the correct level of abstraction for processes and work artefact descriptions is one of the most important tasks for software process engineers that build up and maintain an organization-wide process knowledge repository according to the presented meta-model. Further developers need advice in choosing the right process fragments during development and in producing appropriate work artefacts. Since these issues are already addressed by our process meta-model, such a methodical guidance for the user is rather simple to realize. The authors are currently applying the concepts of the living software development process and are developing a methodology for pattern-based software process engineering based on these experiences.

Finally, a proper tool infrastructure is a prerequisite to gain maximal profit from the flexibility the concept of the living software development process offers. Such a tool must support process engineers defining and maintaining his organization's standardized process knowledge cabinet. It serves as a knowledge repository for development processes and it allows browsing and managing product models and processes. A tool support is especially helpful to ensure consistency among the artefacts. The tool LiSa (LiSa 2002) is a prototypical realization of such a process knowledge repository. Beyond allowing the definition of process models according to the meta-model with a comfortable, web-based interface, the tool can also serve as an access point for projects to their organization's process knowledge base. A user may browse through the different artefact descriptions or search for descriptions that meet the criterions of his project.

The next step towards supporting the living software development process is a tool, which provides tool support for project leaders and their developers. For instance the prototype tool APE (APE 2002) does not manage process element descriptions but their instances, namely work artefacts in a project. The process definitions that were created with LiSa are used to instantiate work products of the correct type and to ensure a process execution according to the steps defined in the process knowledge repository by offering alternative methods for mastering upcoming tasks. In order to guide software engineers in their daily work, APE is currently developed as an integrated part of the Eclipse integrated development environment (Eclipse 2002).

All these parts together, a well-defined process meta-model, a comprehensive tool support and the methodical guidance, finally enable the vision of a living software development process that is sufficiently flexible and well-documented to serve as an organization's growing process knowledge base.

Acknowledgments

We are grateful to Klaus Bergner and Carsten Tauss for their valuable reviews of this article, to Manfred Broy and Alexander Ziegler for interesting discussions and comments, and to Inga.Küffer for finally polishing the article.

References

Ambler S. 1998. Process Patterns: Building Large-Scale Systems Using Object Technology. Cambridge University Press.

Ambler S. 1999. More Process Patterns: Delivering Large-Scale Systems Using Object Technology. Cambridge University Press.

APE Software Technik Praktikum 2002. APE – Applied Patterns Environment. 2002. http://www4.informatik.tu-muenchen.de/~ape.

Beck K. 1999. Extreme Programming Explained: Embrace Change. Addison-Wesley.

Bergner K., Rausch A., Sihling M. and Vilbig A. 1998. A Componentware Development Methodology based on Process Patterns. Proceedings of the 5th Annual Conference on the Pattern Languages of Programs.

Bergner K., Rausch A., Sihling M. and Vilbig A. 1998. A Componentware Methodology based on Process Patterns. Technical Report TUM-I9823, Technische Universität München.

Boehm. B. 1986. A Spiral Model of Software Development and Enhancement. ACM Sigsoft Software Engineering Notes, Vol. 11, No. 4.

Bonfig T., Frömming R., Rausch A. 2000. GOAL - Eine Testinfrastuktur für unternehmensweite Anwendungen. OBJEKTspektrum 4/2000.

Buschmann F., Meunier R., Rohnert H., Sommerlad P., Stal M. 1996. Pattern-Oriented Software Architecture, Volume 1: A System of Patterns. John Wiley & Sons.

Cockburn A. 1997. Survivng Object-Oriented Projects. Addison-Wesley, 1997.

Conradi R., Fernström C., Fuggetta A. and Snowdon R. 1992. Towards a Reference Framework for Process Concepts. In *Lecture Notes in Computer Science 635, Software Process Technology. Proceedings of the second European Workshop EWSPT'92*, Trondheim, Norway, September 1992, pp. 3-20, J.C. Derniame (Ed.), Springer Verlag.

Coplien J. 1994. A development process generative pattern language. In PLoP '94 Conference on Pattern Language of Programming, 1994.

Cugola, G. and C. Ghezzi. 1998. Software Processes: a Retrospective and a Path to the Future. In *Software Process - Improvement and Practice*, 4, 101-123.

Derniame J.-C., Ali Kaba B. and Wastell D. (eds.). 1999. Software Process, Principles, Methodology, and Technology. Lecture Notes in Computer Science 1500, Springer.

Dröschel, W. and Wiemers M. 1999. Das V-Modell 97. Oldenburg.

D'Souza D., Wills A. 1998. Objects, Components, and Frameworks With Uml: The Catalysis Approach. Addison Wesley Publishing Company.

Eclipse - The Eclipse Project. 2002. http://www.eclipse.org

Finkelstein A., Kramer J. and Nuseibeh B. 1994. Software Process Modeling and Technology. Research Studies Press Ltd, JohnWiley & Sons Inc.

Gamma E., Helm R., Johnson R. and Vlissides J. 1994. Design Patterns – Elements of Reusalbe Object Oriented Software. Addison Wesley. Gnatz M., Marschall F., Popp G., Rausch A. and Schwerin W. 2001. Towards a Living Software Development Process Bases on Process Patterns. In *Lecture Notes in Computer Science* 2077, 8th European Workshop on Software Process Technology EWSPT, Witten, Germany. pp. 182-202. Ambrida V. (Ed.). Springer.

Henderson-Sellers, B. 1996. The need for process. In *Object Currents – The monthly On-Line Magazine*, December,

http://www.sigs.com/publications/docs/oc/9612/oc9612.sellers.html.

Jacobson I. 1992. Object-Oriented Software Engineering: A Use Case Driven Approach. Addison Wesley Publishing Company.

Jacobson I., Booch G., and Rumbaugh J. 1999. The Unified Software Development Process. Addison Wesley Publishing Company.

Kruchten P. 2000. The Rational Unified Process, An Introduction, Second Edition. Addison Wesley Longman Inc.

LiSa - A Living Software Development Process Support Tool. 2002. http://processpatterns.informatik.tu-muenchen.de

Object Management Group (OMG). 1999. Meta Object Facility (MOF) Specification. http://www.omg.org, document number: 99-06-05.pdf.

Object Management Group (OMG). 2001. Unified Modeling Language (UML). http://www.omg.org, document number: 01-09-67.pdf

Paulk M., Curtis B., Chrissis M.-B. and Weber C. 1993. Capability Maturity Model for Software, Version 1.1. Software Engineering Institute, CMU/SEI-93-TR-24, DTIC Number ADA263403.

Rout T. (Editor). 1998. ISO/IEC DTR 15504 (SPICE): Information Technology – Software Process Assessment

Royce W. 1970. Managing the Development of Large Software Systems: Concepts and Techniques. In *WESCON Technical Papers*, Western Electronic Show and Convention, Los Angeles, Aug. 25-28, number 14. Reprinted in Proceedings of the Ninth International Conference on Software Engineering, Pittsburgh, PA, USA, ACM Press, 1989, pp. 328-338.

Schramke A. 2002. Situationsgerechte organisatorische Gestaltung von Softwareprojekten als Basis für eine erfolgreiche Projektdurchführung. Ph. D. Thesis at the Technische Universität München.

Software Process Engineering Metamodel (SPEM), Version 1.0 . Object Management Group (OMG). http://www.omg.org/technology/documents/formal/spem.htm. 2002.

Standish Group International, Inc. 2001. Collaborating on Project Success. Software Magazine, February/March 2001. Wiesner Publishing. 2001.

Weinberg M. Gerald. 1997. Quality Software Management: Anticipating Change (Vol 4). Dorset House.

Wildemann, H. 2001. Wandlungsfähige Netzwerkstrukturen als moderne Organisationsform: Anpassungsfähige Systemarchitekturen als Basis flexibler und wandlungsfähiger inner- und überbetrieblicher Auftragsabwicklungsprozesse. In: *Industrie Management*, May 2001.

Apendix

The following process pattern template serves as one possibility to document process patterns according to the proposed process meta-model.

Name: Name of the software development process pattern.

Also Known As: Other names for the pattern, if any are known.

Author: The names of the authors of the pattern.

Intent: A concise summary of the pattern's intention and rationale.

Problem: The development issue or problem the pattern addresses, including a discussion of the associated forces. If possible, a scenario or a real world example is provided demonstrating the existence of the problem and the need for the pattern.

Context: The situation or state of a development project in which the process pattern may be applicable. The context comprises according to our meta-model the state of the required work artefact structure to apply the pattern - i.e. the initial and result state of the work artefact structure. Furthermore also external circumstances, influences and specific applicability promoters have to be considered here.

Solution: The suggested development process artefact including the development activities within the process pattern. The proposed solution may be described using textual as well as graphical description techniques.

Consequences: The benefits the pattern provides, and any potential liabilities.

Known Uses: Known uses of the pattern in development projects. These application examples illustrate the acceptance and usefulness of the pattern, and may provide practical guidelines, hints and techniques useful to apply the pattern, but also mention counter-examples and failures.

See Also: References to patterns that solve similar problems and to patterns that help us refine the pattern we are describing. Not pattern-based sources may also be referenced.