

Softwarequalität – Eine Einführung

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Seminar Softwarequalität
4. April 2013

Agenda

- Softwarequalität
- Softwarequalitätsmodelle
- Software-Wartung
- »Schlechter Code«
- Qualitätsverfall
- Qualitäts-Controlling
- Werkzeugunterstützung

Maintainability

Portability

Unit-Test

Reusability

Architecture

Reliability

Test-Coverage

Performance

»Quality is a complex and multifaceted concept.
It is also the source of great confusion...«

David A. Garvin, 1984

Code Conventions

ISO 9126

FCM

McCabe

MISRA

Safety

CMMI

Security

Can Clean Pipes Produce Dirty Water?

New views of mature ideas on software quality and productivity.

This issue, Jeff Voas looks at how much we can rely on process quality to assure product quality.

—Shari Lawrence Pfleeger

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The analogy between water flowing from pipes and software flowing from process standards is quite simple. Consider the original set of requirements to be the original water source, and each successive process applied to the developing software is the next link in the pipe. In this analogy, each link in the pipe is a process, and each process is either geared toward developing software or validating it. Certain processes may be reapplied during development, and hence our pipeline may contain distributed, redundant links. Eventually something will exit from the

require you to perform certain product assessment methods, but these standards are more concerned with team infrastructure and interpersonnel communication than with rigorous product measures.

The process movement has given the perception that clean pipes can produce only clean water.

Today’s software process movement is a logical advancement that evolved from the unstructured, ad hoc software engineering methods used in the 1970s and early 1980s. The cry for systematic, repeatable methods that would engender more reliable software was natural given the state of the practice then. This call has been answered by dozens of different software development standards, and even by manufacturing standards that have been supposedly refurbished to account for software idiosyncrasies. Even

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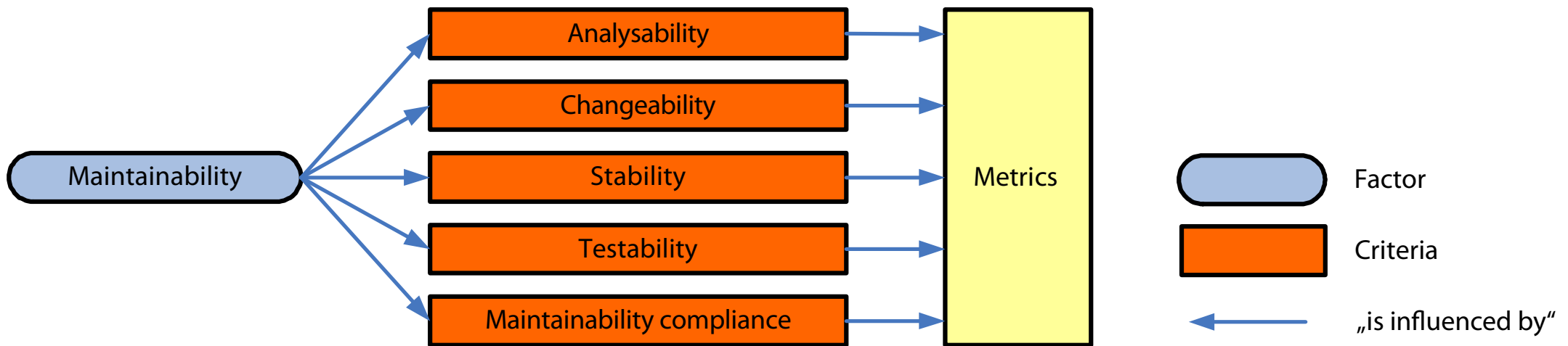
CMM Level	Min	Avg	Max
1	0,150	0,750	4,500
2	0,120	0,624	3,600
3	0,075	0,473	2,250
4	0,023	0,228	1,200
5	0,002	0,105	0,500

Fehler pro Function Point (Jones 2003)

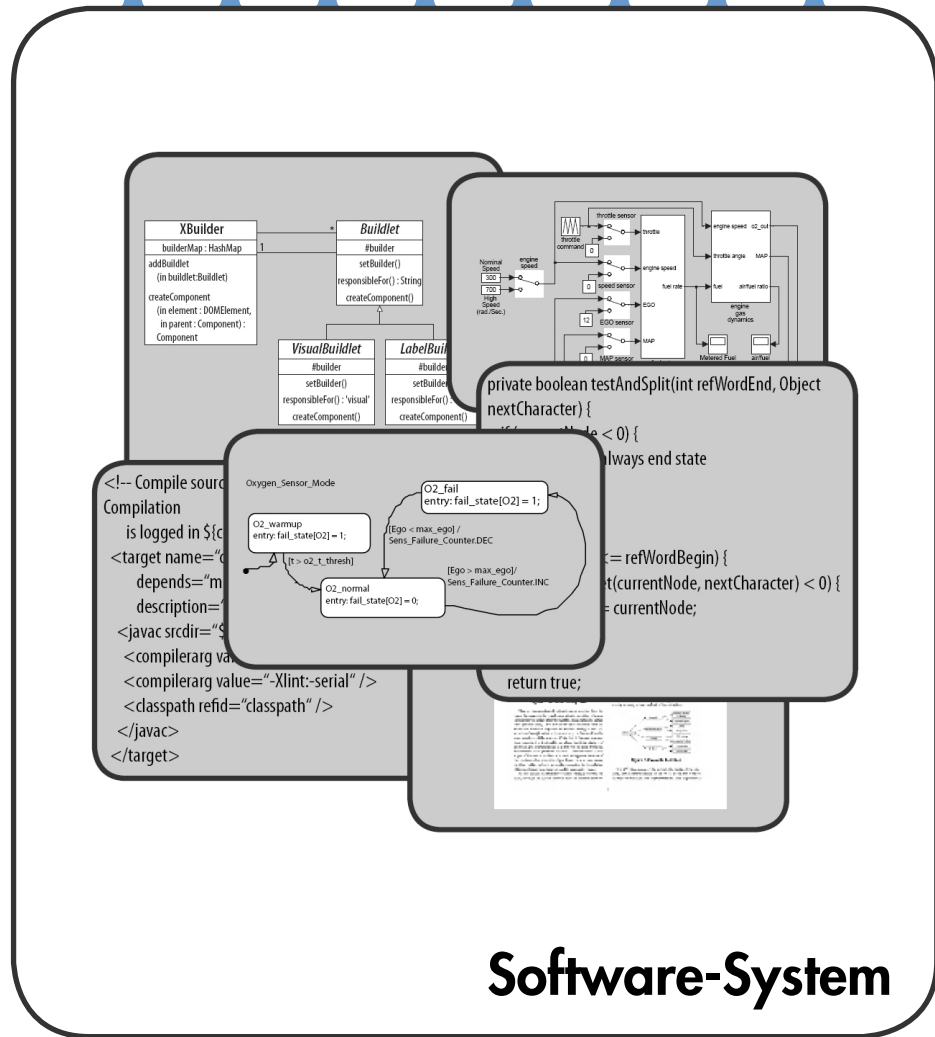
Qualität – Sichtweisen

- **Transzendenter Ansatz**
Qualität ist immanente Güte, sie ist erkennbar aber nicht definierbar
- **Produktorientierter Ansatz**
Qualitäts-Unterschiede zwischen Produkten spiegeln sich in der unterschiedlichen Ausprägung von Produkt-Attributen wieder
- **Benutzerorientierter Ansatz**
»Qualität liegt im Auge des Betrachters«
- **Herstellungorientierter Ansatz**
Qualität ist definiert durch die Erfüllung der Anforderungen bzw. durch Abweichungen von der Spezifikation
- **Wertorientierter Ansatz**
Qualität als Tradeoff zwischen Kosten und Nutzen





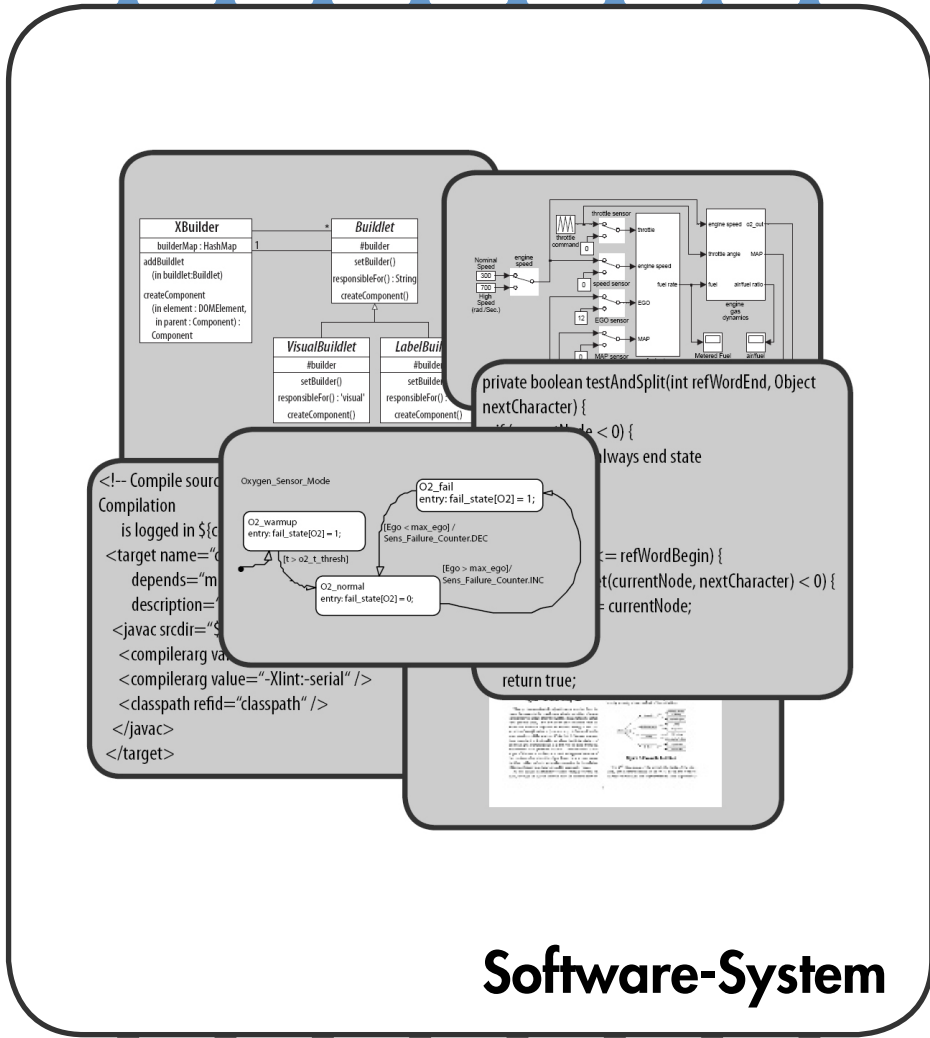
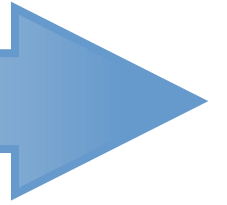
Anforderungen: Geschäftsprozesse, Fahrzeugfunktionen, ...



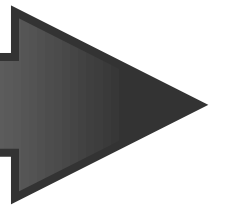
Technologie: Hardware, BS, Sprachen, Datenbanken, ...



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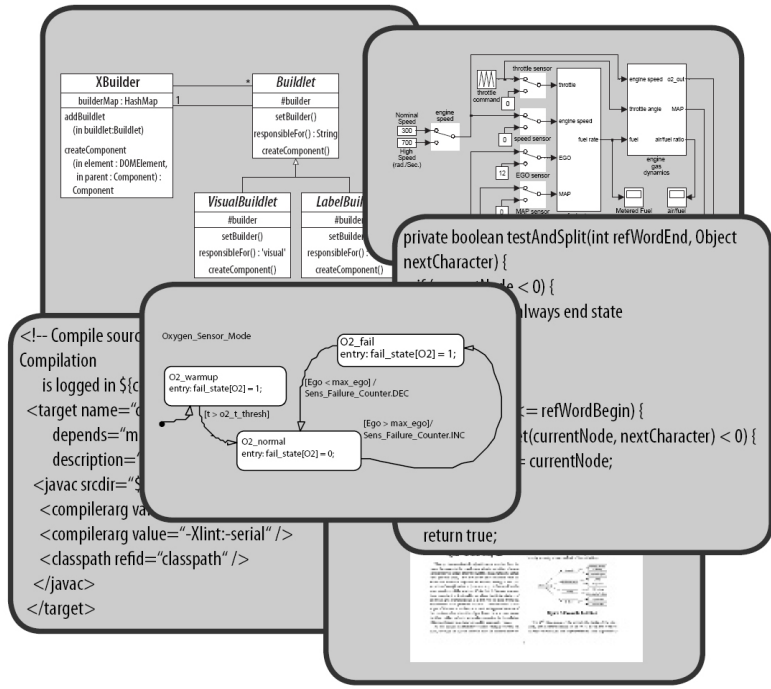


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Software-System

Software-Wartung

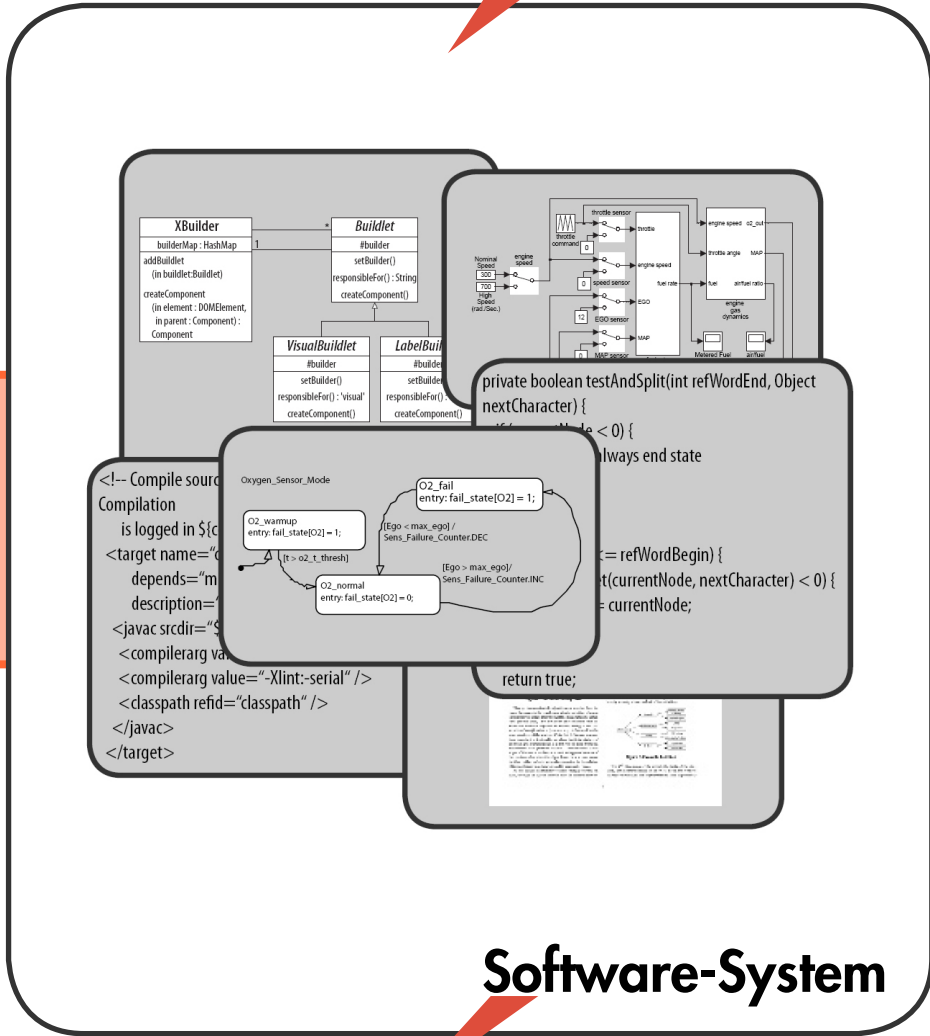


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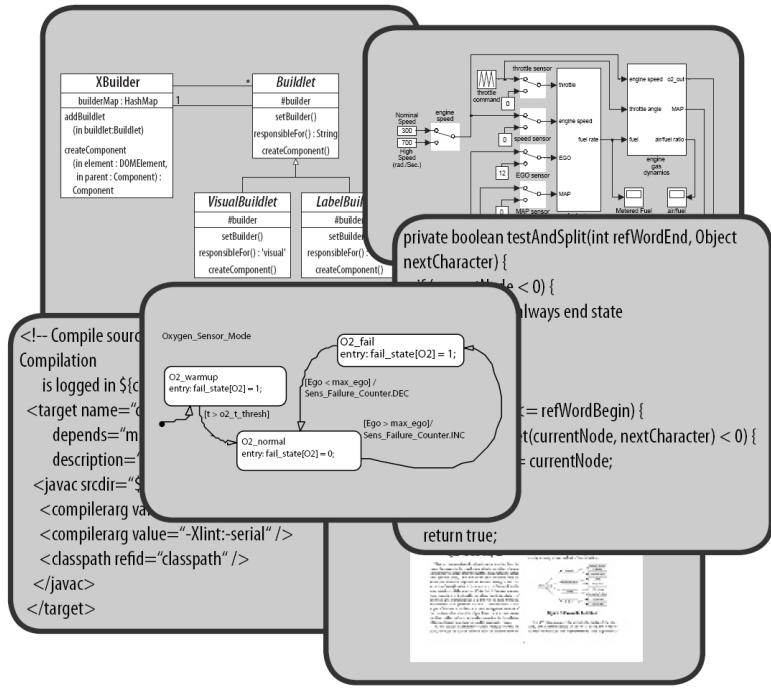
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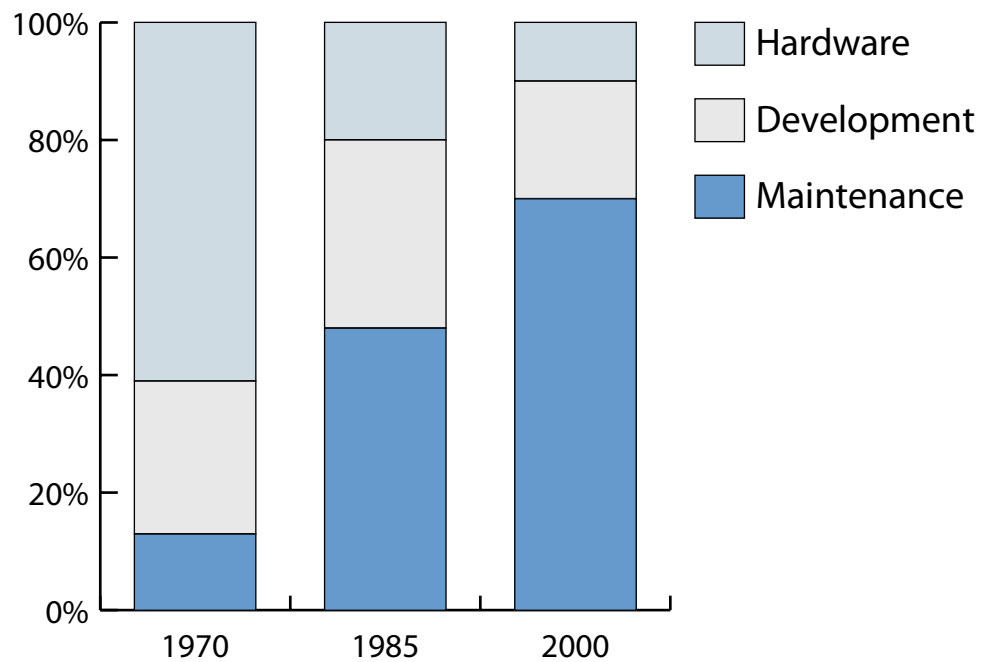


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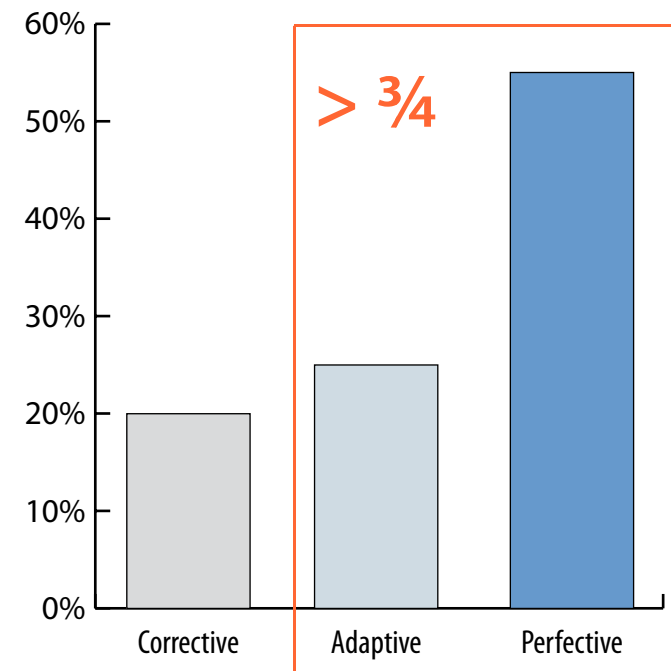


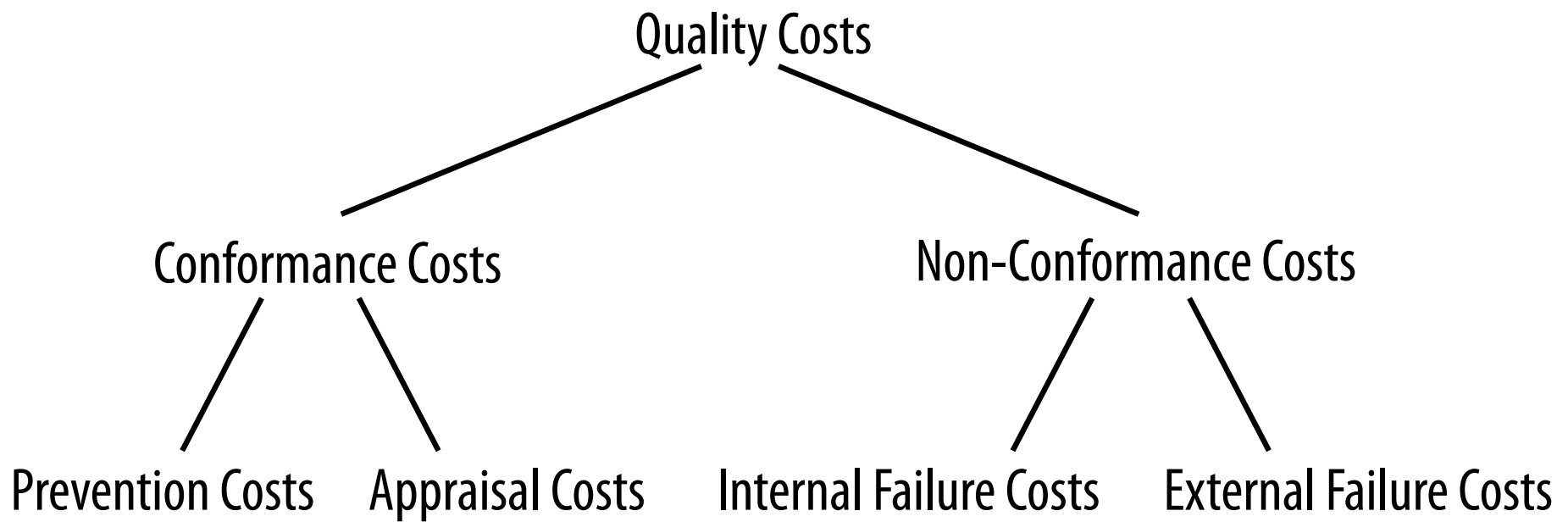
Relevanz

Lebenszyklus-Kosten



Wartungsfälle






```

#include <math.h>
#include <sys/time.h>
#include <X11/Xlib.h>
#include <X11/keysym.h>
double L ,o ,P
, _dt,T,Z,D=1,d,
s[999],E,h= 8,I,
J,K,w[999],M,m,O
,n[999],j=33e-3,i=
1E3,r,t, u,v ,W,S=
74.5,l=221,X=7.26,
a,B,A=32.2,c, F,H;
int N,q, C, y,p,U;
Window z; char f[52]
; GC k; main(){ Display*e=
XOpenDisplay( 0); z=RootWindow(e,0); for (XSetForeground(e,k=XCreateGC (e,z,0,0),BlackPixel(e,0))
; scanf("%lf%lf%lf",y +n,w+y, y+s)+1; y ++); XSelectInput(e,z= XCreateSimpleWindow(e,z,0,0,400,400,
0,0,WhitePixel(e,0) ),KeyPressMask); for(XMapWindow(e,z); ; T=sin(O)){ struct timeval G={ 0,dt*1e6}
; K= cos(j); N=1e4; M+= H*_; Z=D*K; F+= *_P; r=E*K; W=cos( O); m=K*W; H=K*T; O+=D*_F/ K+d/K*E*_; B=
sin(j); a=B*T*D-E*W; XClearWindow(e,z); t=T*E+ D*B*W; j+=d*_D-*F*E; P=W*E*B-T*D; for (o+=(I=D*W+E
*T*B,E*d/K *B+v+B/K*F*D)*_; p<y; ){ T=p[s]+i; E=c-p[w]; D=n[p]-L; K=D*m-B*T-H*E; if(p [n]+w[ p]+p[s
]= 0|K <fabs(W=T*r-I*E +D*P) |fabs(D=t *D+Z *T-a *E)> K)N=1e4; else{ q=W/K *4E2+2e2; C= 2E2+4e2/ K
*D; N=1E4&& XDrawLine(e ,z,k,N ,U,q,C); N=q; U=C; } ++p; } L+=_* (X*t +P*M+m*1); T=X*X+ 1*1+M *M;
XDrawString(e,z,k ,20,380,f,17); D=v/l*15; i+=(B *1-M*r -X*Z)*_; for(; XPending(e); u *=CS!=N){
XEvent z; XNextEvent(e ,&z);
++*(N=XLookupKeysym
(&z.xkey,0))-IT?
N-LT? UP-N?& E:&
J:& u: &h); --*(
DN -N? N-DT ?N==
RT?&u: & W:&h:&J
); } m=15*F/l;
c+=(I=M/ l,l*H
+I*M+a*X)*_; H
=A*r+v*X-F*1+(
E=.1+X*4.9/l,t
=T*m/32-I*T/24
)/S; K=F*M+(
h* 1e4/l-(T+
E*5*T*E)/3e2
)/S-X*d-B*A;
a=2.63 /l*d;
X+=( d*1-T/S
*(.19*E +a
*.64+J/1e3
)-M* v +A*
Z)*_; l +=
K *_; W=d;
sprintf(f,
"%5d %3d"
"%7d",p =l
/1.7,(C=9E3+
O*57.3)%0550,(int)i); d+=T*(.45-14/l*
X-a*130-J* .14)*_/125e2+F* *_v; P=(T*(47
*I-m* 52+E*94 *D-t*.38+u*.21*E) /1e2+W*
179*v)/2312; select(p=0,0,0,0,&G); v-=(
W*F-T*(.63*m-I*.086+m*E*19-D*25-.11*u
)/107e2)*_; D=cos(o); E=sin(o); } }

```

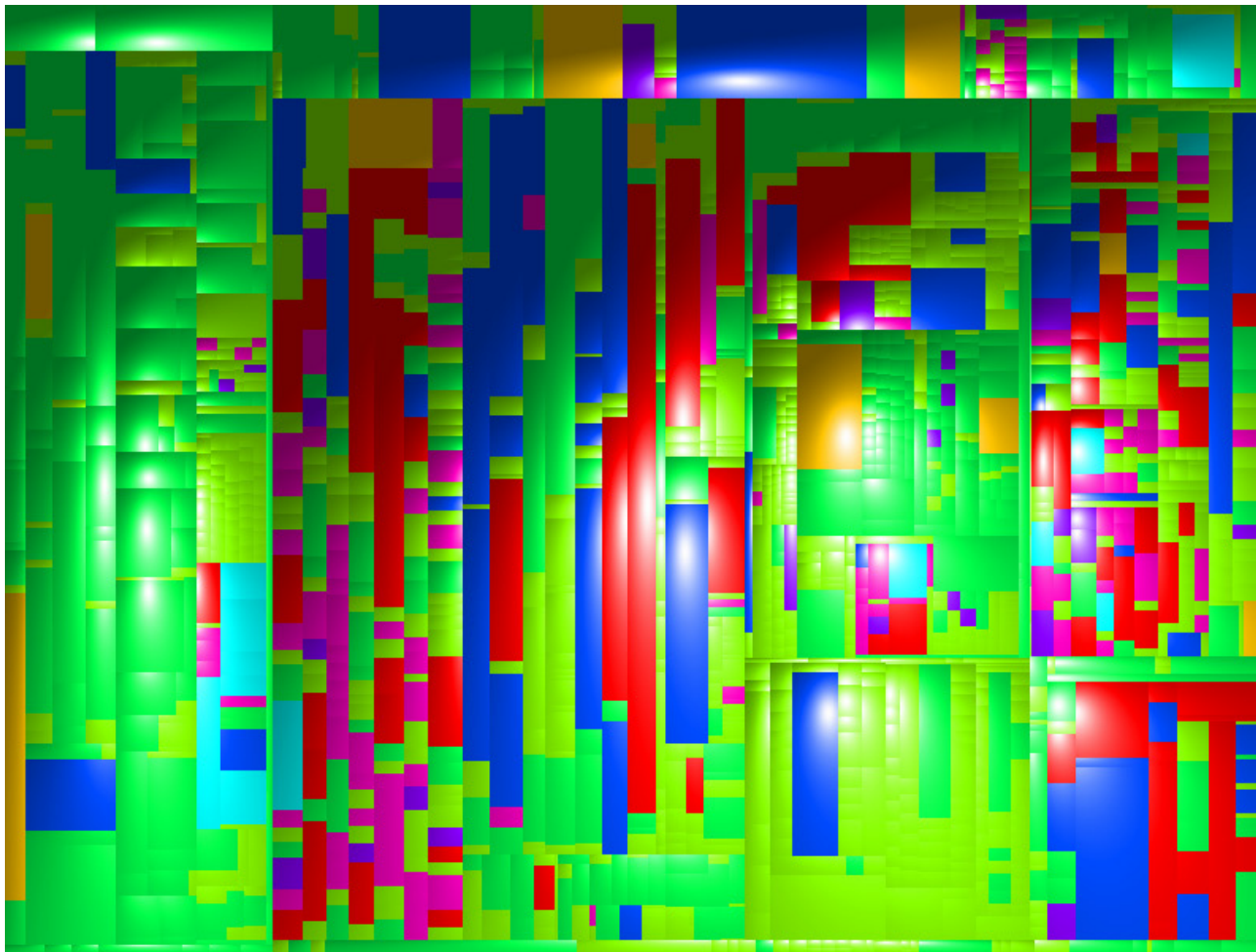
```
for (const_iterator<Permission> permission =
    permissions.begin();
    permission != permissions.end(); ++permission) {
    if (!permission->isInternal()) {
        if (user->hasPermission (permission)) {
            cout << " " << permission << endl;
        }
    }
}
}
}
}
}
}
}
}
}
} /* bezieht sich auf if in Zeile 172 */
}
```

- 30.444 Zeilen C# in einer Klasse
- 3.526 Zeilen C# in einer Methode
- Schachteltiefe 24
- 14 Parameter

Bezeichner	Anzahl
S0	810
S1	612
r1	490
l1	423
S2	362
i1	248
S3	211
SQL	199
CM	193
l2	155

Type	#	%	chars	%
Keywords	967.665	11%	4.650.273	13%
Delimiters	4.096.112	47%	4.096.112	11%
Operators	531.444	6%	669.932	2%
Identifiers	2.873.232	32%	25.646.263	72%
Literals	301.081	3%	708.308	2%
Total	8.769.534	100%	35.770.888	100%

- Eclipse 3.0: 94.829 Bezeichner bestehend aus 7.233 Wörtern
- Identifikatoren sind das Vokabular eines Programms (ca. 70%)
- Synonyme & Homonyme
- Limitierung durch Programmiersprachen



```

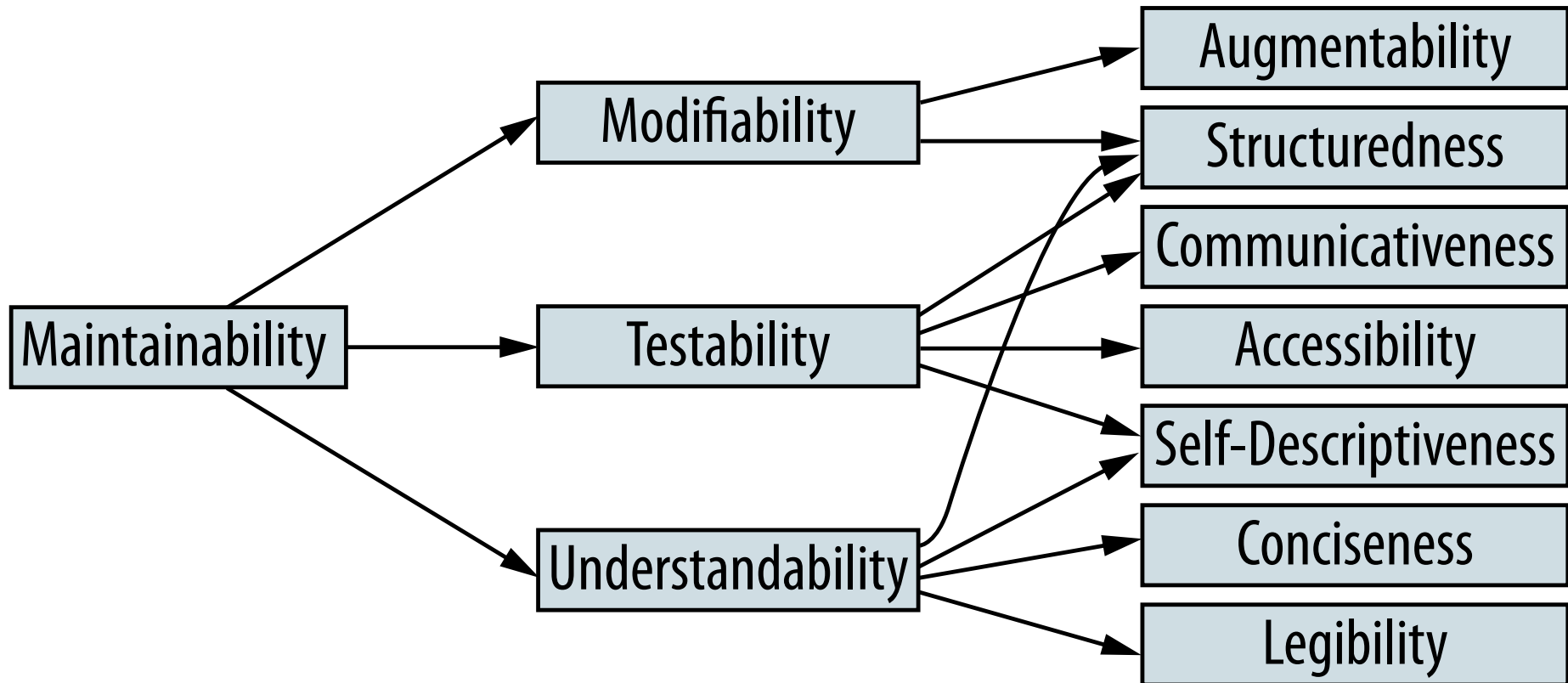
/* if-else-Kaskade */
if (GlobalSettings::mayPrintToConsole ()) {
    if (!user->isAdmin()) {
        if (!permission->isInternal()) {
            if (user->hasPermission ...
                ...
    }
}

```

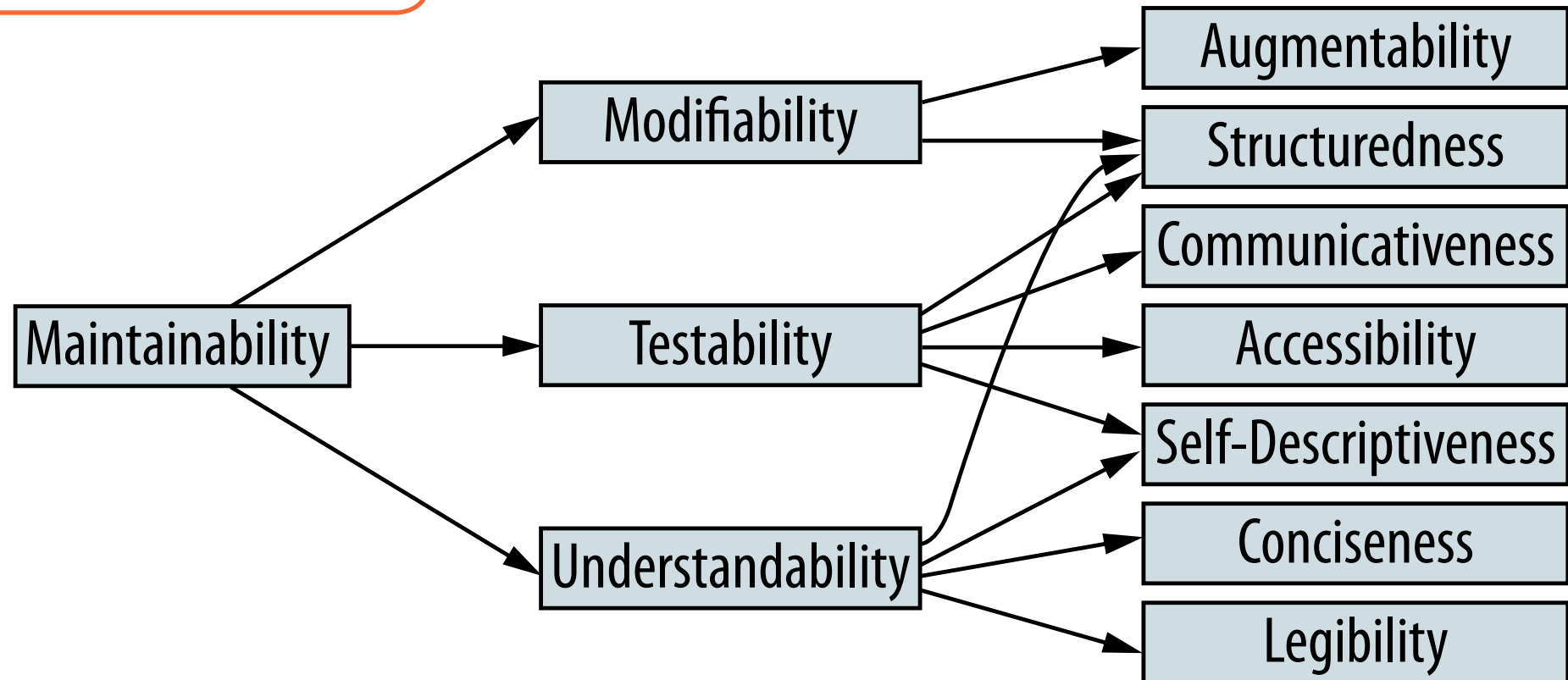
```

int search (String s, String[] strings) {
    // strings = toLowerCase(strings);
    strings = sort(strings);
    List<String> l = asList(strings);
    return search(s, strings);
}

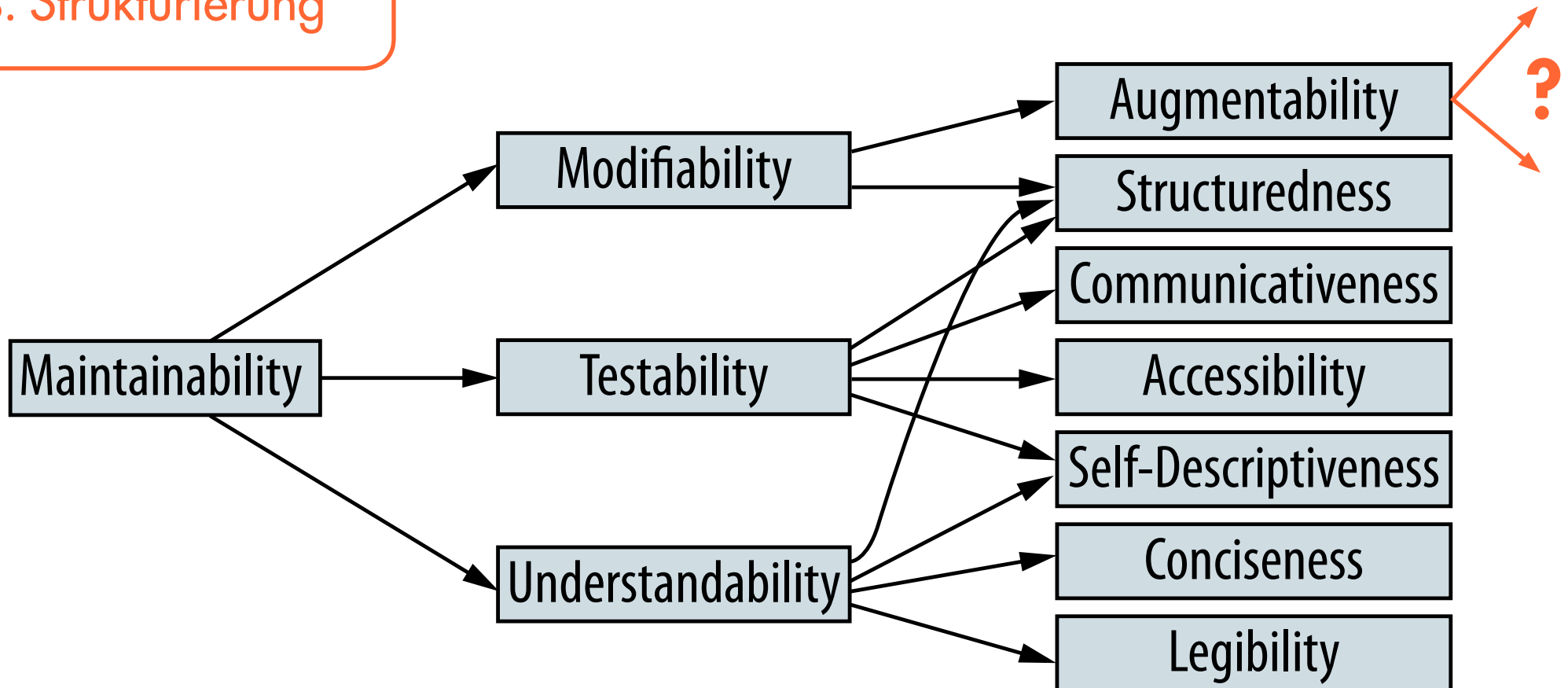
```



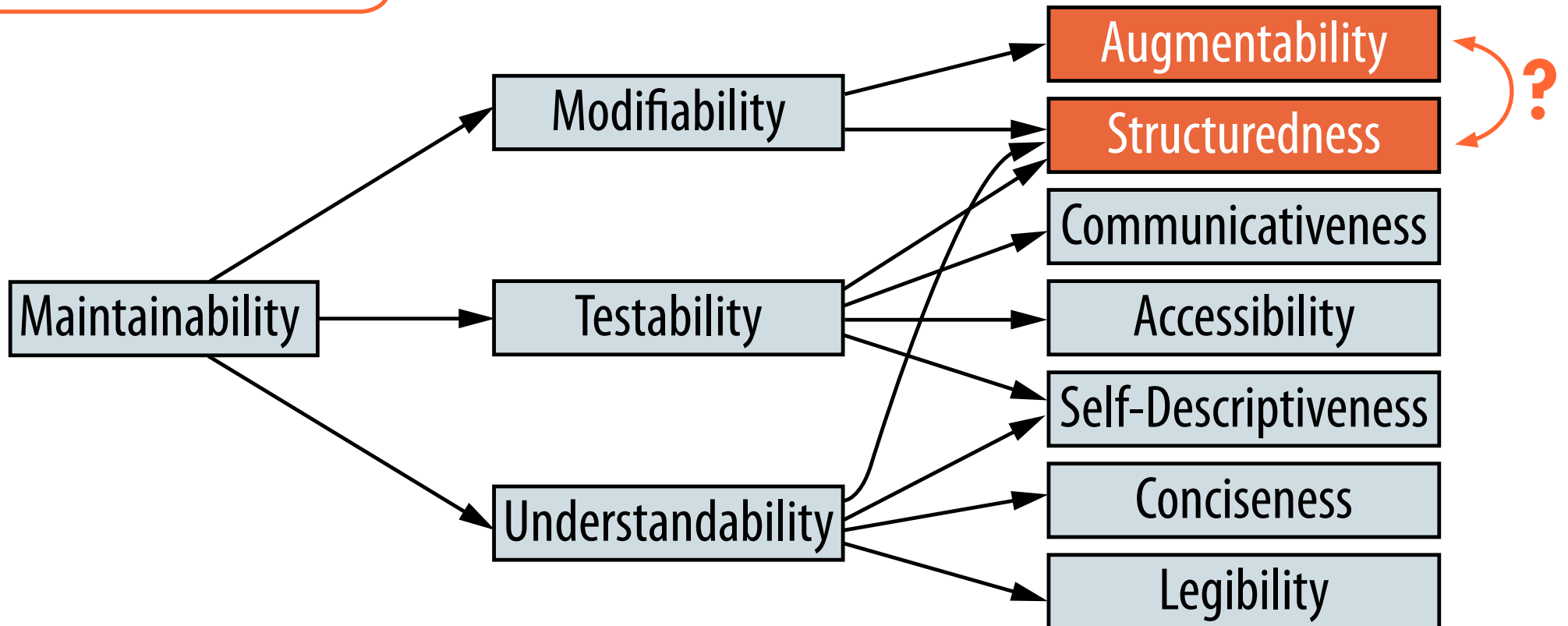
1. Begründung
2. Überprüfung
3. Strukturierung



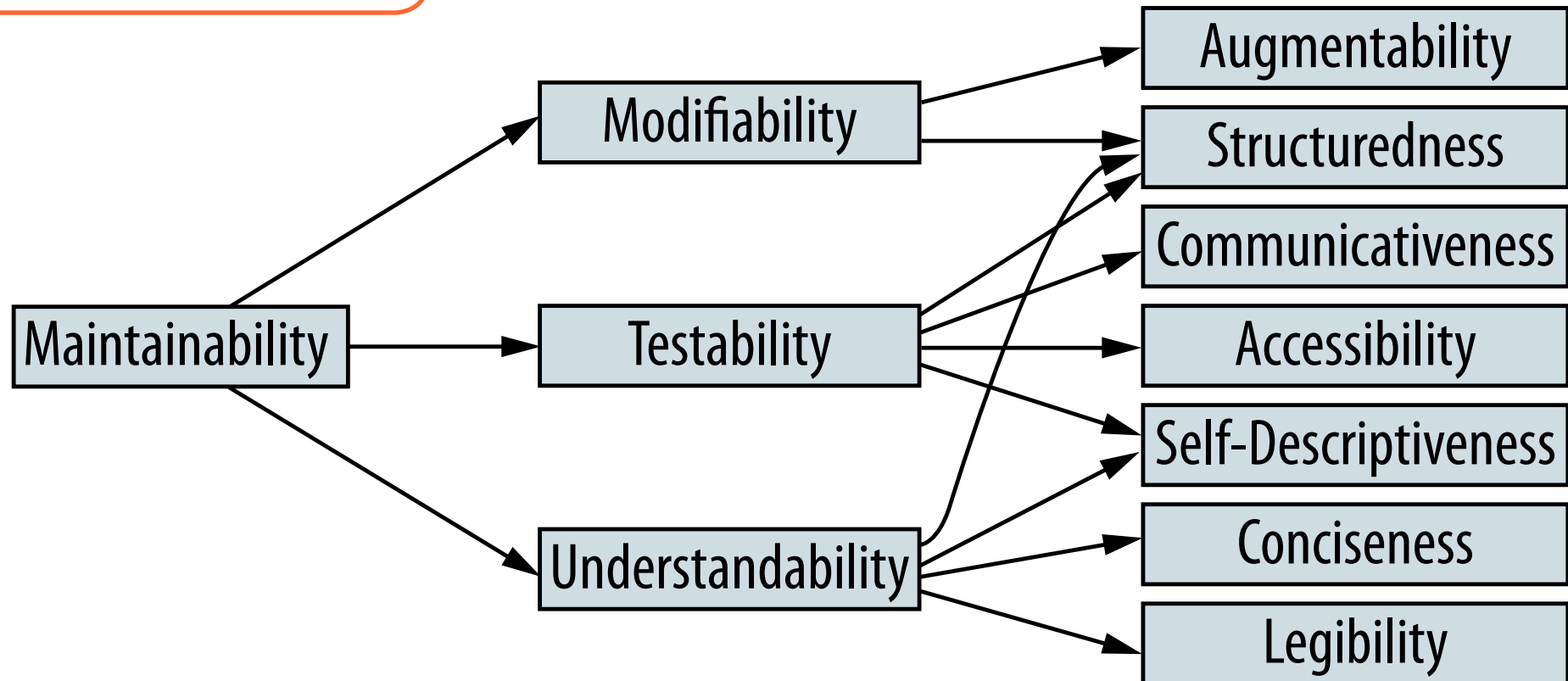
1. Begründung
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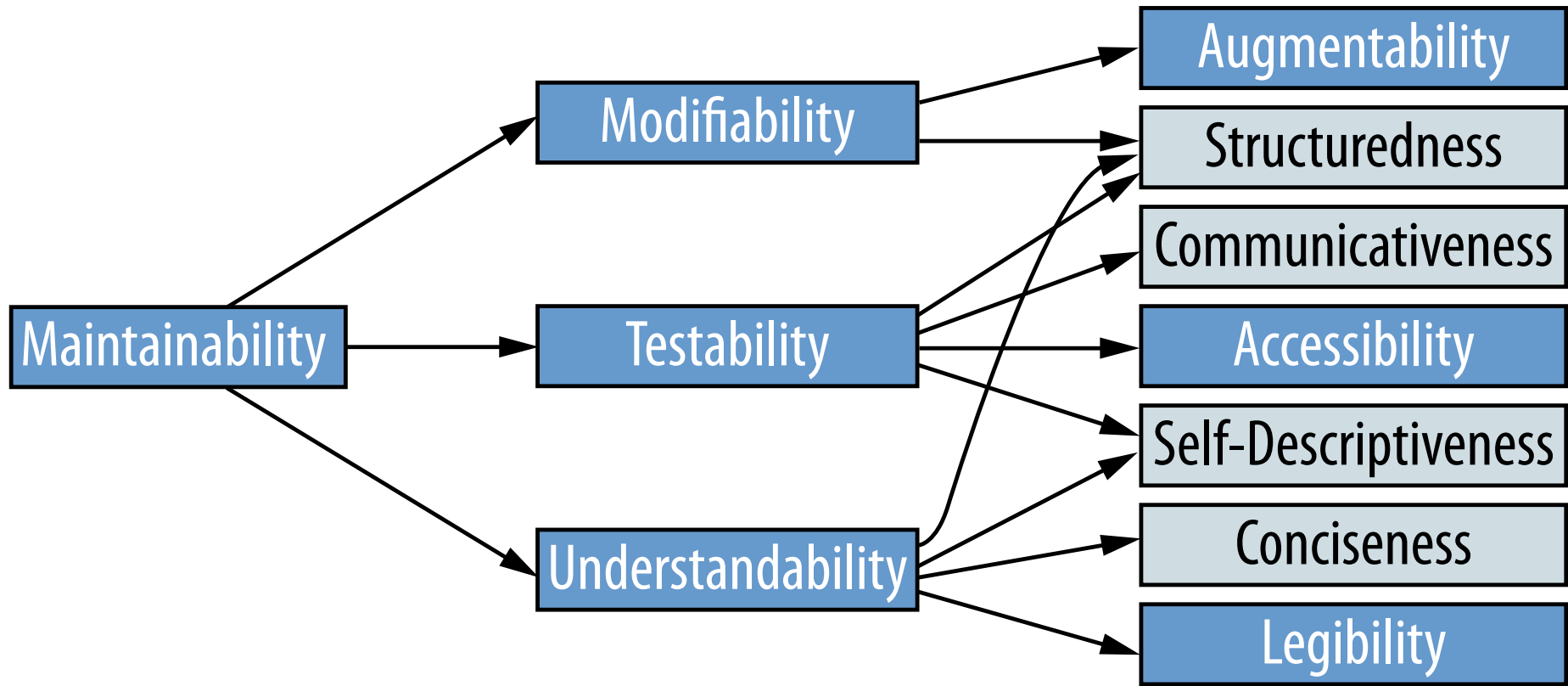


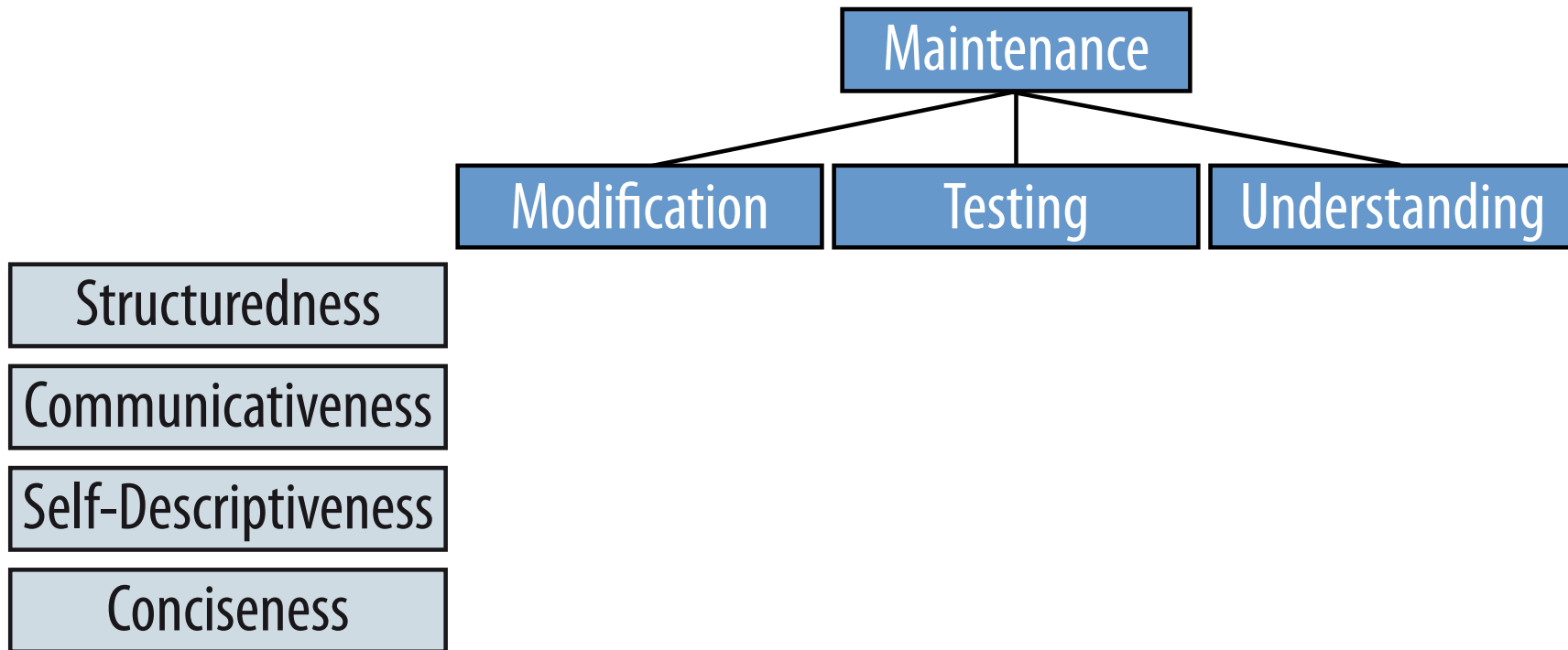
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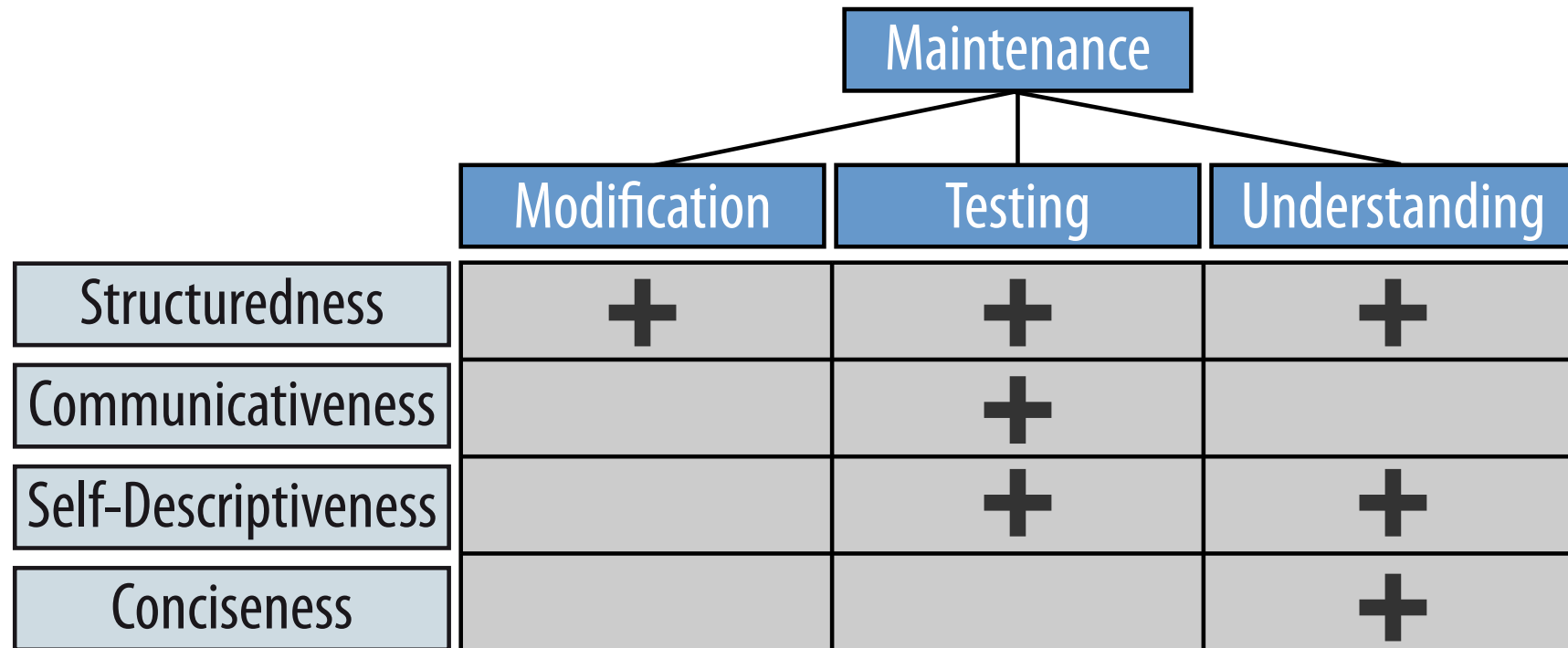


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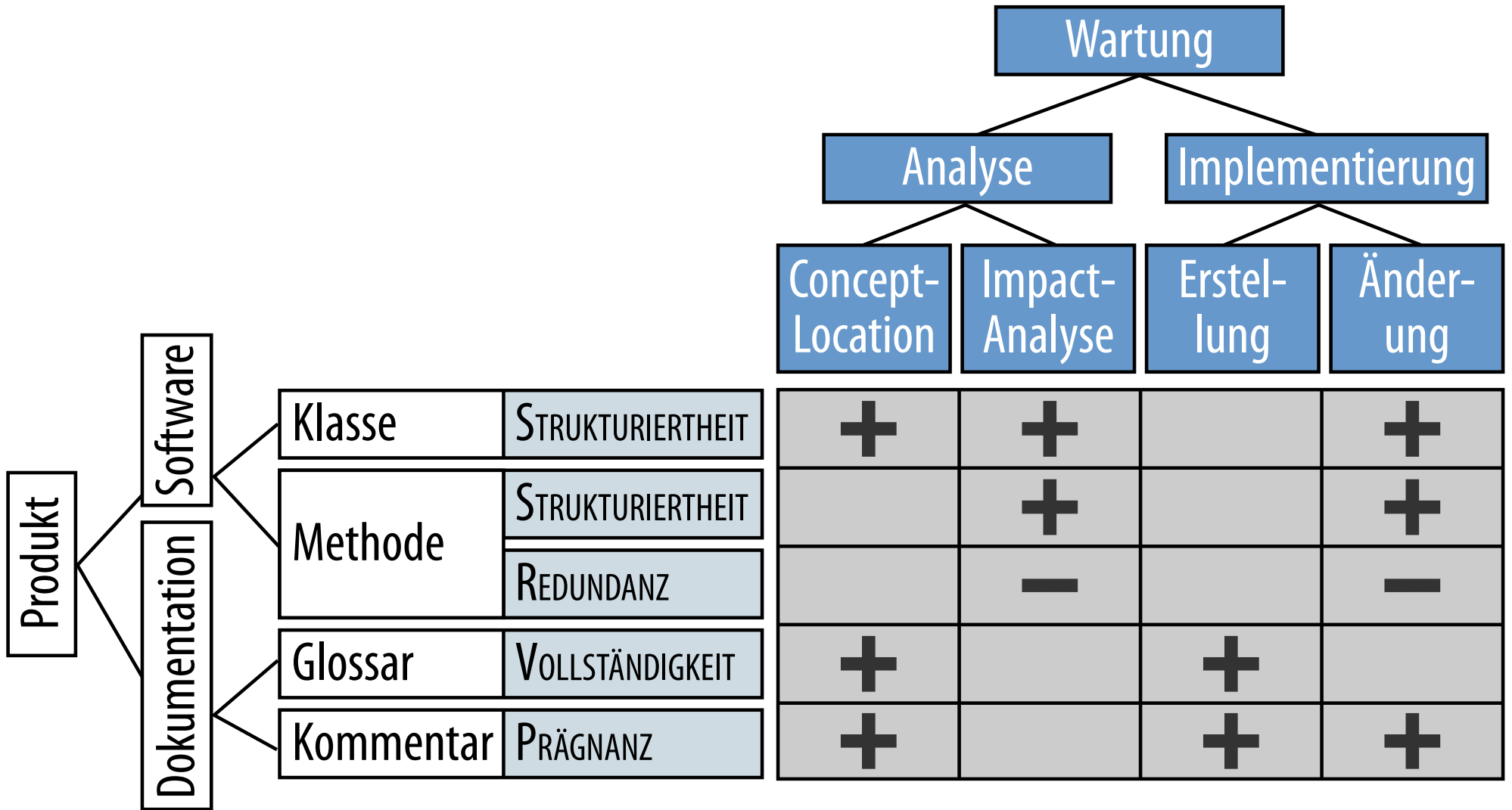




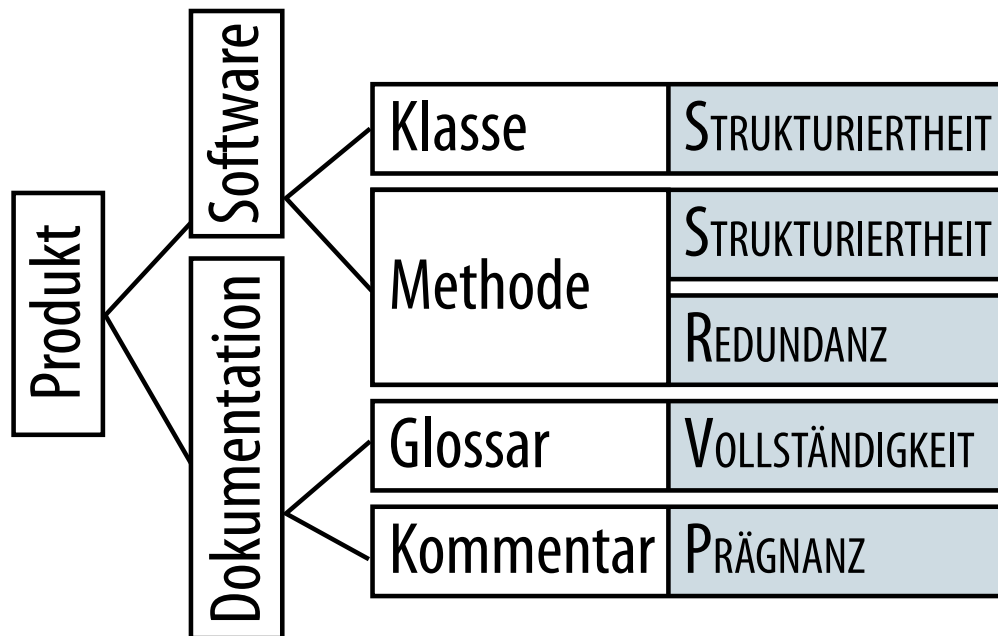
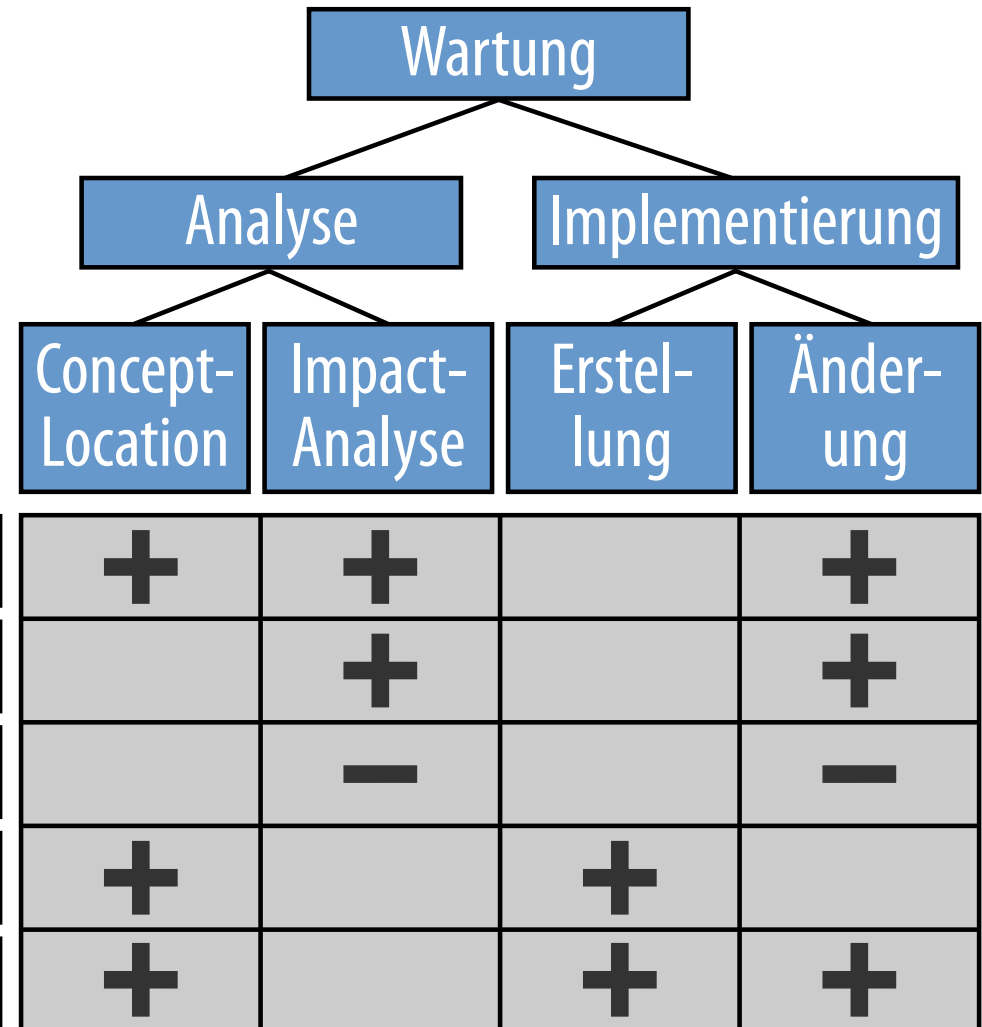
»The effort needed to make specified modifications to a component implementation.«

SEI Open Systems Glossary

	Modification	Testing	Understanding
Structuredness	+	+	+
Communicativeness		+	
Self-Descriptiveness		+	+
Conciseness			+



1. Begründung
2. Überprüfung
3. Strukturierung



TODO: ist das wirklich Okay, einem QWidget einen QObject Parent zu geben?

TODO: Soll das so sein? Jetzt echt? Alle alten Sachen in die Tonne?

TODO: WEG MIT DIESEM DRECK - RK SOLLTE FÜR JEDEN INDEX IMMER...

TODO: Nicht benutzen, hat hier überhaupt nix verloren

FIXME: solve timeout problem

FIXME: REFACTOREN ! ich habe das jetzt einfache rüberkopiert, ist Müll so

TODO: remove this hack

TODO: Worin unterscheidet sich dieser Test vom vorherigen??

29.10.2009 (26

```
27 /// @todo ... Dieser Code hier ist FALSCH. Wir sind jedoch kurz vor RC2 für R2009.  
28 /// Es wäre wesentlich gefährlicher dies hier jetzt zu korrigieren (Als sich weiterhin darauf  
29 /// zu verlassen, dass das ... diese Aufgaben für uns erledigt!)
```



```
/**
 *
 *
```

```
  _.-"  "-.
 /         \
 |         |
 | .- .- .- |
 | ) ( _ / \ _ ) ( |
 | /         \ \ |
 |         ^ ^ |
 | _ | I I I I I | _ |
 | - \ I I I I I / - |
 \         /
  \-----*/
```

☞ Nur mit äußerster Vorsicht benutzen, da dieses Attribut nicht selten via JavaScript gesetzt wird und dies nicht immer korrekt !!!

'~~document.cookie~~' arbeitet zuverlässiger

☞ (06/2010): so nicht mehr richtig, weil die ~~document.cookie~~ inzwischen ebenfalls eine ~~document.cookie~~ hat.

```
try {  
    ...  
} catch (Throwable t) {}
```

```
try {  
    ...  
} catch (Exception ex) {  
    ex.printStackTrace();  
}
```

```
try {  
    ...  
} catch (Exception ex) {  
    throw new  
        RuntimeException(ex);  
}
```

- ungenügende/keine Behandlung von Ausnahmen
- inkonsistente Verwendung von Ausnahmen
- Ausnahmen vs Rückgabewerte
- Java: Checked vs Unchecked Exceptions

```

public String format(String field) {
    int i;
    field = field.replaceAll("&|\\\\&\"", "&amp;").replaceAll("[\\n]{1,}", "<p>");

    StringBuffer sb = new StringBuffer();
    StringBuffer currentCommand = null;

    char c;
    boolean escaped = false, incommand = false;

    for (i = 0; i < field.length(); i++) {
        c = field.charAt(i);
        if (escaped && (c == '\\')) {
            sb.append("\\");
            escaped = false;
        } else if (c == '\\') {
            if (incommand){
                /* Close Command */
                String command = currentCommand.toString();
                Object result = CHARS.get(command);
                if (result != null) {
                    sb.append((String) result);
                } else {
                    sb.append(command);
                }
            }
            escaped = true;
            incommand = true;
            currentCommand = new StringBuffer();
        } else if (!incommand && (c == '{' || c == '}')) {
            // Swallow the brace.
        } else if (Character.isLetter(c) || (c == '%')
            || (Globals.SPECIAL_COMMAND_CHARS.indexOf(String.valueOf(c)) >
            escaped = false;

            if (!incommand)
                sb.append(c);
            // Else we are in a command, and should not keep the letter.
        } else {
            currentCommand.append(c);
            testCharCom: if ((currentCommand.length() == 1)
                && (Globals.SPECIAL_COMMAND_CHARS.indexOf(currentComm.

```

```

public String format(String field) {
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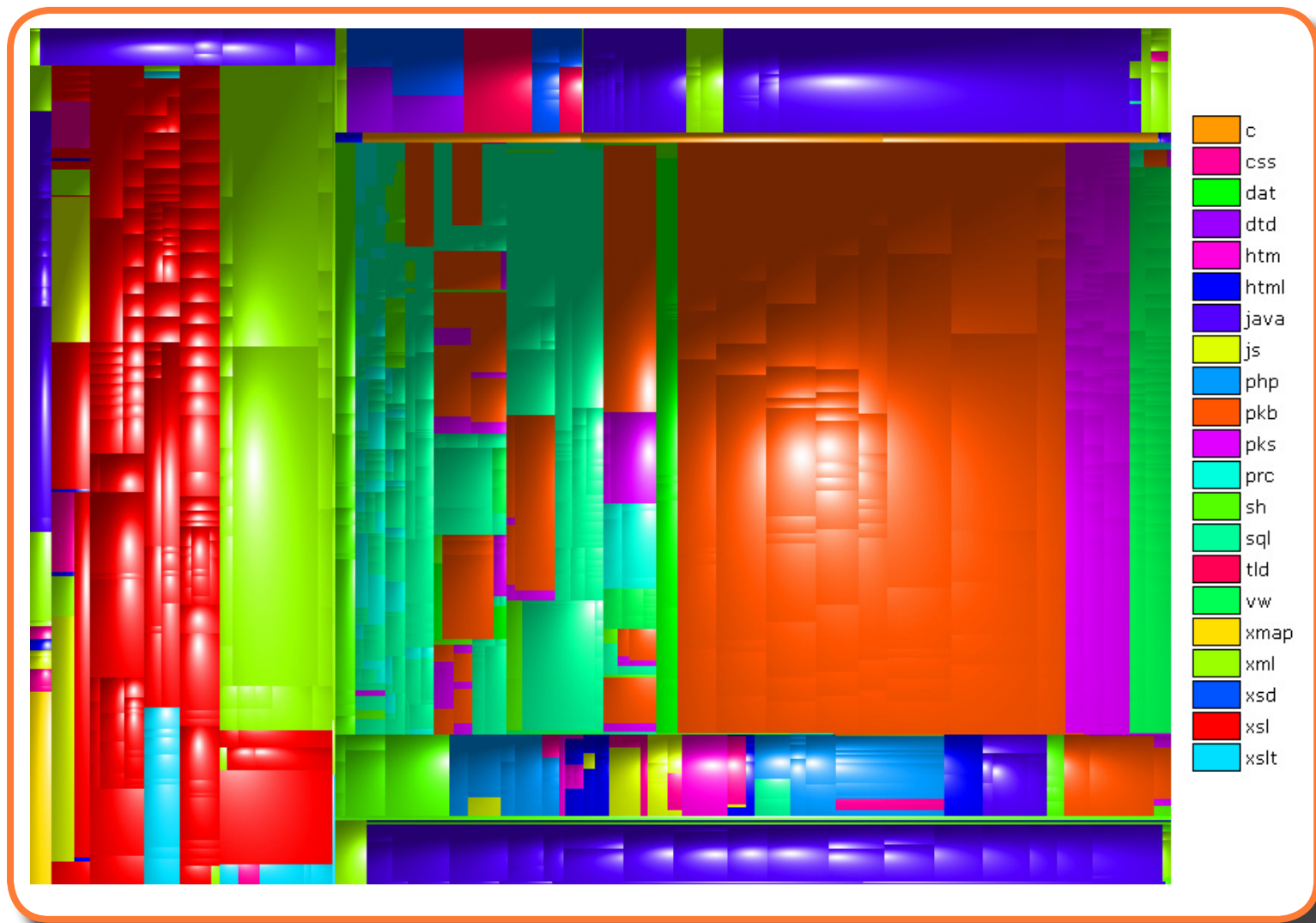
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    c = field.charAt(i);
    if (escaped && (c == '\\')) {
        sb.append("\\");
        escaped = false;
    } else if (c == '\\') {
        if (incommand){
            /* Close Command */
            String command = currentCommand.toString();
            Object result = Globals.HTMLCHARS.get(command);
            if (result != null) {
                sb.append((String) result);
            } else {
                sb.append(command);
            }
        }
        escaped = true;
        incommand = true;
        currentCommand = new StringBuffer();
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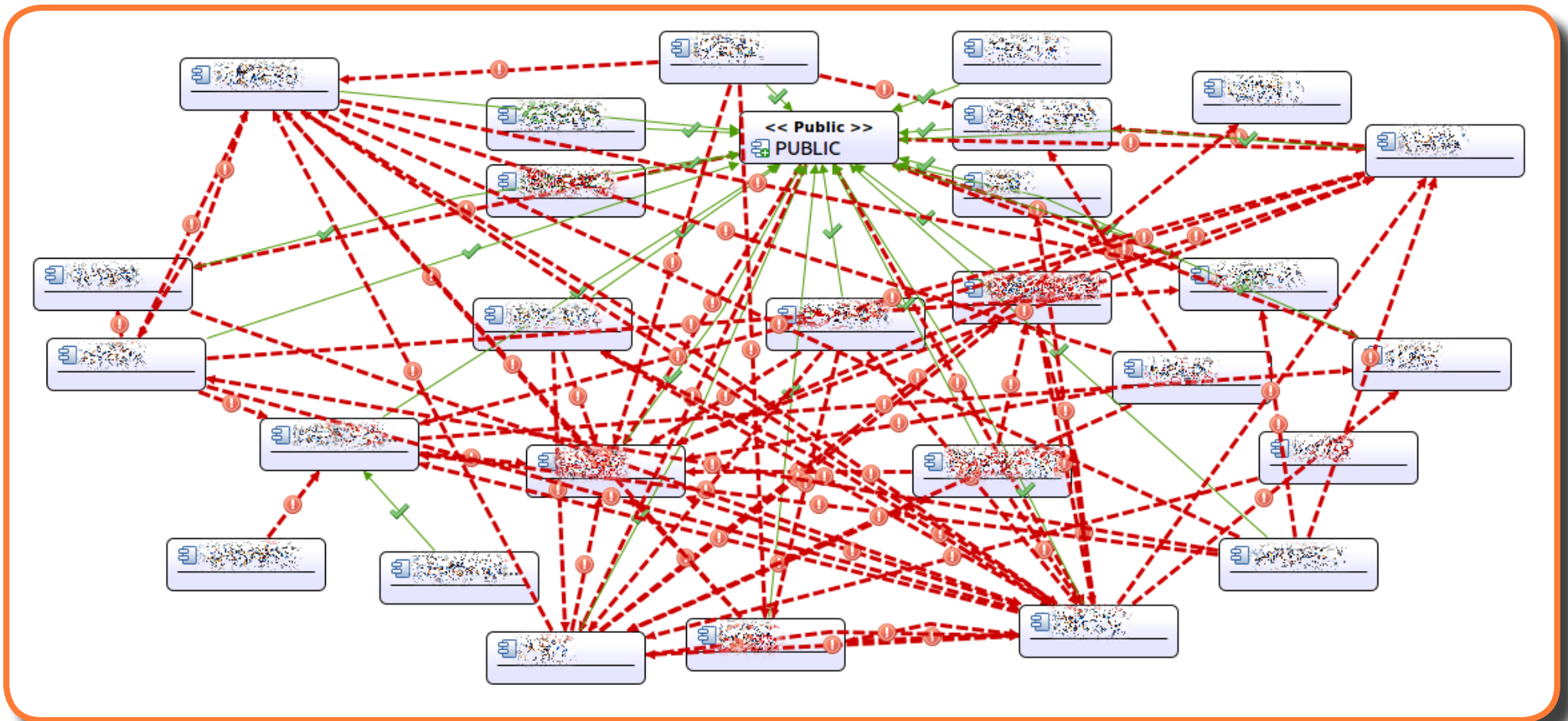
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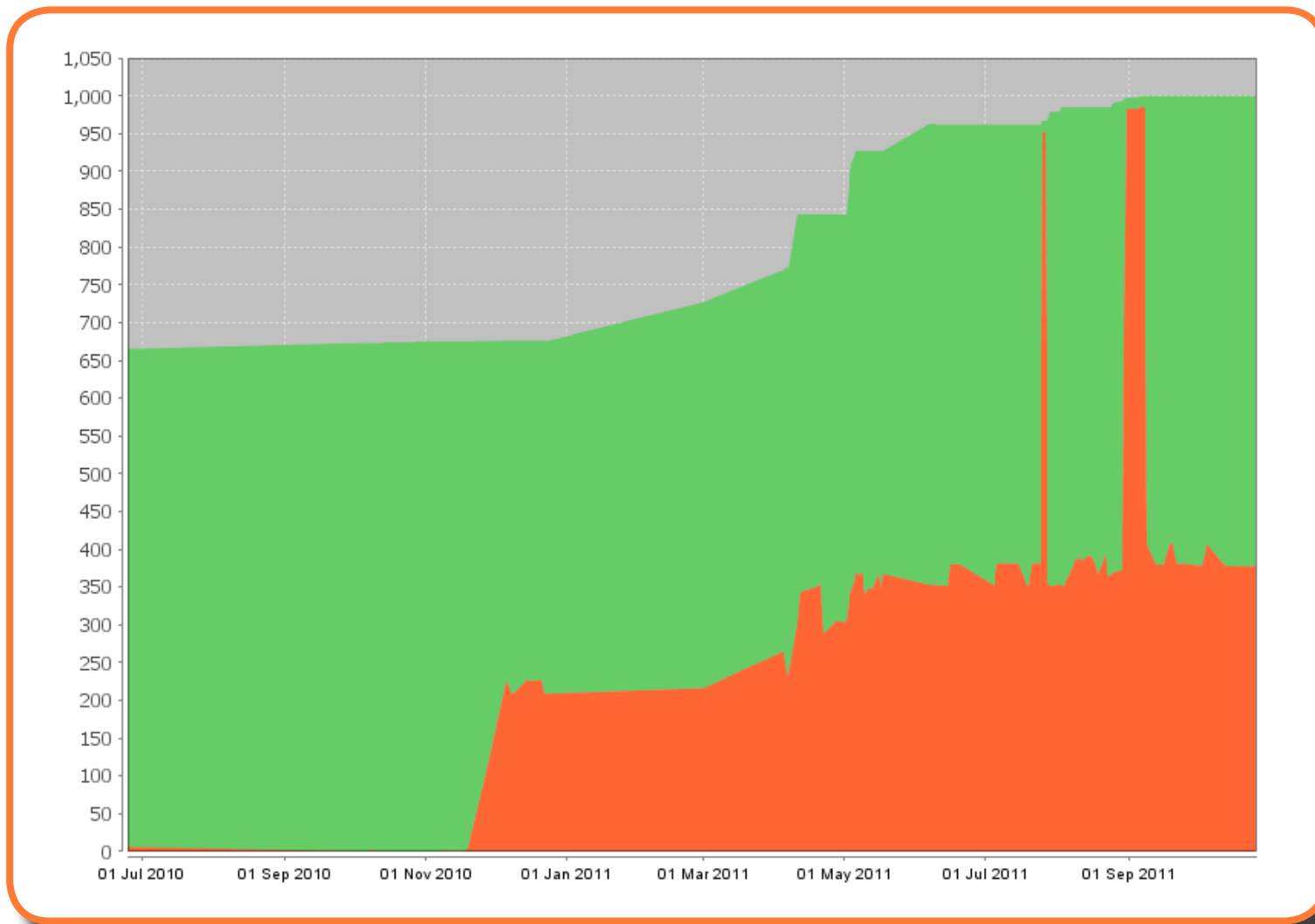


- >10 Programmiersprachen in einem System
- Wahl der Sprache auf Basis der Entwickлерverfügbarkeit
- veraltete Technologien
- Sprachvermischung

```
<body>
  <% If Request.QueryString("ID") <> "" Then %>
    <SCRIPT language="JavaScript">
      function doLogin() { X }
    </script>
  <% Else %>
    <SCRIPT language="JavaScript">
      function doLogin() { Y }
    </script>
  <% End If %>
  ...
</body>
```

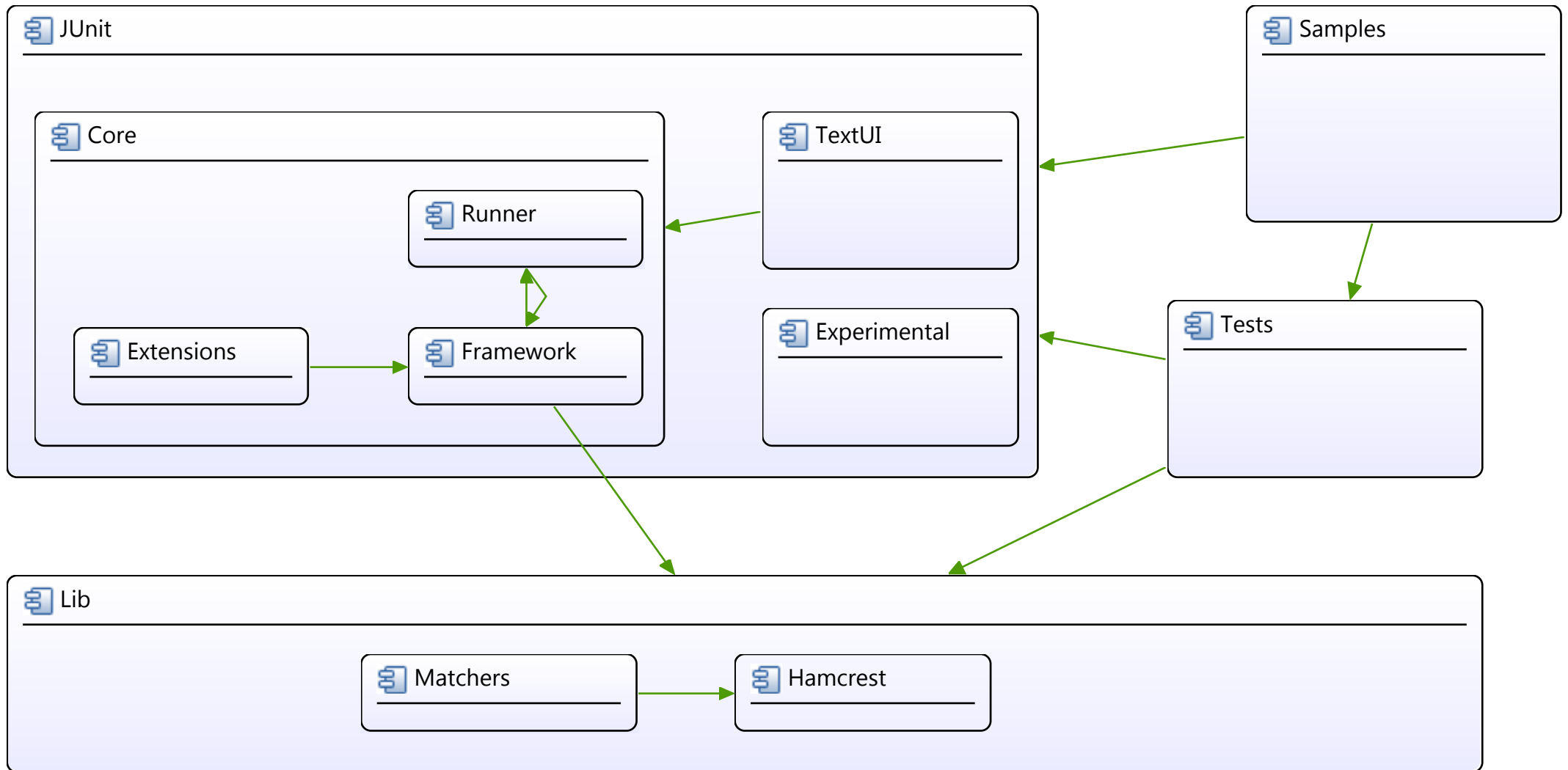


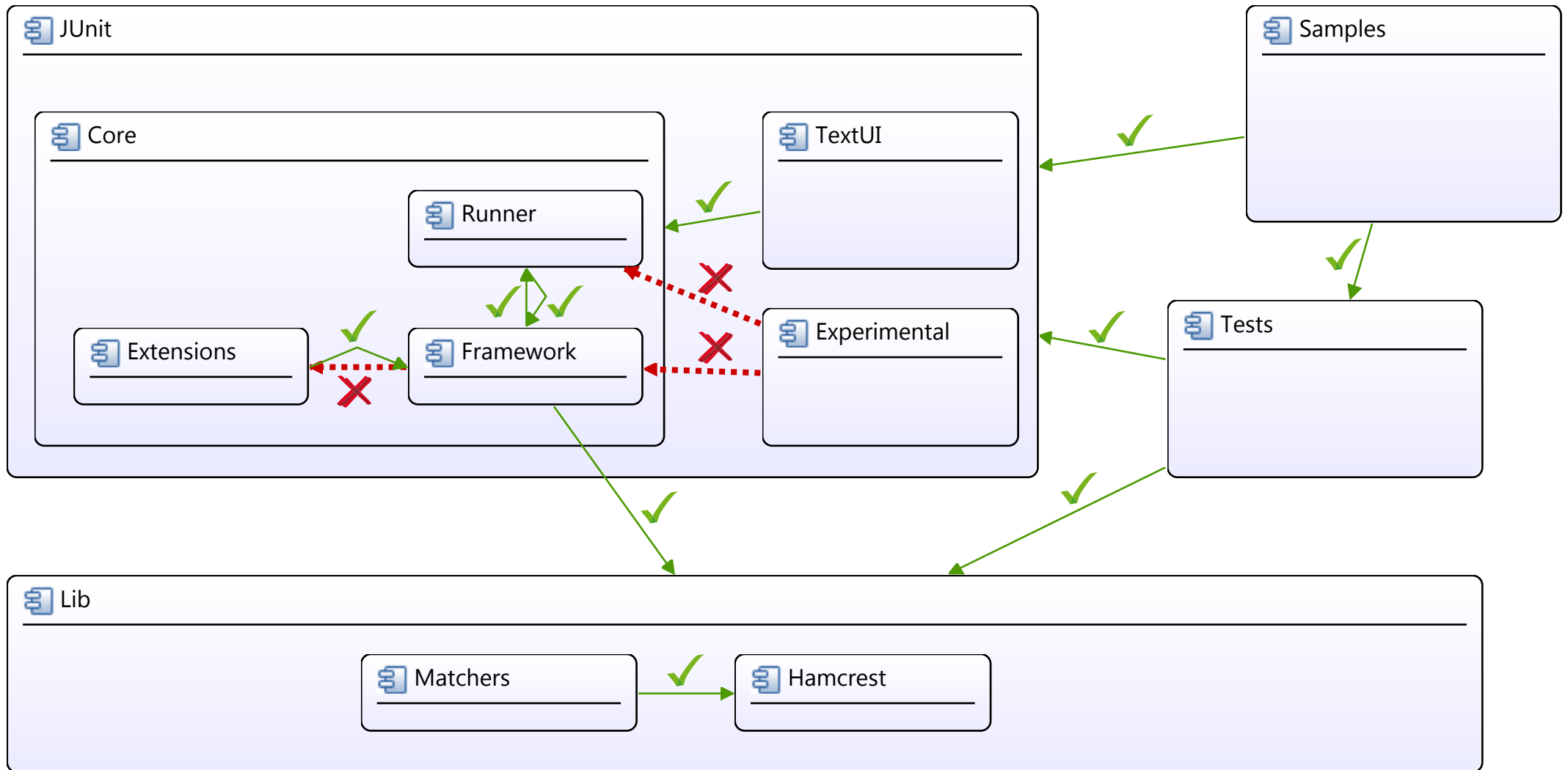
- 35 Trigger
- entführte Tabellen/verlorene User
- SQL-Injection
- Impact-Analyse auf Zuruf

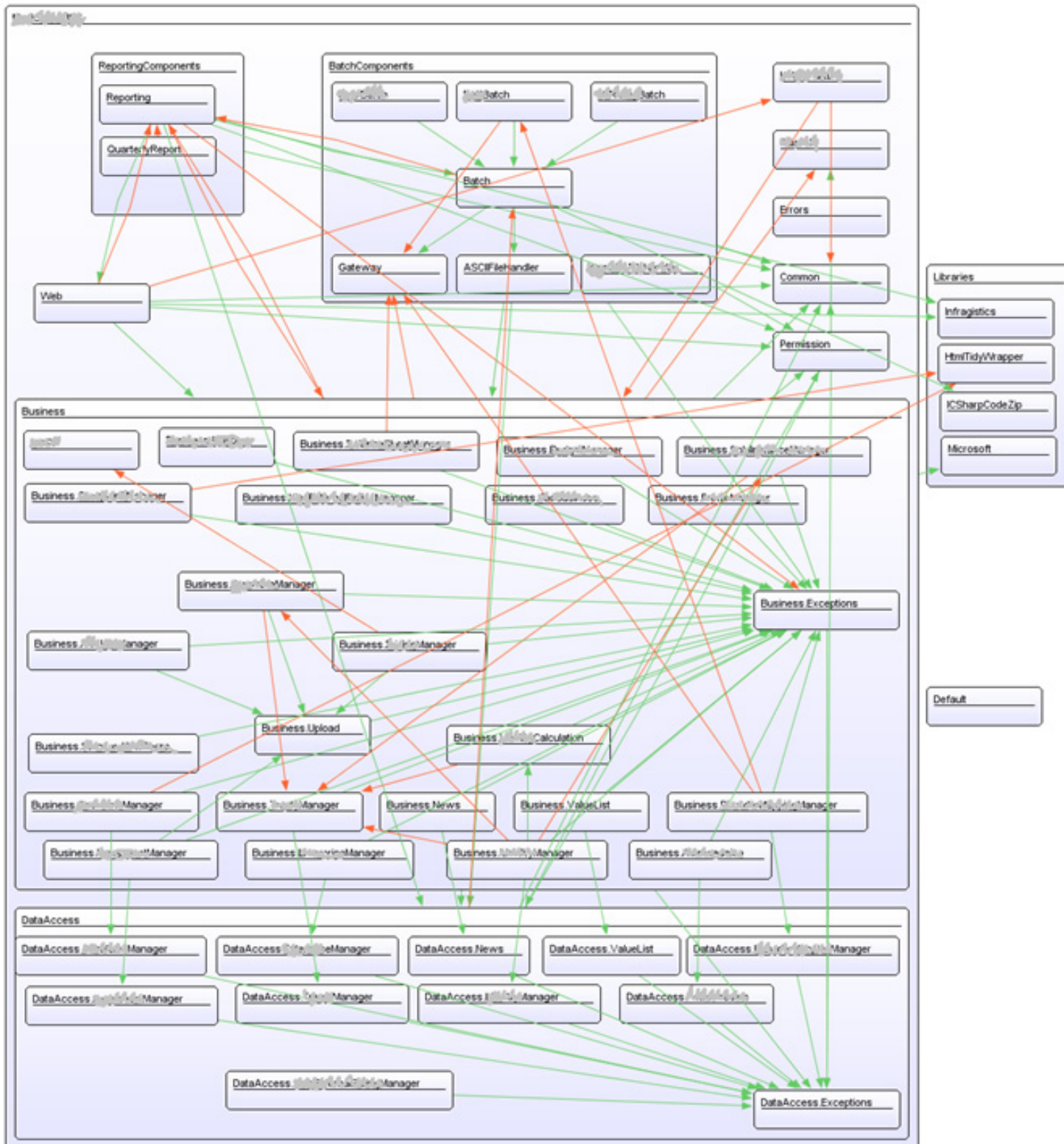


- Tests, die kontinuierlich fehlschlagen
- Unit-Tests, die nichts testen

- Mangelnde Testbarkeit
- Capture&Replay-Werkzeuge

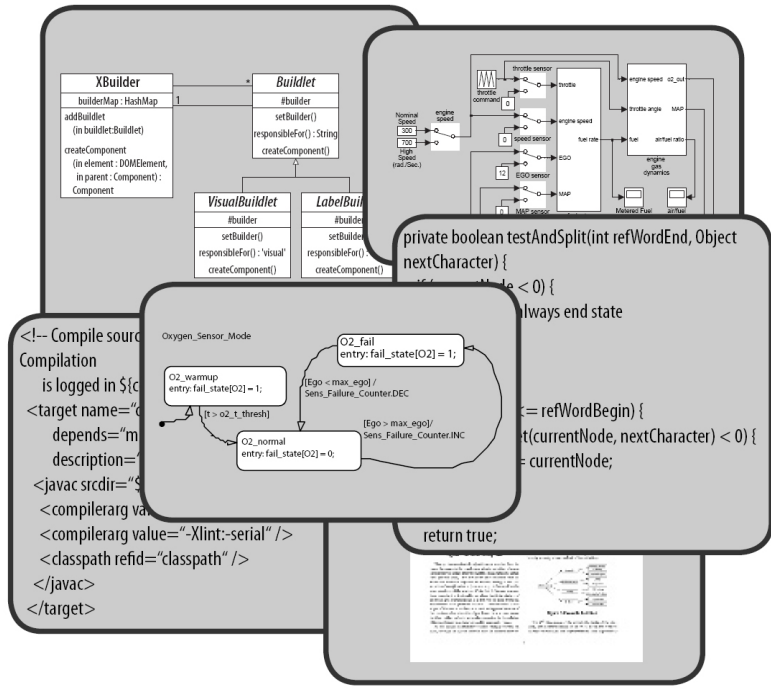








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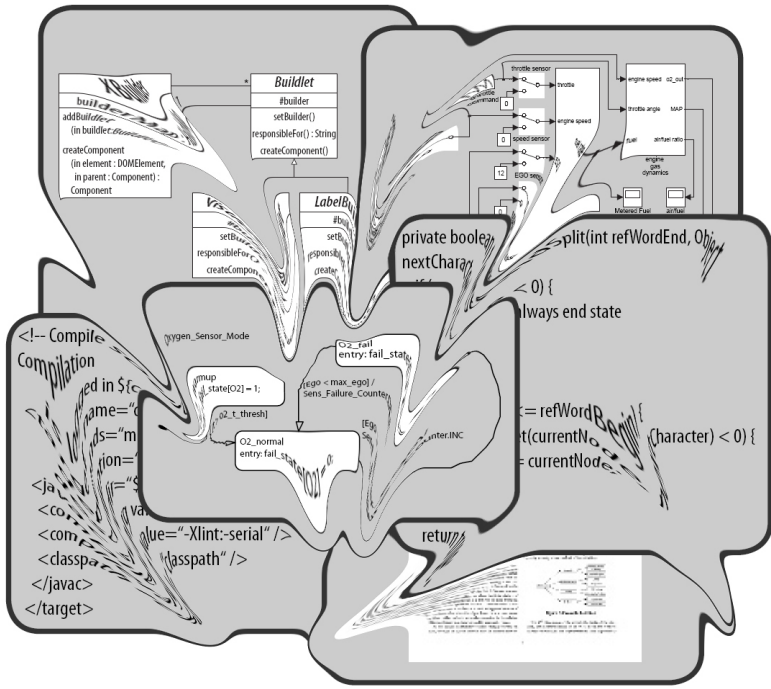
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Software-Wartung

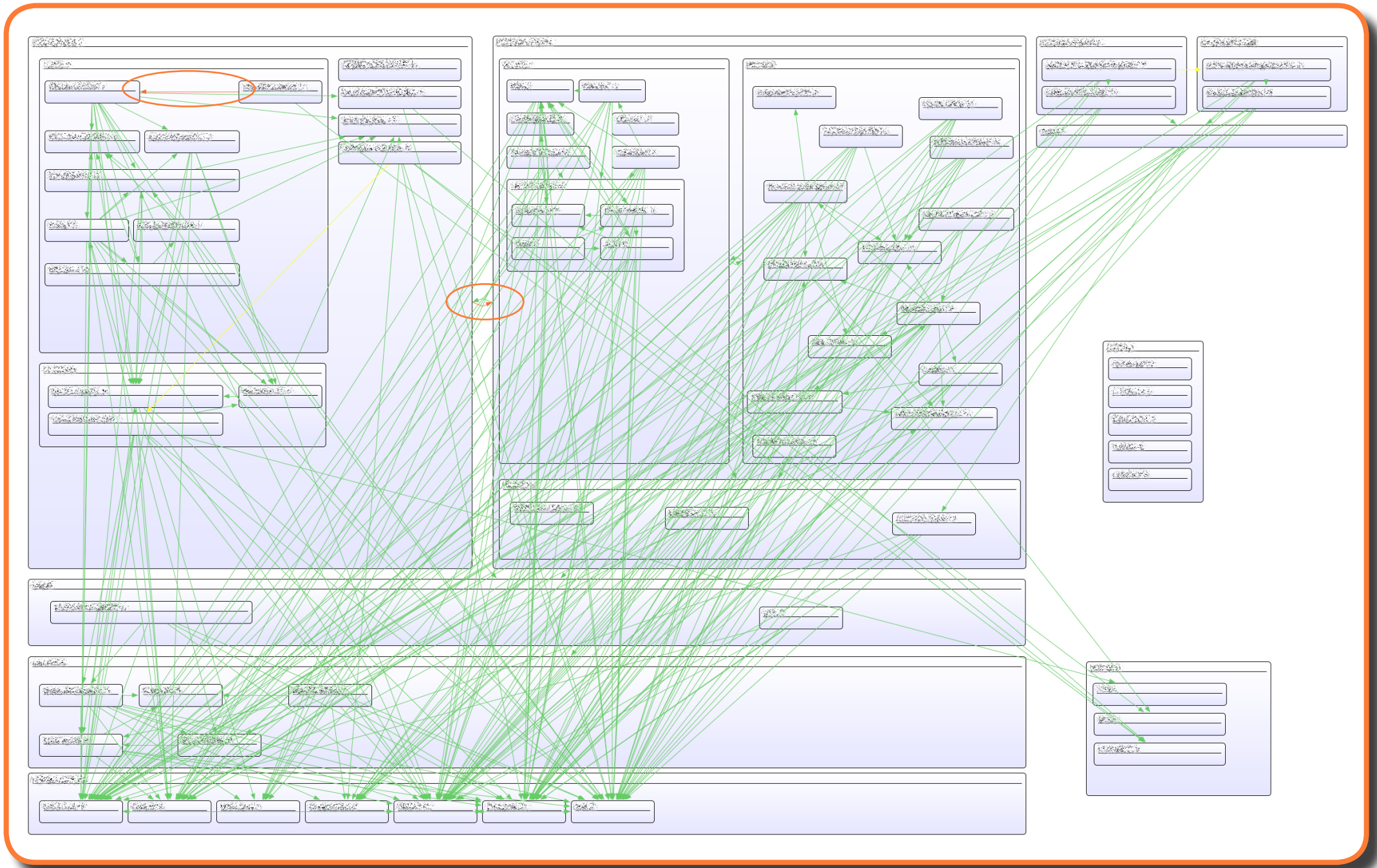


Technologie: Hardware, BS, Sprachen, Datenbanken, ...

»Programs, like people, get old«*

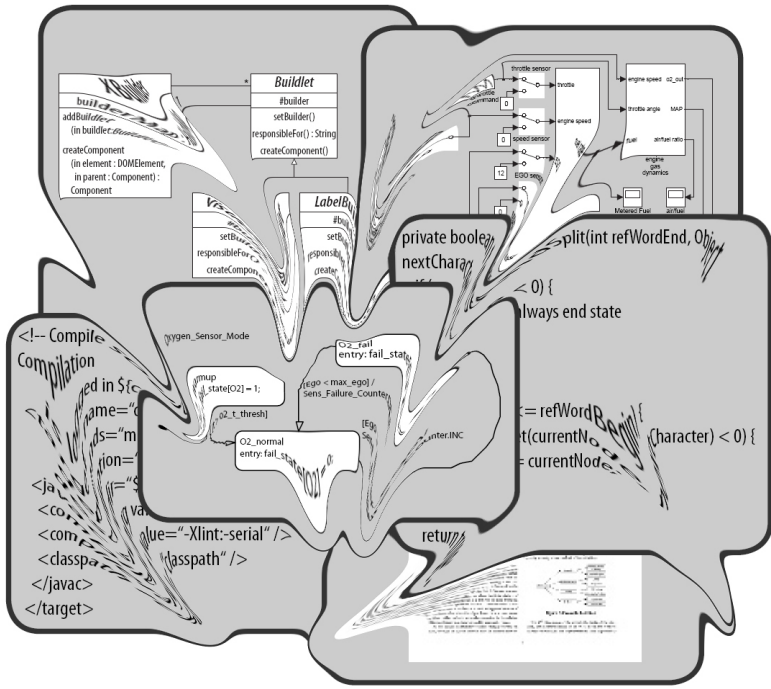
- »Software aging ... in all *successful* products«
- Ursachen:
 - mangelnde Bewegung
 - unkundige Behandlung
- Symptome:
 - Gewichtszunahme
 - sinkende Performance und Zuverlässigkeit
- Prävention:
 - Vorausplanen (Qualität, Flexibles Design)
 - Aufzeichnung aufbewahren (Dokumentation)
 - zweite Meinung einholen (Review)
- Heilkunde:
 - Alterungsprozess aufhalten, Nachdokumentation
 - Restrukturieren, Amputation

* D. L. Parnas, Software Aging, ICSE, 1994





Anforderungen: Geschäftsprozesse, Fahrzeugfunktionen, ...



Software-System

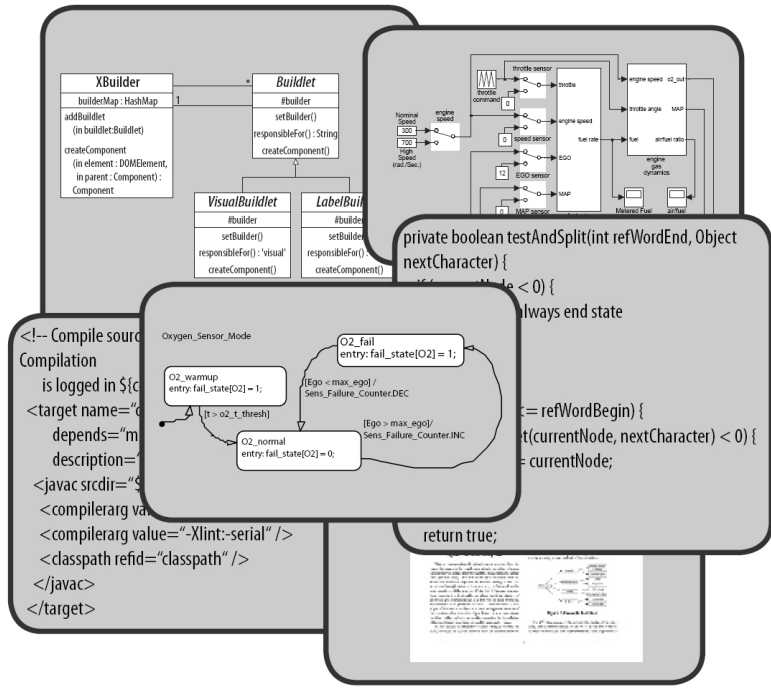
Software-Wartung



Technologie: Hardware, BS, Sprachen, Datenbanken, ...



Anforderungen: Geschäftsprozesse, Fahrzeugfunktionen, ...



Software-System

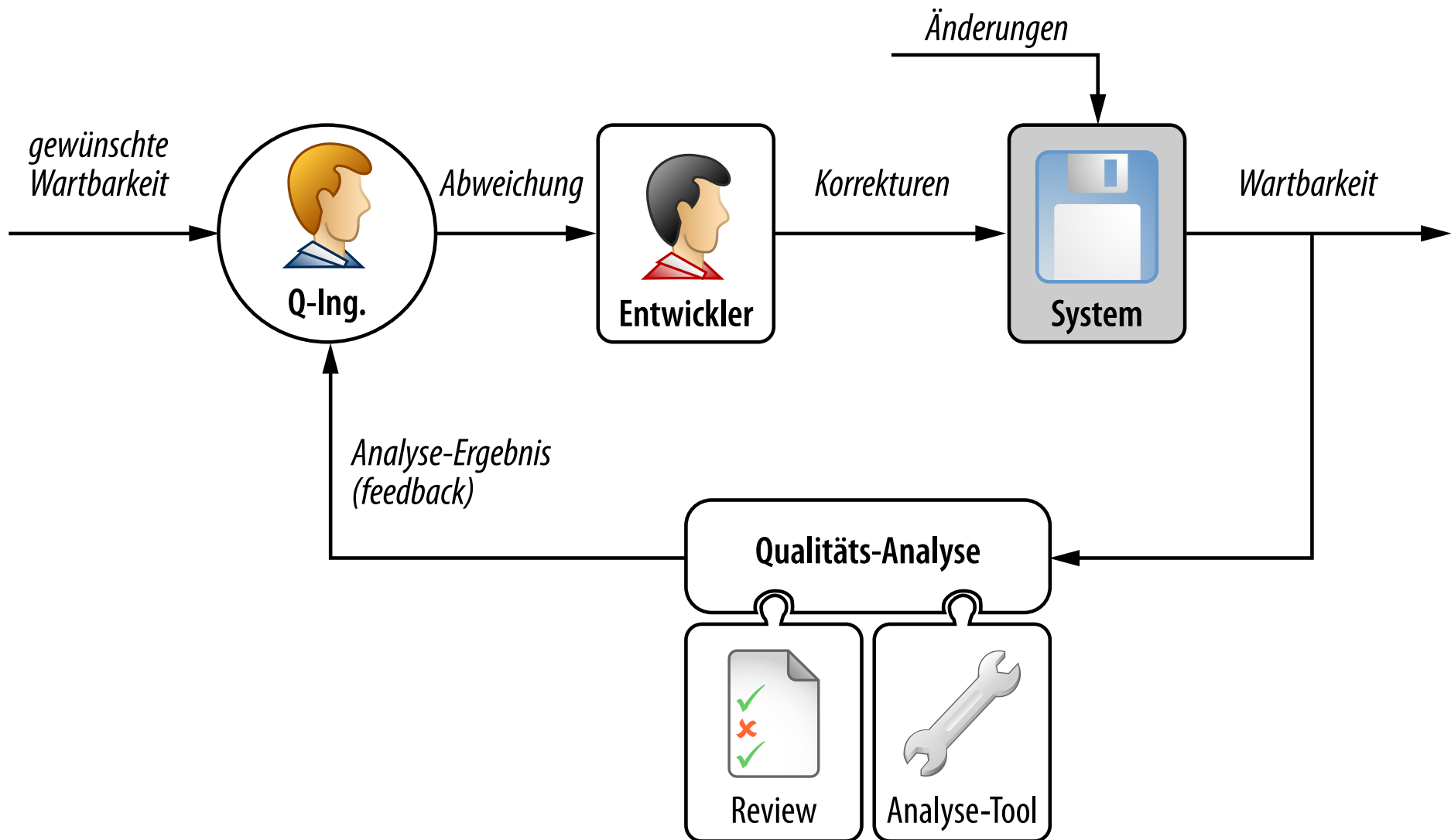
Software-Wartung

**Kontinuierliches
Qualitäts-Controlling**

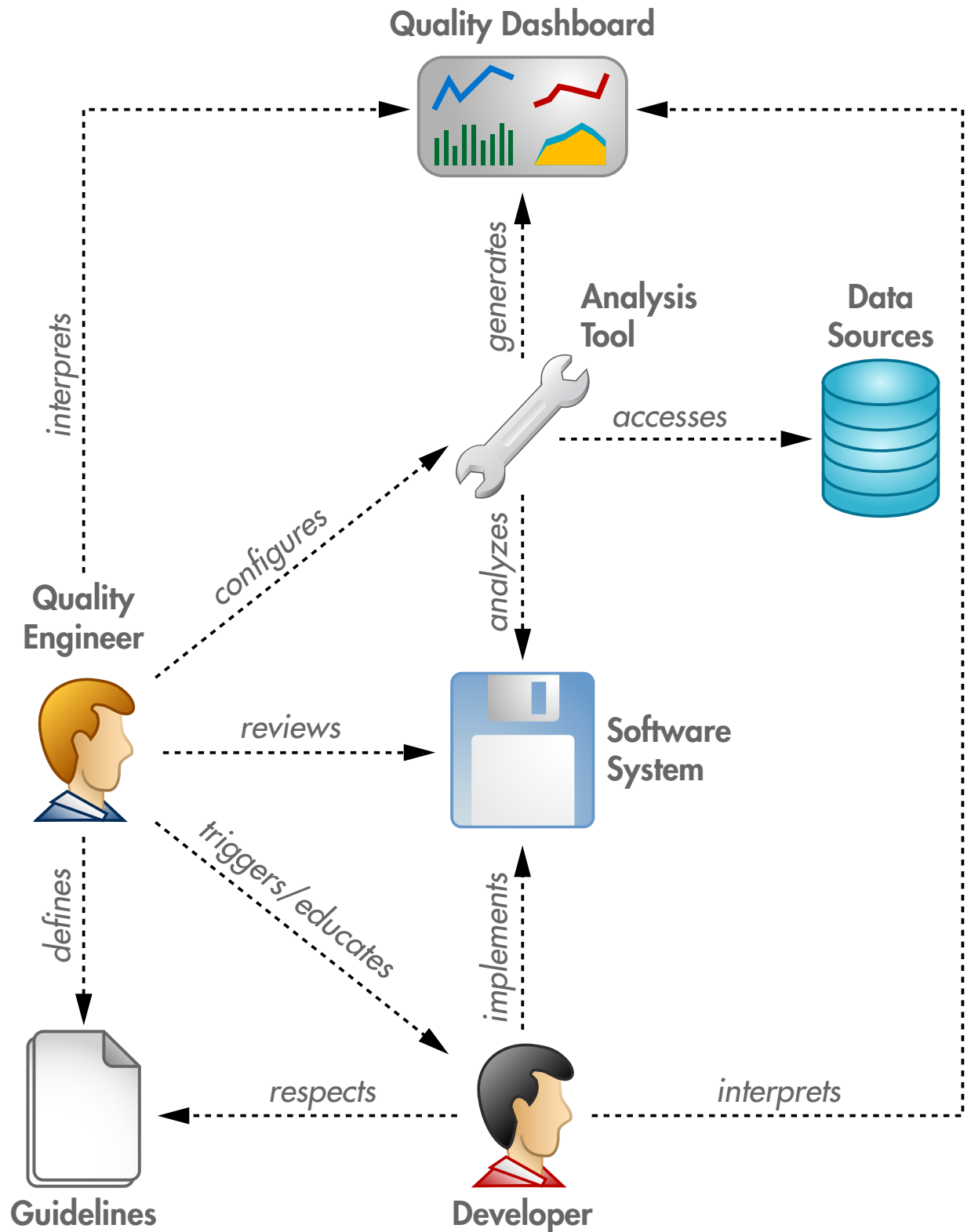


Technologie: Hardware, BS, Sprachen, Datenbanken, ...

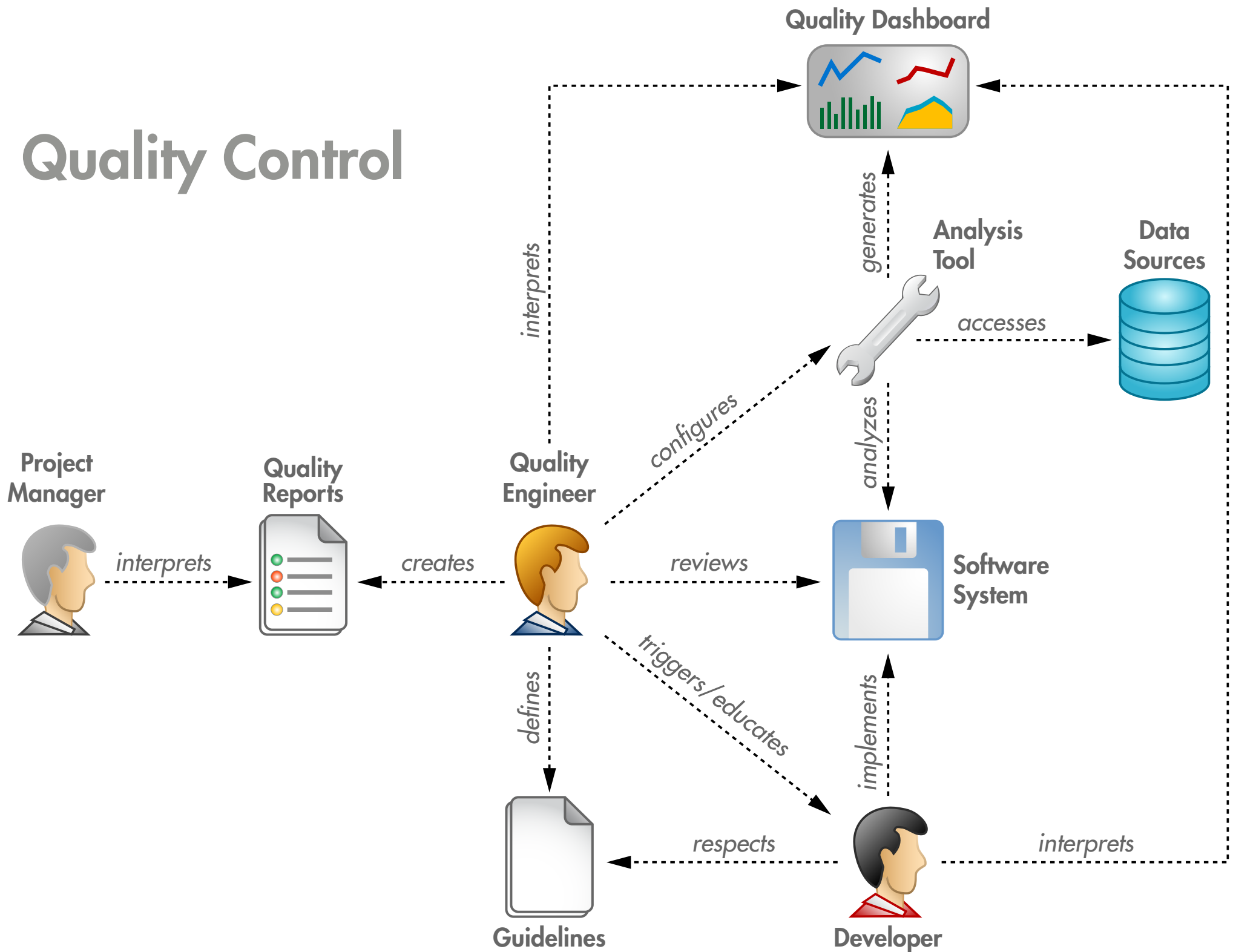




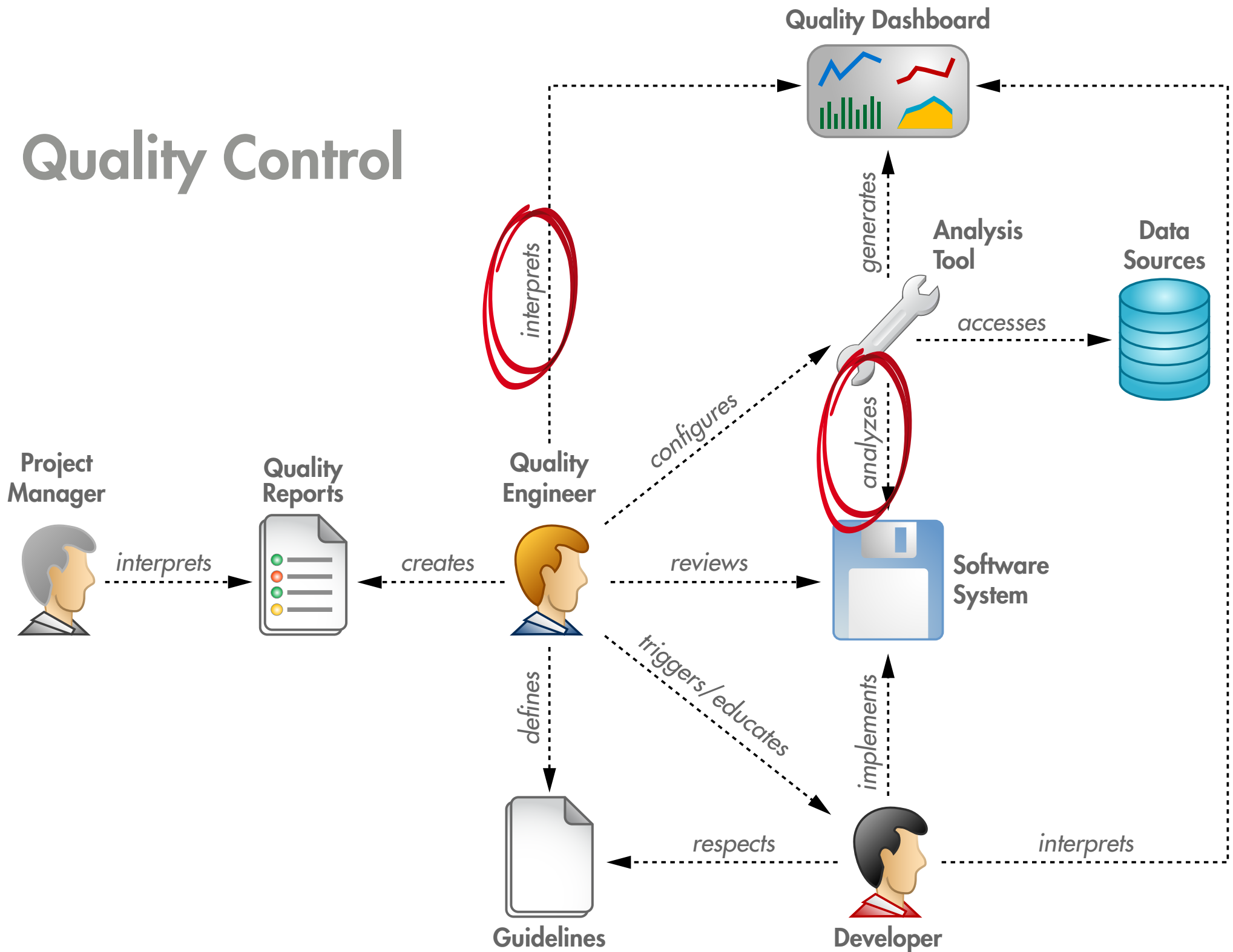
Quality Control



Quality Control



Quality Control



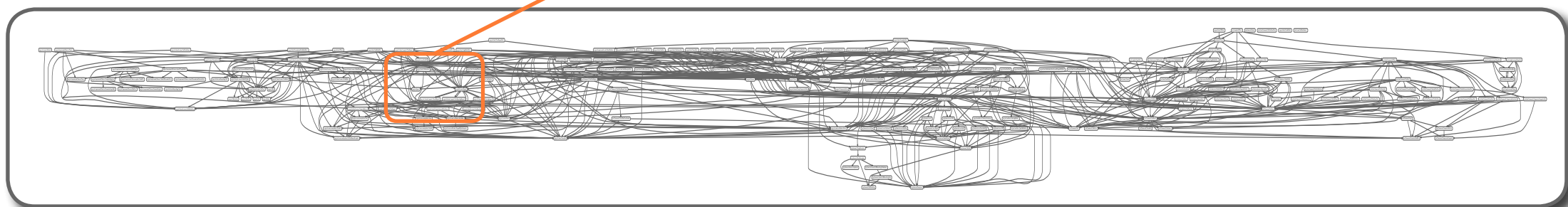
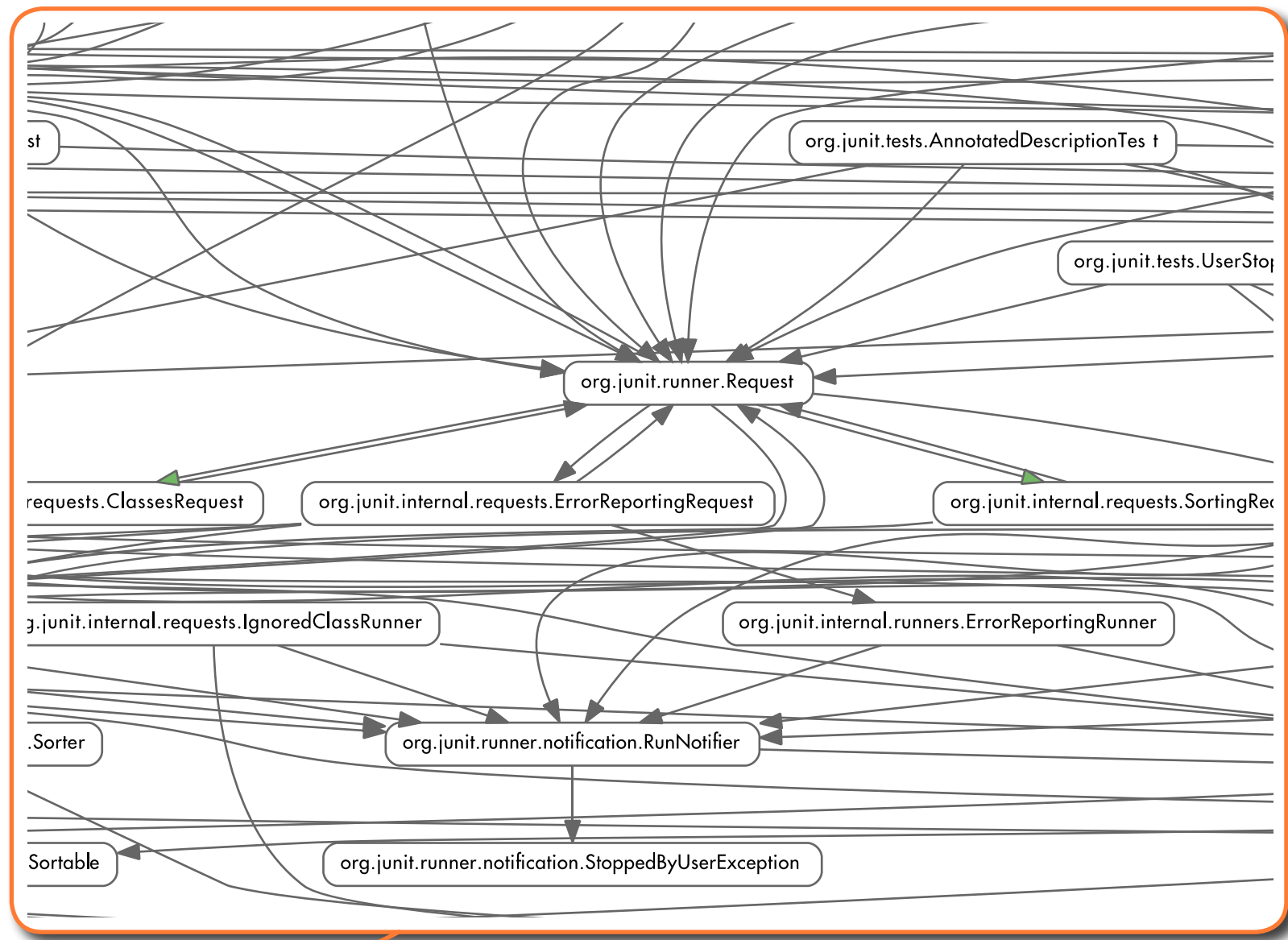


Trugschluss: Messbar == Relevant



OO Design Metrics

- Fan-In
- Fan-Out
- Coupling
- Cohesion
- Stability
- Depth of Inheritance
- # Children
- ...



OO Design Metrics

Fan-In 16

Fan-Out 4

Coupling

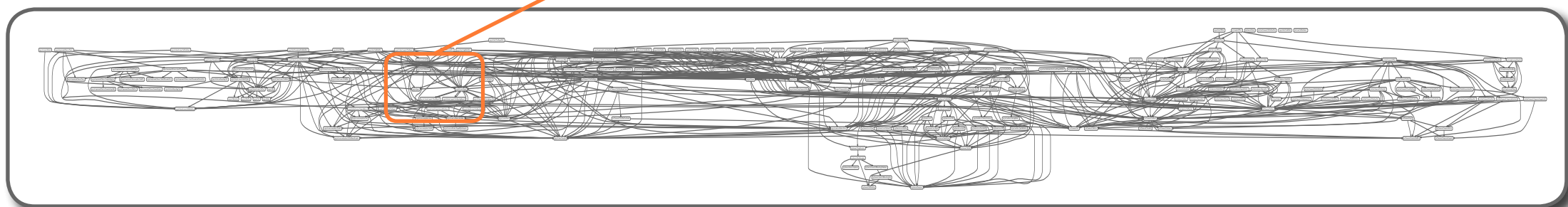
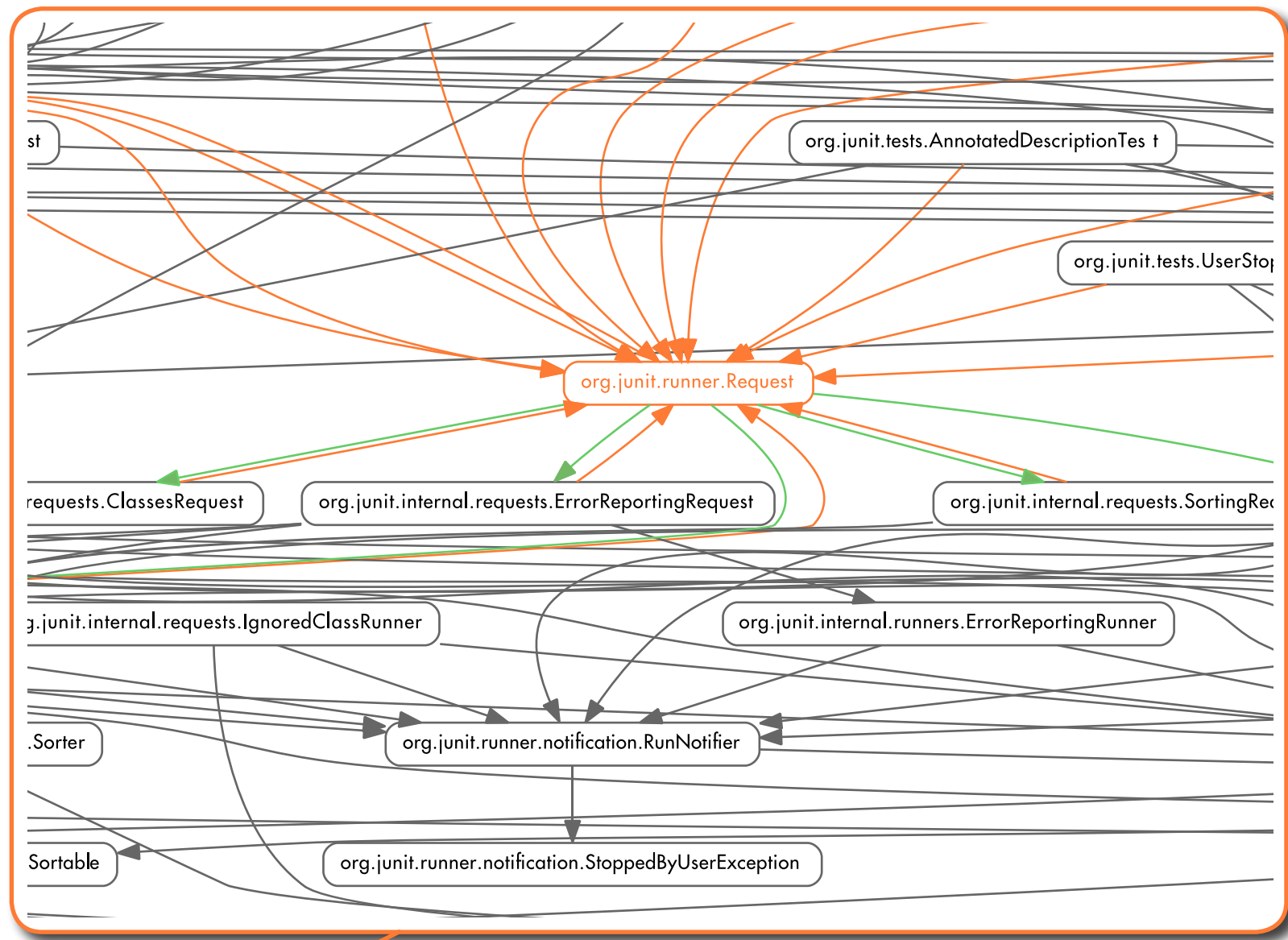
Cohesion

Stability

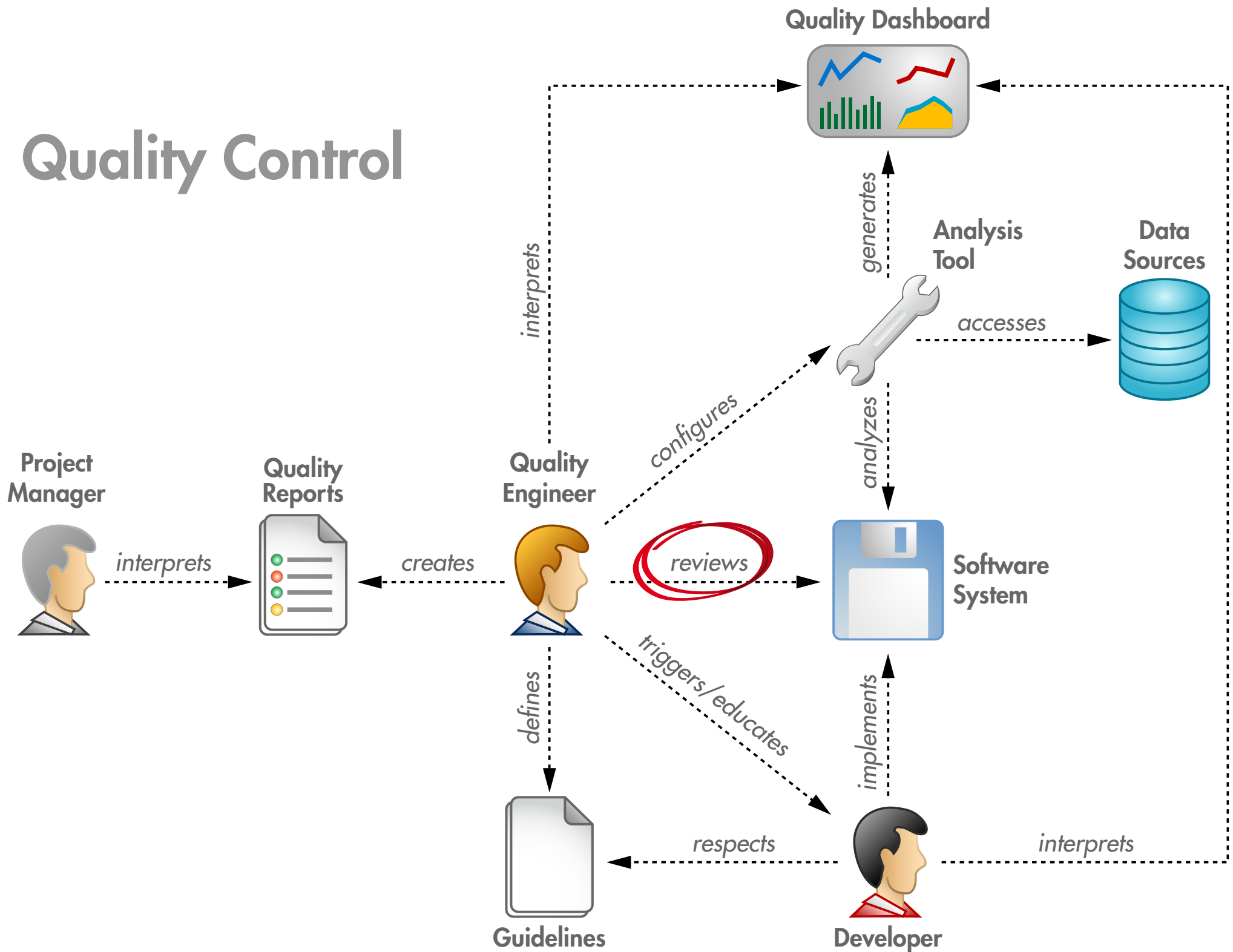
Depth of Inheritance

Children

...



Quality Control

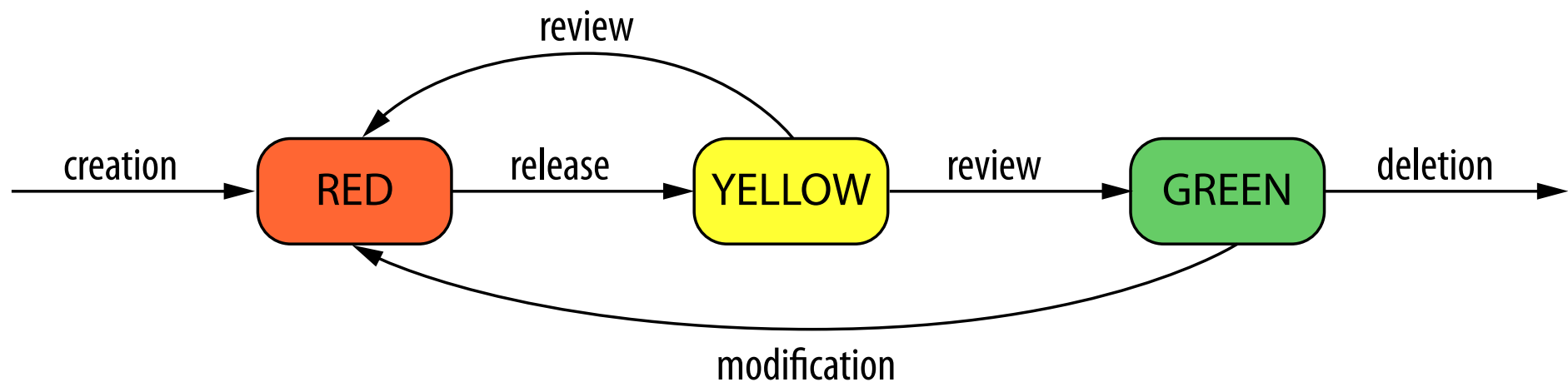


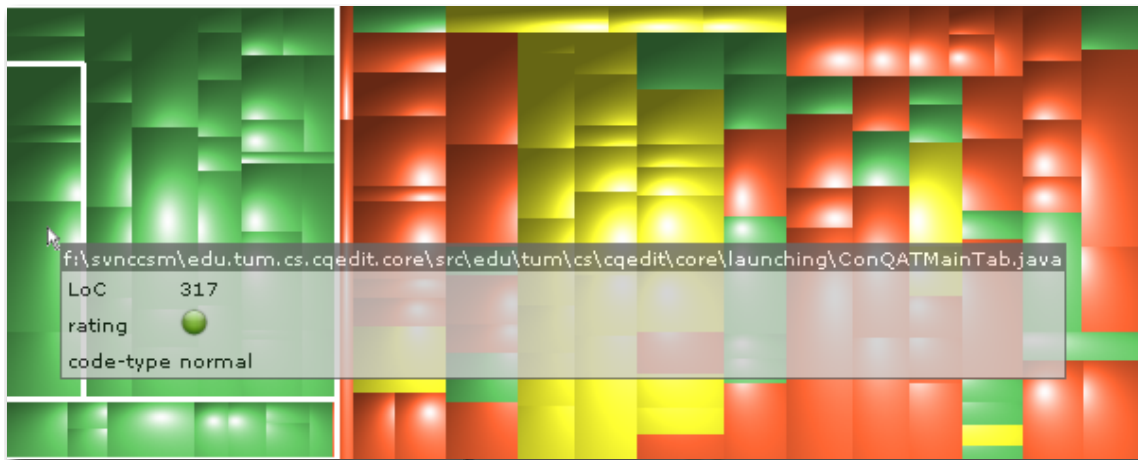
Manuelle Reviews

- viele relevante Qualitätseigenschaften sind nicht automatisch analysierbar
 - Bezeichner
 - Kommentare
 - sinnvolle Verwendung von Datenstrukturen und Algorithmen
 - Konsistenz der Fehlerbehandlung
 - logische Redundanz
 - ...
- diese Eigenschaften bedürfen der manuelle Analyse
- manuelle Analysen werden in der Praxis nur spärlich eingesetzt
- manuelle Analysen sollten soweit möglich durch automatische Analysen unterstützt werden

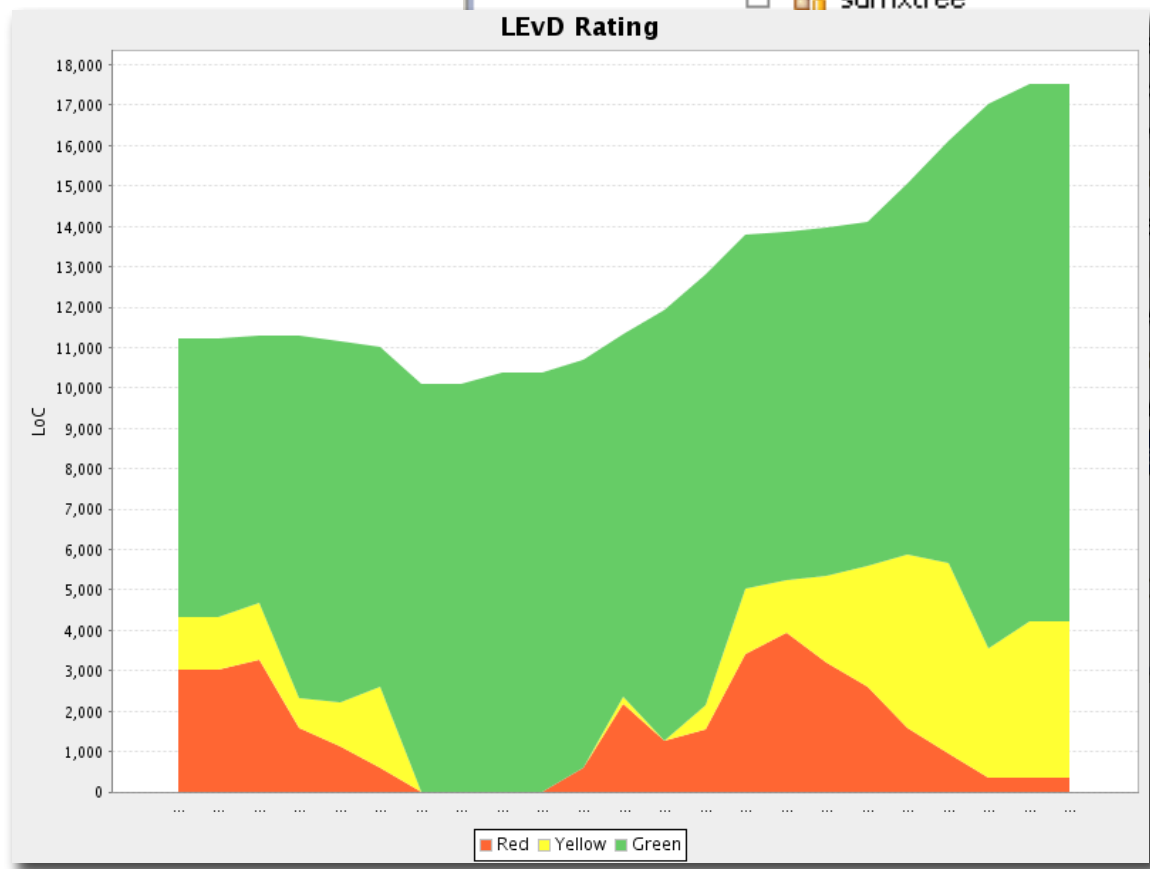
Reviews bei der ConQAT-Entwicklung

- flächendeckendes Review aller Änderungen auf Basis des Ampelzustands der angepassten Dateien
- Sammlung der Issues als TODO-Tags im Code





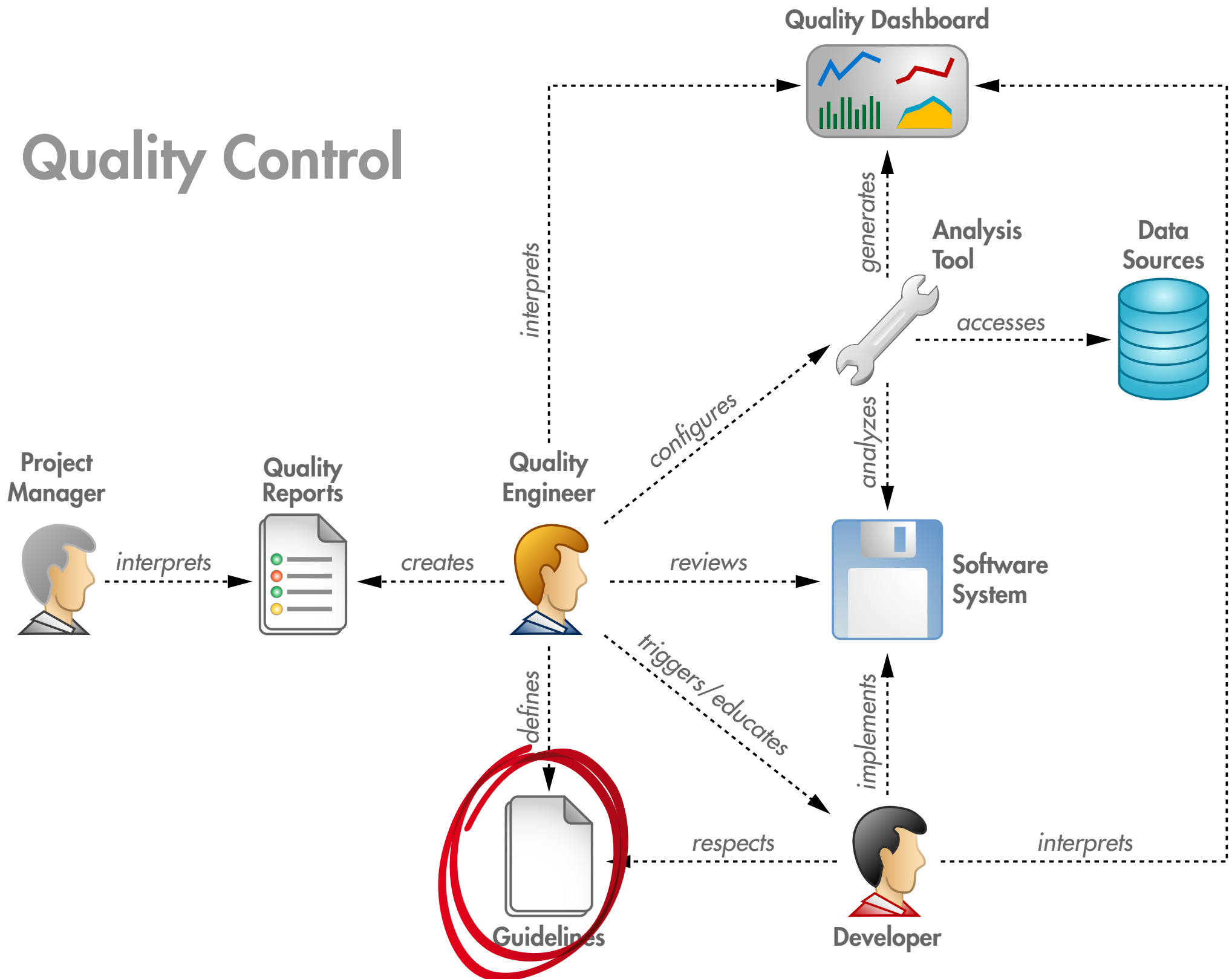
- core
- detection
- filter
- suffixtree



File Name	LoC	Date	Time	Author	Rating
detectingSuffixTree.java	17113	31.07.08	17:31	hummelb	GREEN
Tree.java	17058	18.07.08	18:43	hummelb	GREEN
...	16780	20.06.08	18:56	hummelb	GREEN
...	16780	20.06.08	18:56	hummelb	GREEN
...	16780	20.06.08	18:56	hummelb	GREEN
...	16780	20.06.08	18:56	hummelb	GREEN
...	17095	21.07.08	17:57	hummelb	GREEN
...	17067	21.07.08	11:48	hummelb	GREEN
...	...	20.06.08	18:56	hummelb	GREEN
...	...	18.07.08	18:34	hummelb	GREEN
...	...	1.09.08	10:56	juergens	GREEN
...	...	06.08	18:56	hummelb	GREEN

- Update Revision
- Rate RED
- Rate YELLOW
- Rate GREEN

Quality Control



Messung erfordert Ziele



Keine Defizite

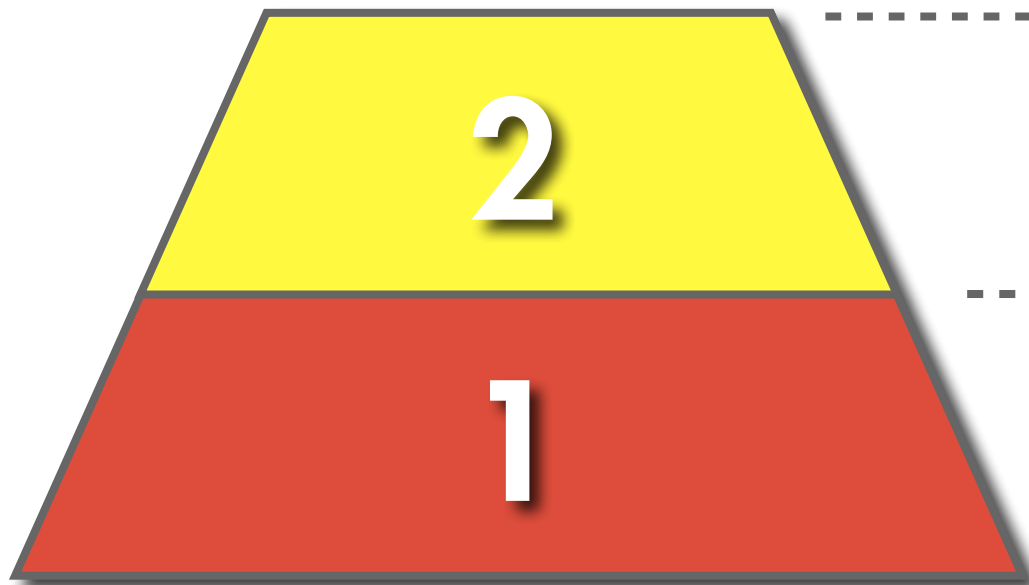


Egal

Messung erfordert Ziele



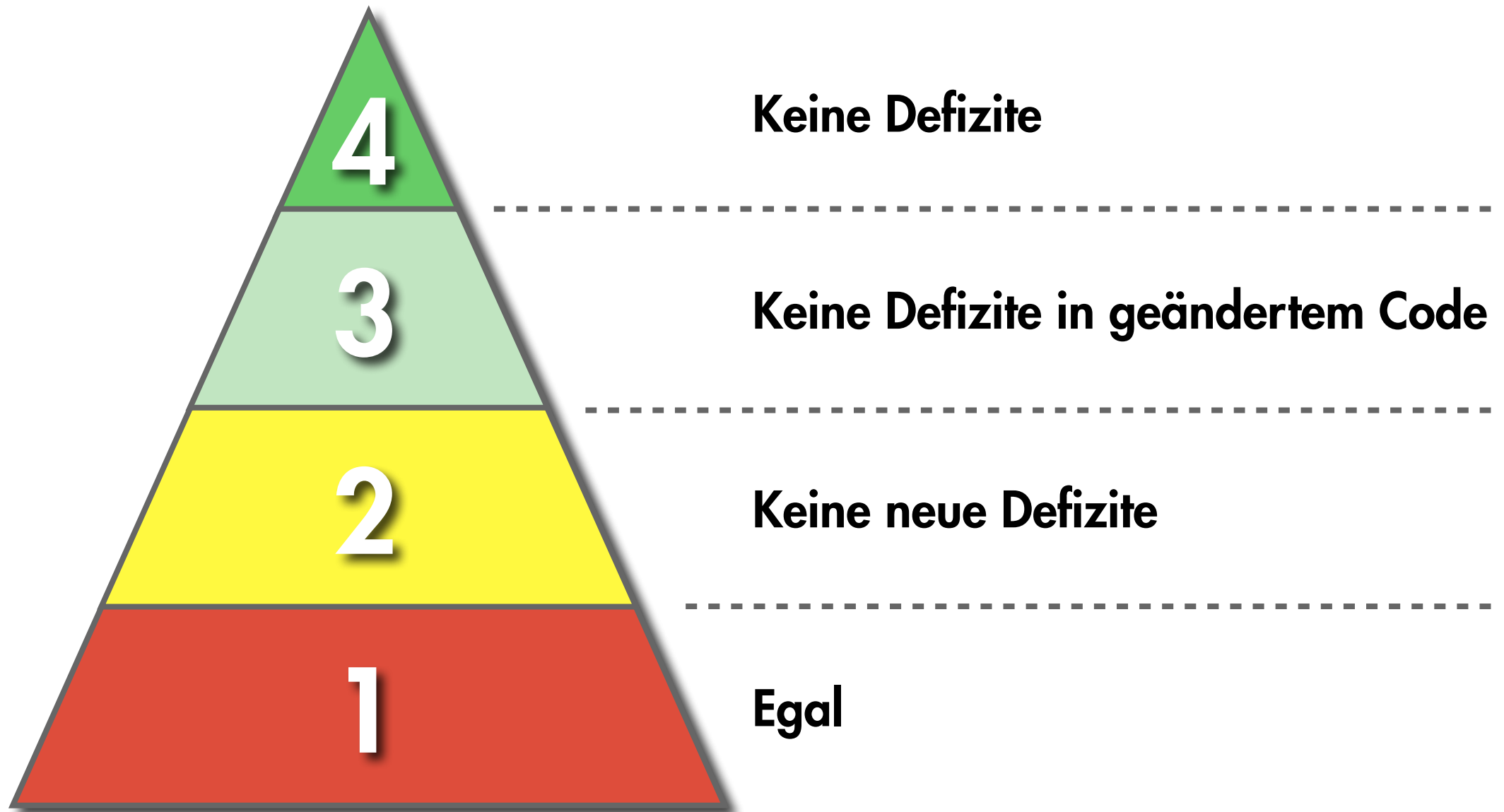
Keine Defizite



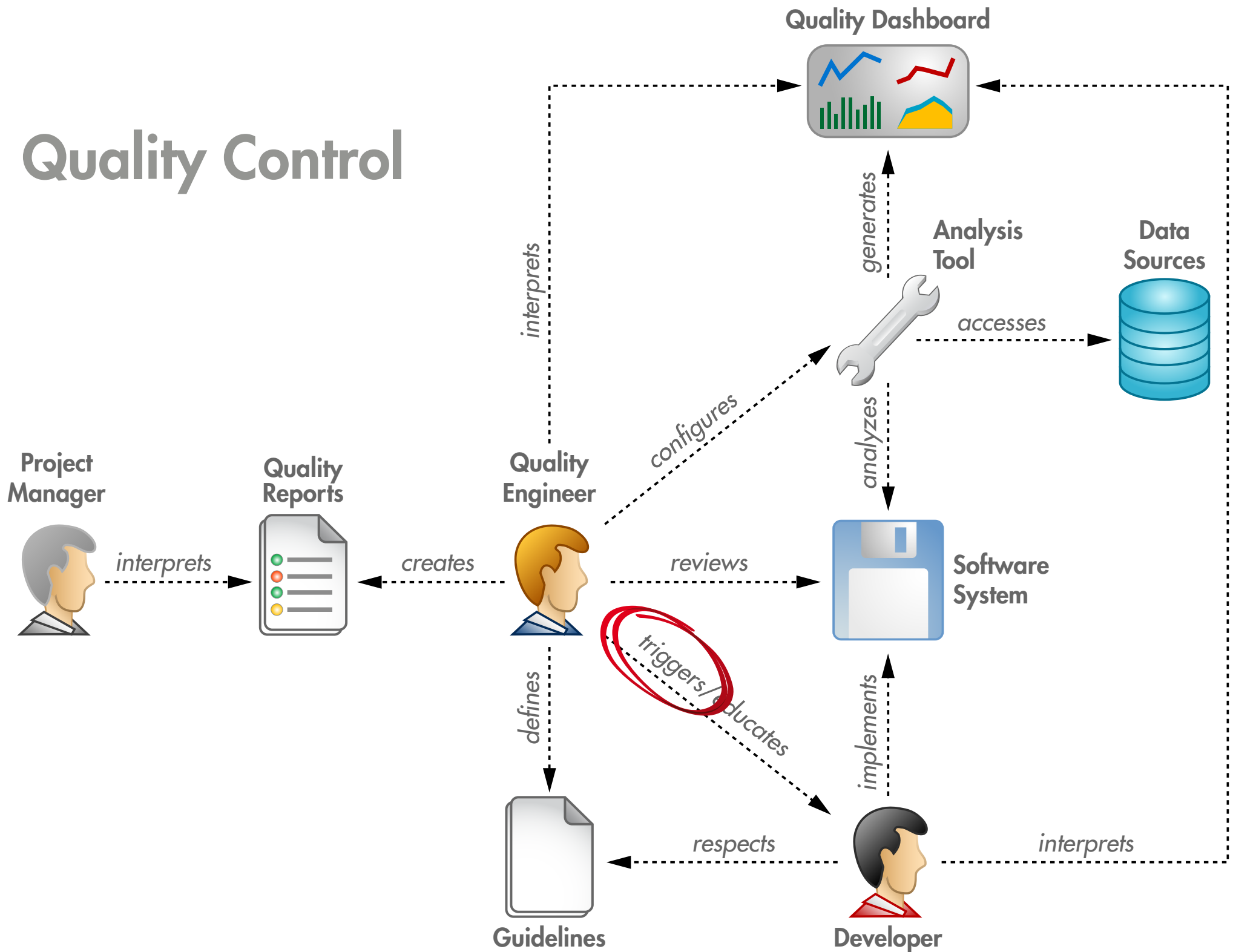
Keine neue Defizite

Egal

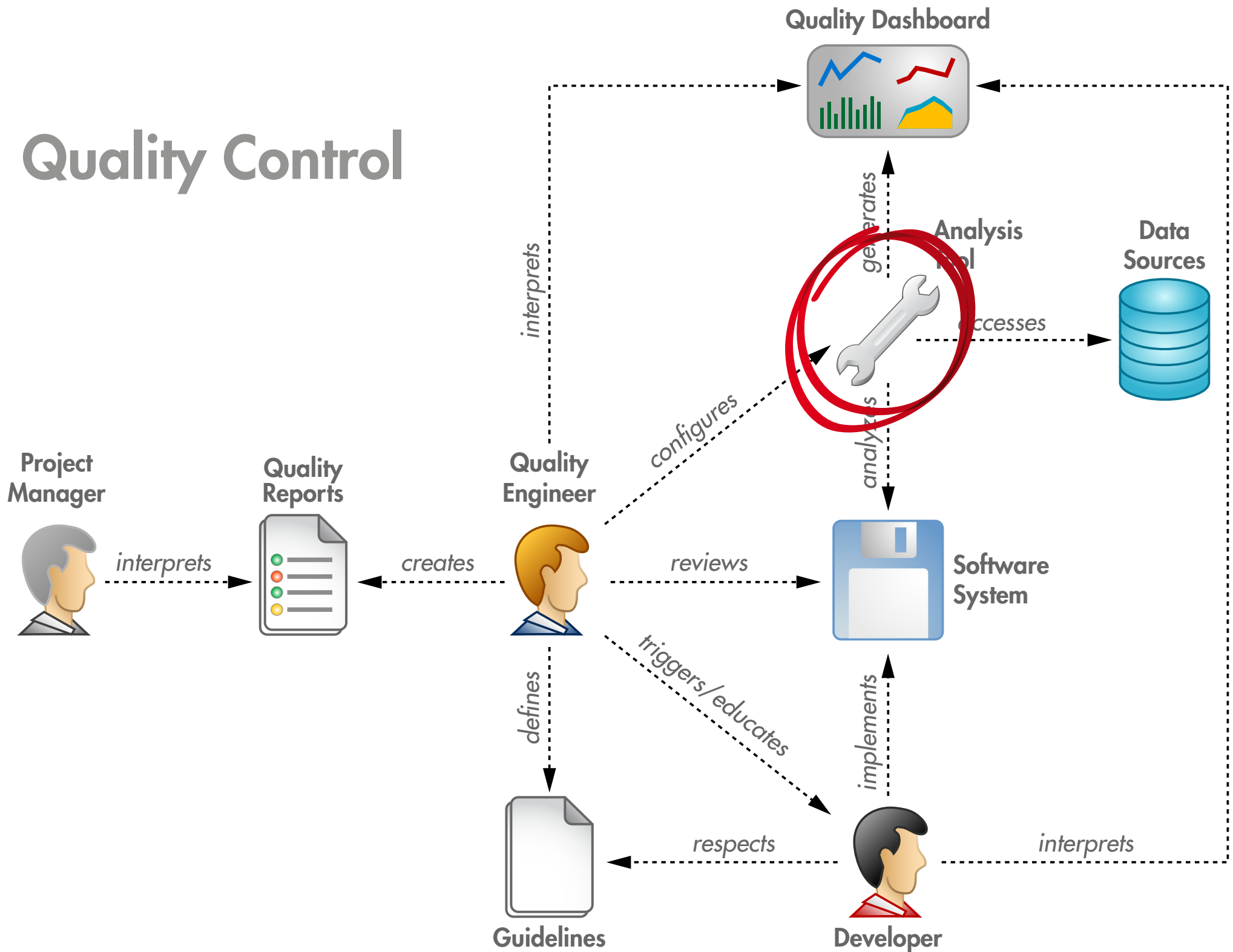
Messung erfordert Ziele



Quality Control



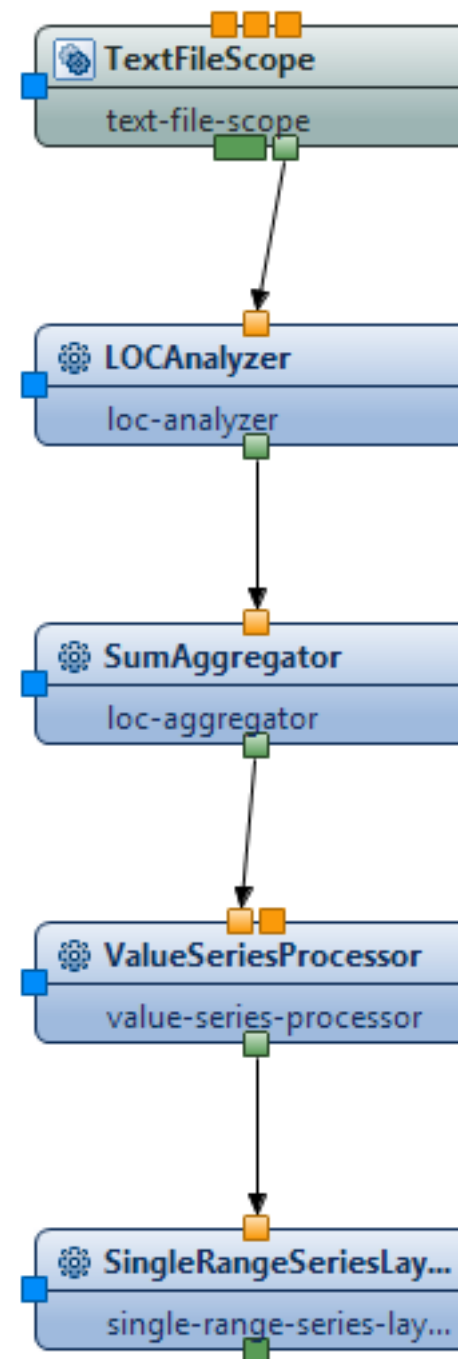
Quality Control



ConQAT

- graphische DSL zur Spezifikation der Analysekonfiguration
- Prozessoren beschreiben Analyseoperationen
- Kanten beschreiben Datenfluss
- Blöcke ermöglichen die Wiederverwendung von Analysefunktionalität

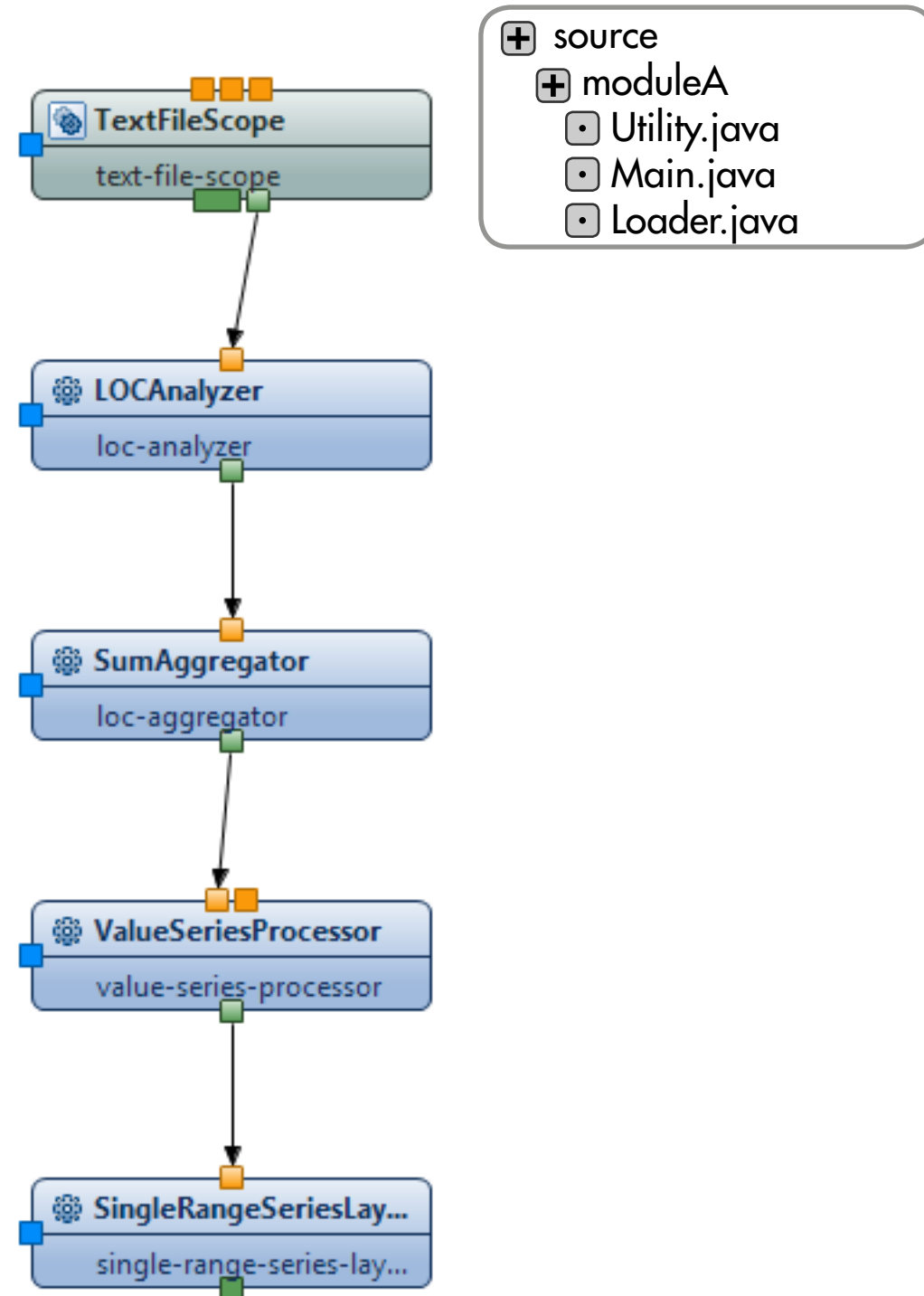
<http://www.conqat.org>



ConQAT

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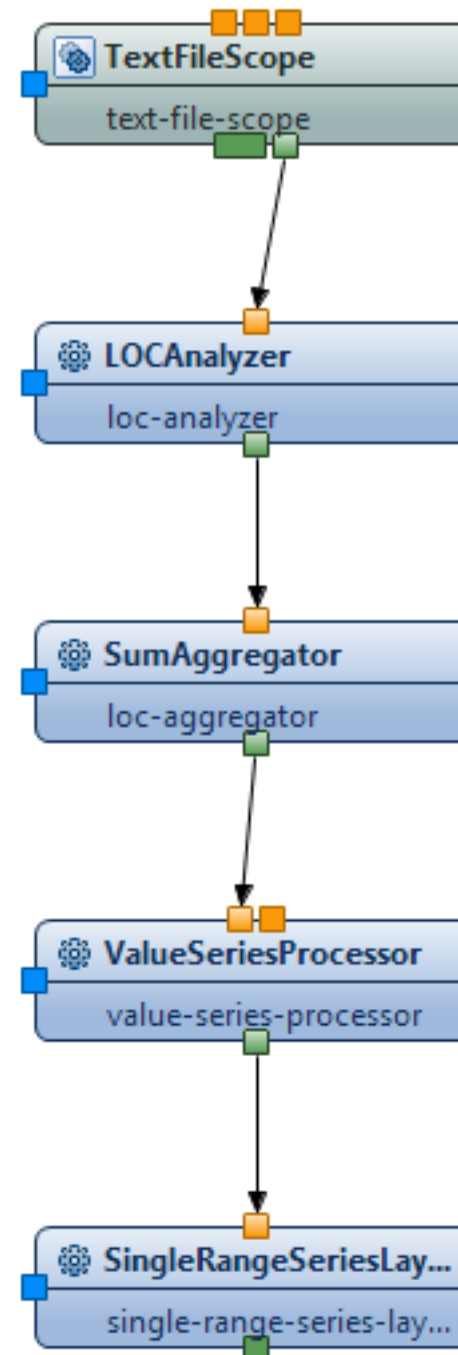
<http://www.conqat.org>



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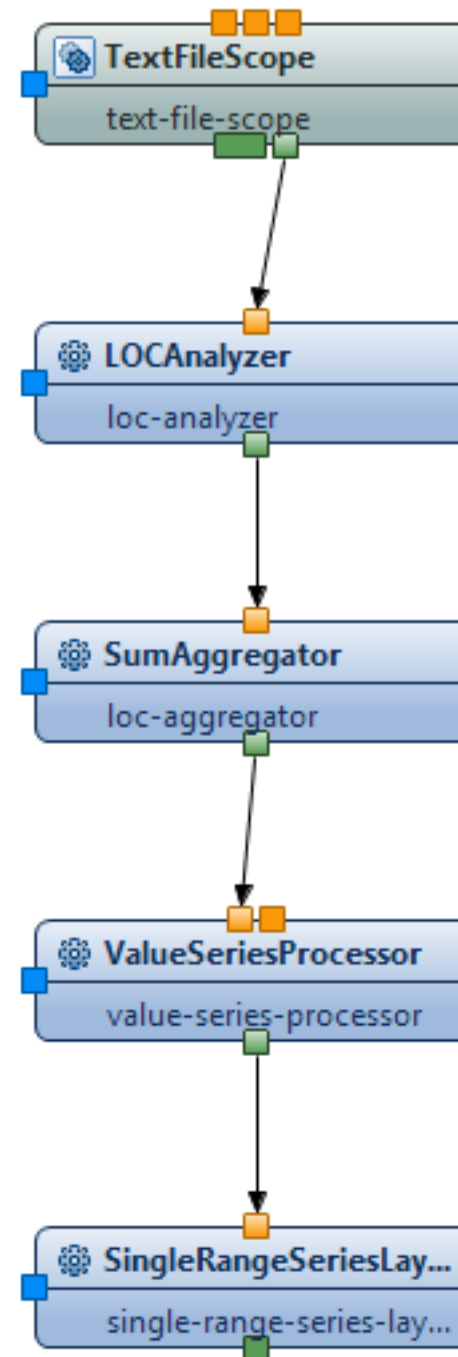
+ source
+ moduleA
 Utility.java
 Main.java
 Loader.java

+ source
+ moduleA
 Utility.java 128
 Main.java 244
 Loader.java 331

ConQAT

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+ source	
+ moduleA	
Utility.java	
Main.java	
Loader.java	

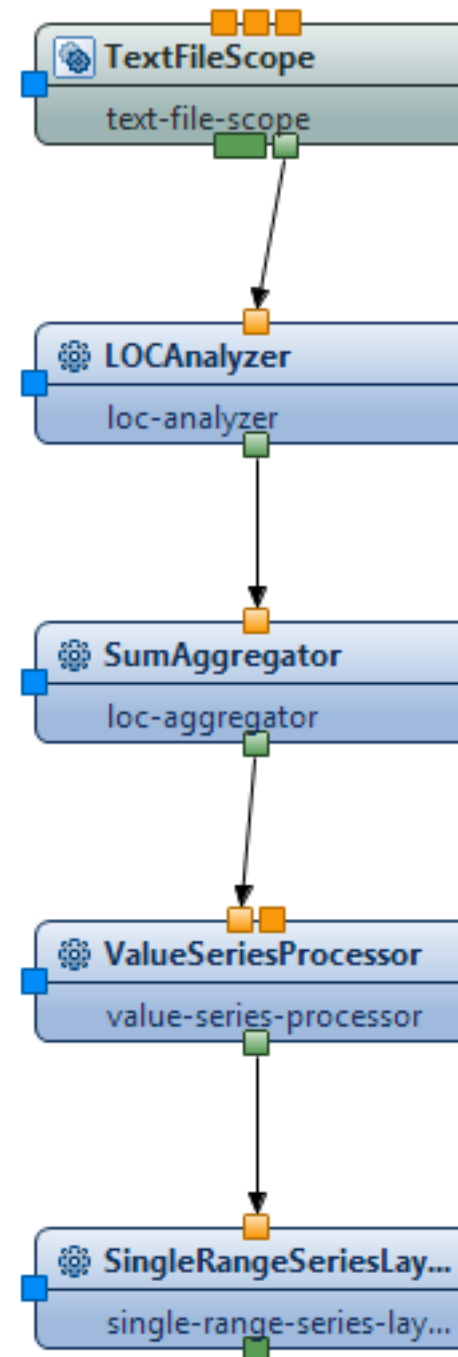
+ source	
+ moduleA	
Utility.java	128
Main.java	244
Loader.java	331

+ source	703
+ moduleA	703
Utility.java	128
Main.java	244
Loader.java	331

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<http://www.conqat.org>



+ source	
+ moduleA	
Utility.java	
Main.java	
Loader.java	

+ source	
+ moduleA	
Utility.java	128
Main.java	244
Loader.java	331

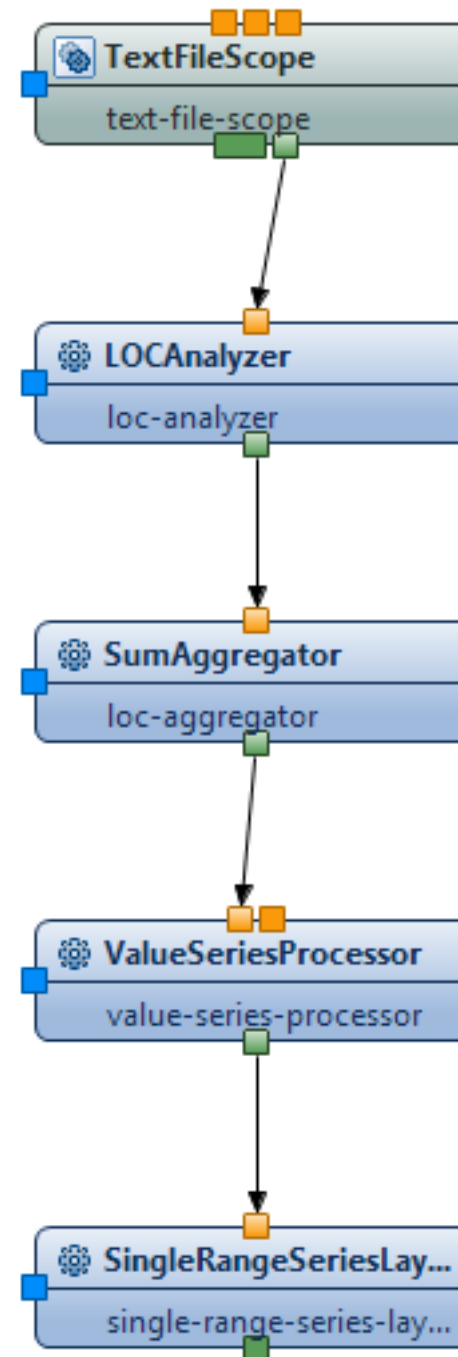
+ source	703
+ moduleA	703
Utility.java	128
Main.java	244
Loader.java	331

2011/04/14	703
2011/04/10	681
2011/03/05	620
...	
2009/06/18	120

ConQAT

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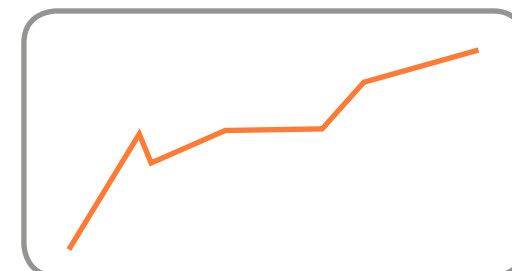


+ source	
+ moduleA	
Utility.java	
Main.java	
Loader.java	

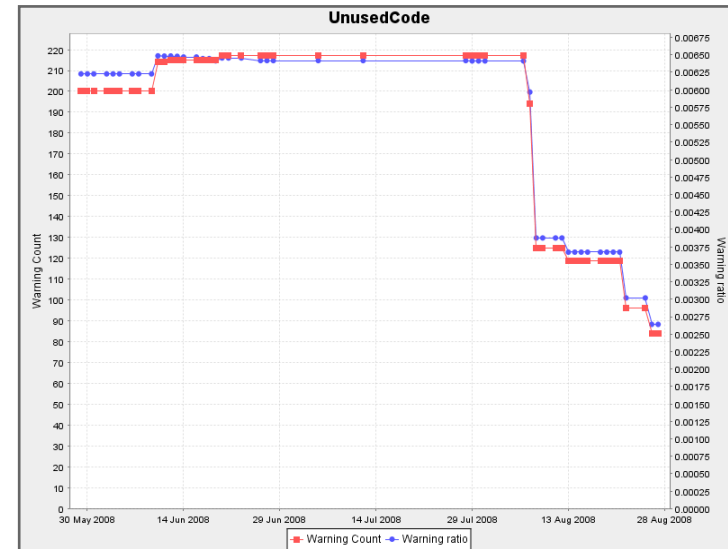
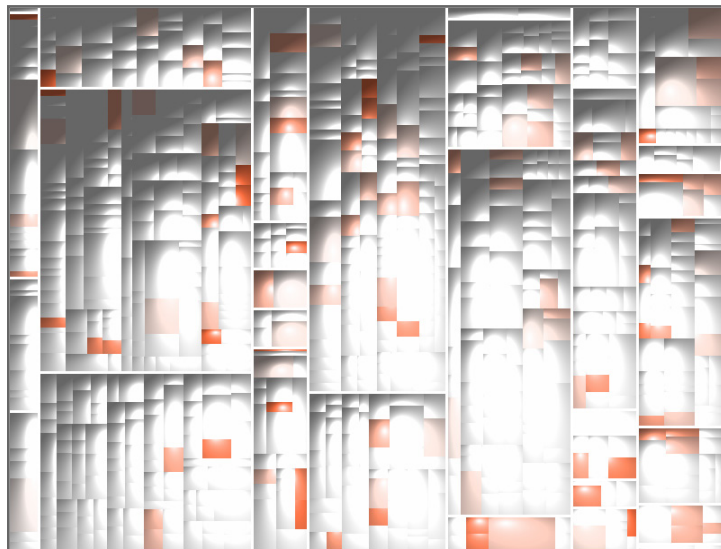
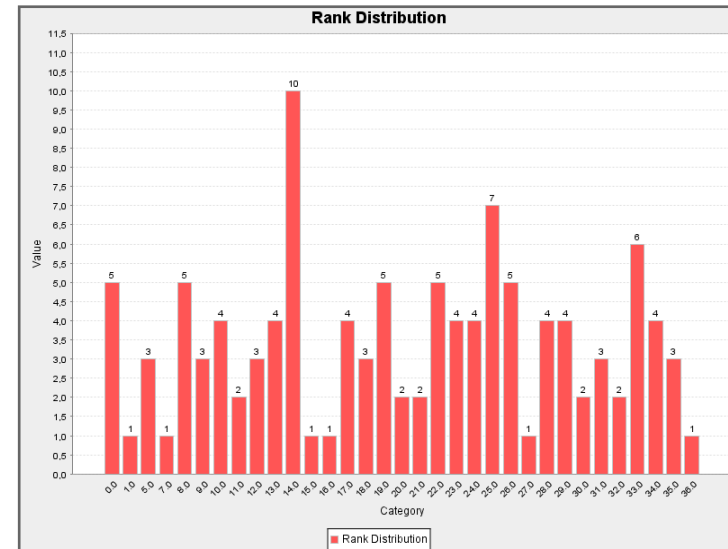
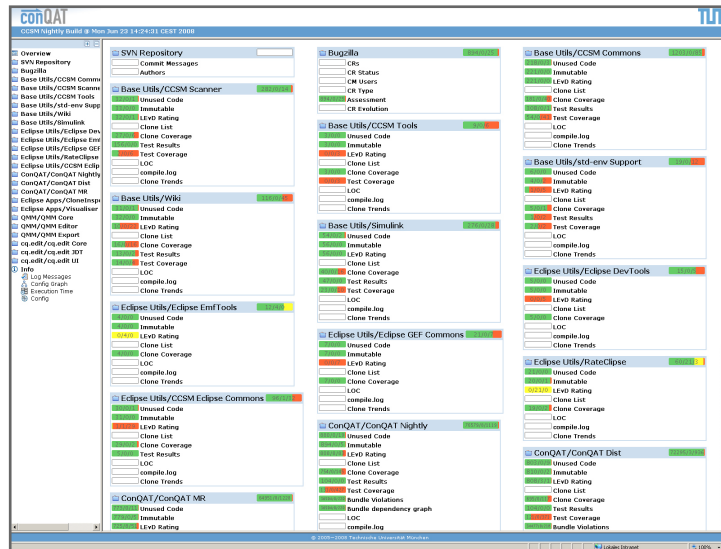
+ source	
+ moduleA	
Utility.java	128
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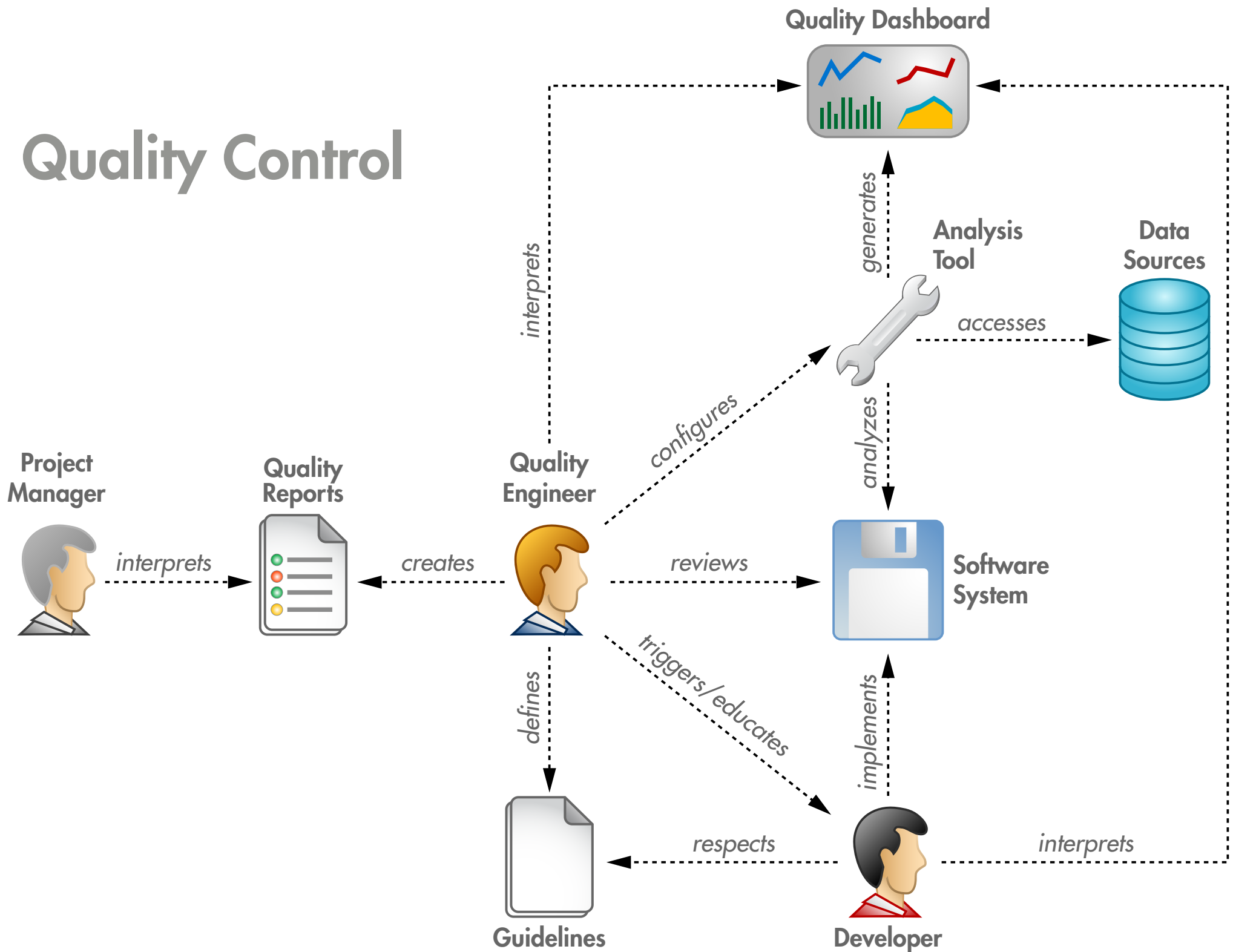
2011/04/14	703
2011/04/10	681
2011/03/05	620
...	
2009/06/18	120



Qualitäts-Dashboards



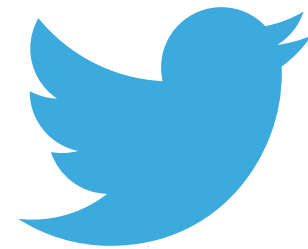
Quality Control



Kontakt

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Lichtenbergstraße 8
85748 Garching bei München



@deissenboeck